

FINAL

AAC Quarterly Meeting April 21, 2025 MEETING MINUTES

AAC Members Present

Cherie Newton
Darryl Howell
Clintina Mitchell
Thomas Shibley
Swannie Wilson

AAC Members Not Present

Shelley Simmons

Cobb County DOT & Others Present

Morgan Simmons, DOT Deputy Director/Intermodal
Theo Letman, DOT Division Manager
Mark Lambert, DOT Business Manager
Marcia Lankford, DOT Admin.
Robert Zuco, DOT Customer Service Manager
Eric Mercier, DOT Contracts Manager
Earnesha Scott, Transdev
Quiana Jones, Transdev

CALL TO ORDER/APPROVAL OF MINUTES

Chair Cherie Newton welcomed everyone and called the AAC meeting to order at 5:02 p.m.

PUBLIC COMMENT

None.

AAC BUSINESS

- **Approval of AAC Meeting Minutes** – delayed to later in meeting to allow for quorum.
- **AAC Paratransit Appeals Process** – AAC members described the previous AAC appeals process for Cobb County with 3 members on the Appeals Board, including 2 AAC members and a County Attorney. **Chair Newton** described the appeals process at MARTA.
Ms. Earnesha Scott described the process to notify violations of no-show or cancellation and provided the measurement for suspension per month.
Chair Newton and **Mr. Howell** will provide information to DOT on how warning letters as well as the process and formulas used for violations for MARTA and Cobb County, respectively.
- **Recruitment and Membership** – AAC members discussed the characteristic of potential members and potential places where to recruit.
Marcia Lankford to send the AAC Committee Membership Applications to AAC members.

- **DOT Operations Report** – DOT provided a summary of periodic trip data for Paratransit and Microtransit for the months of December, January, February, and March.

Ms. Scott stated the primary reason for high out-of-window numbers and possibly accidents.

Chair Newton requested DOT to provide the average operating cost for Microtransit versus the average operating cost of Flex per ride.

DOT reported the Customer Feedback for Paratransit and Microtransit.

Mr. Letman explained the difference between the Flex service and the Microtransit.

- **Other Business** – **Mr. Howell** inquired if DOT is discussing to have a fixed route down Atlanta Road through Smyrna.

Chair Newton proposed that the north bound Rapid 10 be changed for riders to be dropped at the Busbee Park and Ride and not across from it.

DOT will follow up with a response by the next AAC meeting.

Approval of AAC Meeting Minutes – Vote - all in-person AAC members voted unanimously to accept the Joint TAB/AAC January 27, 2025 meeting minutes as presented.

Ms. Simmons reported on the proposed services changes for the Green Circulator and the Blue Circulator.

Chair Newton requested information to be provided to the AAC and not just to the TAB Board.

With no further business to discuss, **Mr. Shibley** made a motion and **Mr. Howell** seconded and the AAC meeting was adjourned at 6:19 p.m.

July 21, 2025

Approved