

PARTICIPANTS

Full Distribution Services

Minnesota: Barnesville, Benson, Jackson, Luverne, Olivia, Ortonville

Supplemental Services

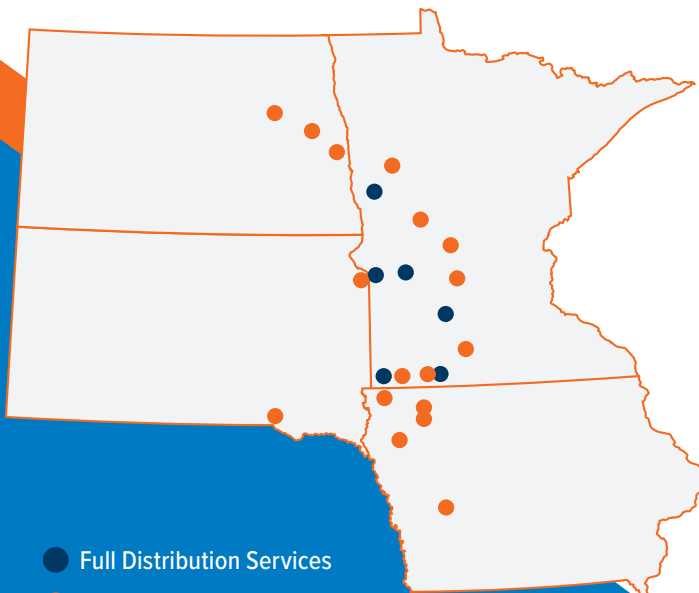
Iowa: Kimballton, Remsen, Rock Rapids, Paullina, Primghar

Minnesota: Adrian, Grove City, Henning, Lakefield, Lake Park, Melrose, St. James

North Dakota: Hillsboro, Lakota, Northwood

South Dakota: Big Stone City, Pickstown

Our Current Participants



- Full Distribution Services
- Supplemental Services

VOTES OF CONFIDENCE

Don't just take our word for it. Here's what one participating member thinks about the MRES Distribution System Operations and Maintenance Program.

“The City of Barnesville is pleased to have a continued partnership with Missouri River Energy Services through the Distribution Maintenance Program. This collaboration represents a proactive approach to ensuring the long-term reliability, safety and efficiency of our electric distribution system. MRES's proven expertise and commitment to excellence will enhance our capacity to serve the community's energy needs with consistency and professionalism.”

— Jeremy Cossette, CEO and city administrator
Barnesville (Minnesota) Municipal Utilities



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DISTRIBUTION SYSTEM OPERATIONS & MAINTENANCE PROGRAM





EFFICIENT OPERATIONS

Every business continuously searches for and examines ways to streamline its operations and improve efficiency. The electric utility business is no different. Regular maintenance of the distribution system is crucial to ensuring that electricity prices remain competitive and reliability remains high.

The MRES® Distribution System Operations and Maintenance Program, launched in 1998, allows utilities to contract with MRES crews to operate and maintain a community's electric distribution system and other related services. MRES employs reliable, professional technicians who perform the daily system maintenance necessary to enhance reliability and power quality.

Our technicians also provide project-specific services to municipals in areas such as maintaining local generation facilities, completing special projects, directional boring, line reconductoring and construction of new lines on an expanding system.

FLEXIBILITY

MRES offers **DISTRIBUTION MAINTENANCE SERVICES UNDER TWO AGREEMENTS** for municipal electric utilities. MRES staff will work with you to determine the best fit for your distribution system operation and maintenance needs. And, with any option, you only pay for the crew when they work on your system.

“ The MRES Distribution Maintenance Program can be an incredibly important and valuable tool for municipal electric utilities. By placing a priority on proper system maintenance, participating utilities can keep power costs down and reliably serve the community. ”

– Terry Wolf, MRES vice president
and chief operating officer

■ OPTION 1: Full Services

This option offers municipal utilities a contract with MRES for all on-going distribution system operations and maintenance services. Line crews will be employed by MRES, but will live in or near the communities they serve. Equipment, inventory, tools, etc., are provided by the municipal utility.

■ OPTION 2: Supplemental Services

MRES management staff can help members with interviewing potential candidates for line crew positions, hiring, training, reporting requirements, planning, budgeting and more. This option may be a good fit for utilities that are in-between line superintendents or who have a new line superintendent with limited experience.

Supplemental services also allow municipal utilities to receive assistance from MRES on an as-needed basis, utilizing full-time distribution maintenance crews based in neighboring communities. This option may be a good fit for utilities that desire additional personnel or equipment to provide occasional assistance with general, on-call or emergency needs. It also can give utilities additional flexibility in their personnel resource planning.

MRES crew members are available to handle special projects or to supplement existing crews to accomplish major jobs. When a utility is faced with a large, but temporary, electrical project, it may not make sense to hire additional crew members to complete the project. Instead, MRES crews can provide the needed support to get the project done.

