

Raven Marine Service Bulletin

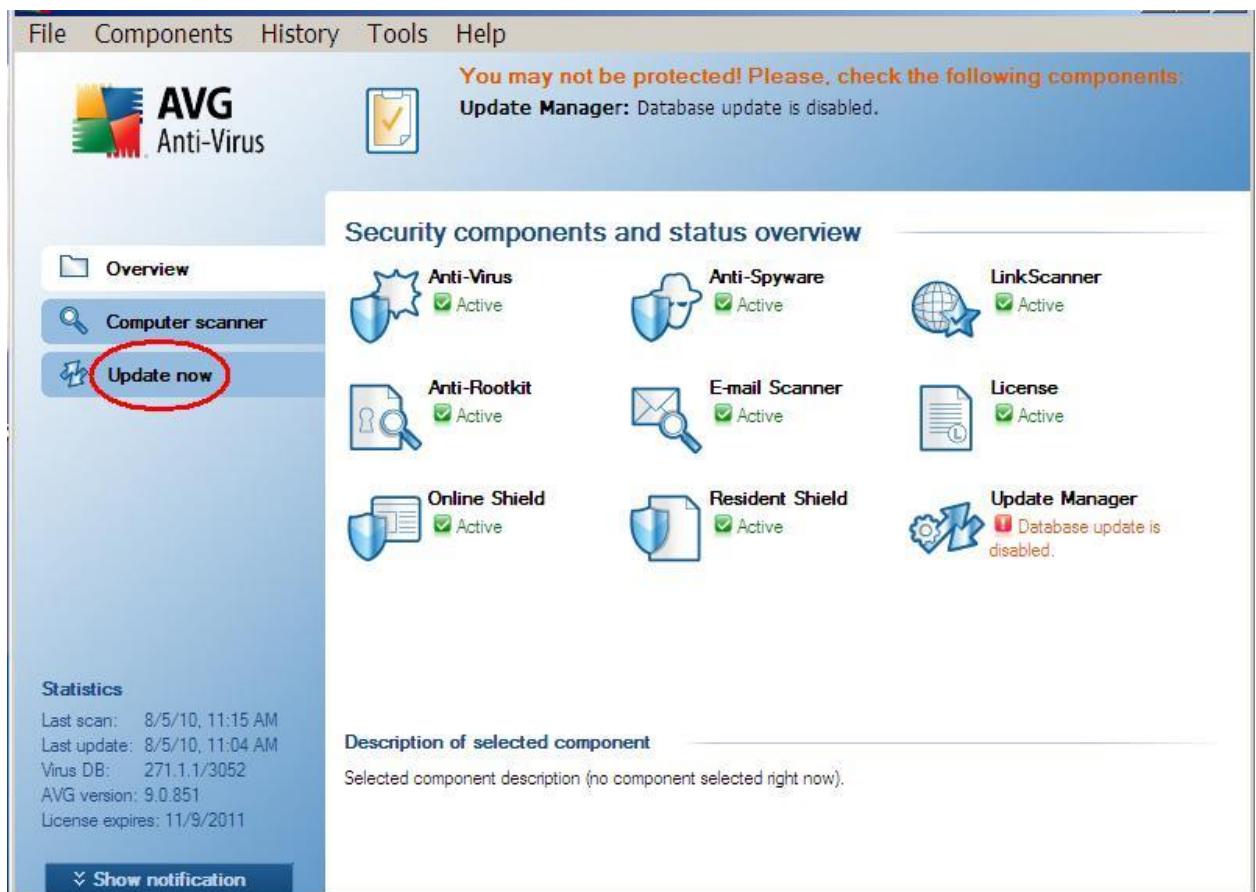
AVG anti-malware software detects many files as corrupted

This service bulletin is applicable to all laptops installed with AVG anti-malware software. Older AVG versions might incorrectly detect executables and drivers on your laptop as **corrupted**, including 'WH2.exe'. This false detection was fixed in the latest AVG update. To fix this situation:

1. Update AVG

This will download the newer version of the virus database that does not contain this issue.

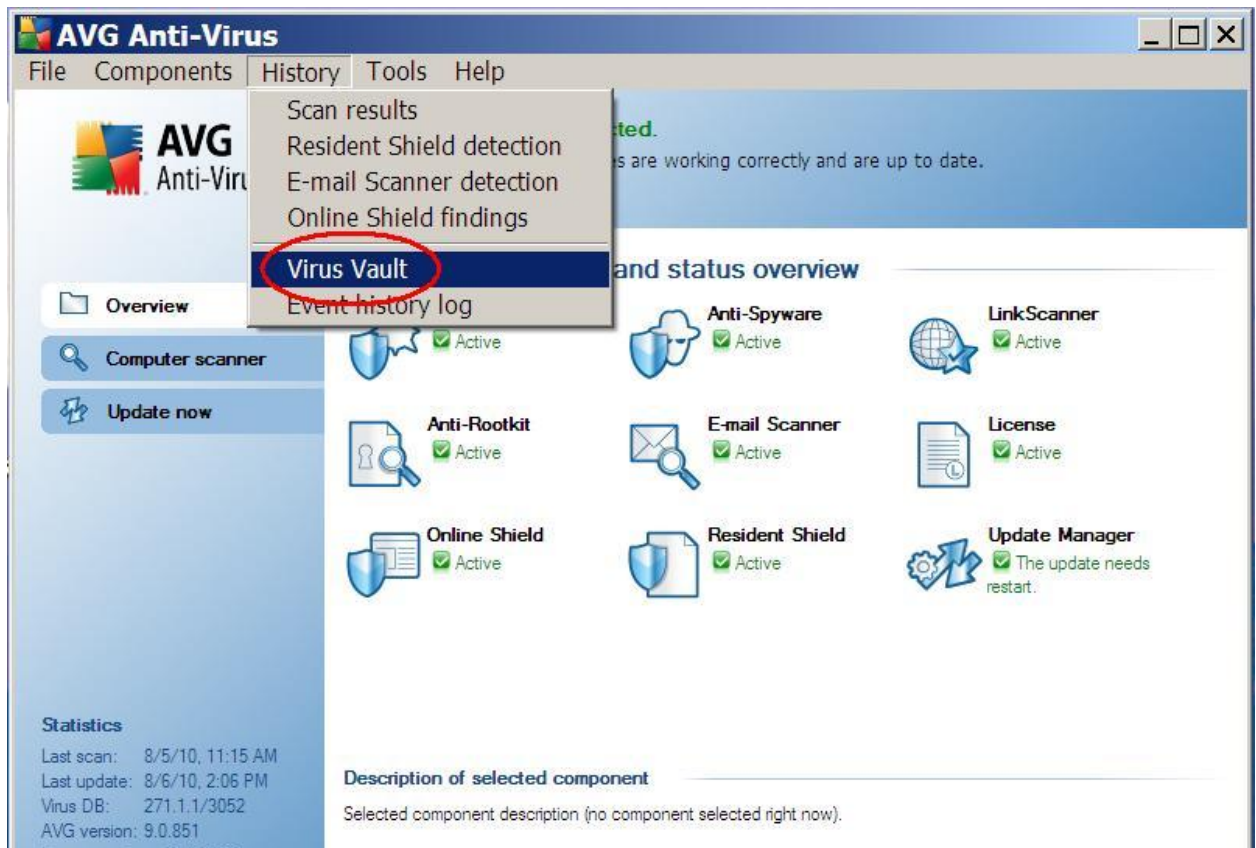
- Open **AVG** User interface
- Click on '**Update now**' on the left
- Confirm the update and let it finish



2. Restore the files that were removed to the Virus Vault

This will restore any files that were incorrectly removed in connection with this issue.

- Open **AVG** user interface
- From the **History** menu select **Virus Vault**
- In the opened window, select all incorrectly removed files (these files will be marked as **Corrupted executable file** in the virus name column)
- Click **Restore** and confirm with **OK**



3. To disable automatic updates

To prevent automatic Updates to the virus database and the AVG program, it is recommended to disable them and perform a manual update of the programs at a suitable schedule. The following steps will disable AVG from automatically updating the Virus database and the AVG program.

- Open **AVG** user interface
- From the **Tools** menu select **Advanced settings**

- On the left column under **Schedules**, Select **Virus database update schedule** and **Uncheck** the box which says **Enable this task**. Select **Program update schedule** and **Uncheck** the box which says **Enable this task**.
- Click **OK** to complete the changes for the program.

