

# IMPORTANT DATES + ACCOUNT CONVERSION CHECKLIST

*Check out these critical dates to help you prepare for account conversion.*

---

## MONDAY, NOVEMBER 4 - TUESDAY, NOVEMBER 12

- November 4, 2019** - You should receive your CorTrust Bank ATM/Debit Card. If you have not received it by this date, please contact our Customer Service Center at (605) 995-7996. Be sure to keep using your current First Minnesota Bank ATM/Debit Card until it is deactivated on Tuesday, November 12.
- November 7, 2019** - Ensure you know your current Online Banking user ID, password, and security questions. You will utilize the same credentials on CorTrust Bank's Online Banking platform to log in. Write them down if needed as they will not autofill into our Online Banking system initially, and you will be asked to confirm your security questions upon logging in from a new device for the first time.
- November 8, 2019** - Online Banking and Mobile Banking transfers and Bill Pay will be unavailable from Friday, November 8, at 4 pm to Tuesday, November 12, at 8 am due to maintenance.
- November 12, 2019** - Every First Minnesota Bank checking and savings account will be converted on this day to a CorTrust Bank product that has benefits and features similar to your current account.
- November 12, 2019** - Your Online Banking and accounts will be transferred to CorTrust Bank's Online Banking. Use the same user ID, password, and security questions to log in and enjoy your new Online Banking. After you have logged in for the first time, be sure to download the CorTrust Bank Mobile App to enjoy banking on-the-go.
- November 12, 2019** - Begin using your CorTrust Bank ATM/Debit Card.



## SAVE THE DATE | TUESDAY, NOVEMBER 12

---

*You can officially start banking with your new CorTrust Bank account on Tuesday, November 12. We invite you to visit us at any of our branches, as well as online and via our mobile app.*