

## Contact Our Current Participants



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City Manager

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Luverne, MN

Contact:

John Call

City Administrator

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Ortonville, MN

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City Clerk Administrator

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Olivia, MN

Contact:

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Jackson, MN

Contact:

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## Votes Of Confidence

Don't just take our word for it. Here's what one participating member thinks about the MRES Distribution System Operations and Maintenance Program.

***"The biggest responsibility of a utility is service to its customers, not only electrical reliability, but also immediate service if problems occur. Many smaller utilities cannot afford the staff needed to provide reliable service. That's why it makes sense to partner with other communities and MRES. It's a trend I think will continue in order for communities to provide reliable service to their customers."***

Paul Kittelson

Mayor of Benson, Minnesota

## RP<sub>3</sub><sup>®</sup> Recognition

Two of the participants in our program — Ortonville and Olivia — were among 90 public power utilities from across the nation to earn recognition in 2013 from the American Public Power Association's Reliable Public Provider (RP3) program. The program honors locally owned, locally controlled utilities that demonstrate proficiency in the disciplines of reliability, safety, workforce development, and system improvement. Benson and Luverne were similarly recognized in 2012.

## Distribution System Operations and Maintenance Program



## Efficient Operations

Every business continuously searches for and examines ways to streamline its operations and improve efficiency. The electric utility business is no different. Regular maintenance of the distribution system is crucial to ensuring that electricity prices remain competitive and reliability remains high. That's why Missouri River Energy Services (MRES) offers a unique program targeted at preserving the quality of long-term municipal distribution operations and maintenance keeping costs low.



The MRES® Distribution System Operations and Maintenance Program, launched in 1998, allows utilities to contract with MRES crews to operate and maintain a community's electric distribution lines and other related services. MRES employs reliable, professional technicians who perform the daily system maintenance necessary to enhance reliability and power quality. Our technicians also provide project-specific services to municipals in areas such as maintaining local generation facilities, completing special projects, directional boring, line reconductoring, and construction of new lines on an expanding system.

## Flexibility



MRES offers two options for municipal electric utilities. MRES staff will work with you to determine the best fit for your distribution system operation and maintenance needs. And, with either option, you only pay for the crew when they work on your system.

### Option 1: Regular system maintenance

This option offers municipalities a contract with MRES for all on-going distribution system operations and maintenance services. Line crews will be employed by MRES, but live in or near the communities they serve. Equipment, inventory, tools, etc., are typically provided by the municipality.

### Option 2: Special projects

MRES crew members are available to handle special projects or to supplement existing crews to accomplish major jobs. Option 2 offers participating municipal utilities additional flexibility in their personnel resource planning.

## Value

***“The MRES Distribution System Operations and Maintenance Program can be an incredibly important and valuable tool for municipal electric utilities. By placing a priority on proper system maintenance, participating utilities can keep power costs down and reliably serve the community.”***

Joni Livingston  
Member Service and  
Communications Director  
Missouri River Energy Services

## Contact

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