

COBB COUNTY WATER SYSTEM
660 South Cobb Dr SE
Marietta, GA 30060

Visit: cobbcounty.org/waterpay
Call: (770) 419-6200



Account Name & Service Address
Jane Doe
123 Happy Lane Drive NW

Amount Due	\$100.00
Please Pay By	02-May-2025
Account Number	100000123

Account Summary	
Previous Amount Due	\$44.92
Payments Received	-\$44.92
Balance Forward	\$0.00

Usage Profile				
Meter Number 12345678				
Begin Date:	Begin Read:	End Date:	End Read:	Period Consumption
03/06	219 A	04/09	226 A	7,000 GAL

Important Information	
Rate Adjustment Effective April 1, 2025 On 12/10/24, Cobb's Commissioners approved an increase to the water and sewer rates due to increasing operation expenses and to fund capital improvements to our water, sewer, and stormwater infrastructure both replacements and upgrades. For the average residential water and sewer customer, the rate adjustment will result in a monthly increase of \$1.90. Cobb still has the lowest rates in Metro Atlanta. Visit www.cobbcounty.org/waterrates	

Current Charge Details		03/06/2025 - 04/09/2025
Water Service - Residential (Meter # 12345678)		
Water	3,000 GAL	\$11.61
Water (Tier Two)	4,000 GAL	\$23.88
Cost Of Basic Service		\$8.00
Sewer Derived Service		
Sewer	7,000 GAL	\$52.71
Streetlight standard		
Street Light		\$3.80
Total New Charges		\$100.00
Total Amount Due		\$100.00

View & Pay Your Bill Online: Visit www.cobbcounty.org/waterpay and use Activation Token **RW9ABCDE** (do not share your token) Return lower portion with payment



COBB COUNTY WATER SYSTEM
660 SOUTH COBB DRIVE SE
MARIETTA, GA 30060

Manage your mailing address via your CSS login

SERVICE ADDRESS	123 Happy Lane Drive NW
ACCOUNT NUMBER	100000123
BILLING DATE	14-Apr-2025
DUE DATE	02-May-2025
TOTAL AMOUNT DUE	\$100.00

AMOUNT PAID

MAKE CHECKS PAYABLE TO: COBB COUNTY WATER SYSTEM

Jane Doe
123 Happy Lane Drive NW
KENNESAW, GA 30152-4075

COBB COUNTY WATER SYSTEM
PO BOX 580234
CHARLOTTE, NC 28258-0234

00000001000005730000000100003

Cobb County Water System Monthly Billing Information

Información Mensual del Sistema de Agua del Condado de Cobb

WATER RATES:

Tarifa del Agua:

		Unincorporated Cobb & Mableton <u>Cobb No Incorporado & Mableton</u>	Inside City Limits <u>Dentro de límites de ciudad</u>
Non-Residential/ No residencial:		\$5.87 per 1,000 gallons	\$5.64 per 1,000 gallons
Single Family Residential:	Tier One / Nivel Uno: 1,000 - 3,000 gallons	\$3.87 per 1,000 gallons	\$3.72 per 1,000 gallons
Residencia unifamiliar	Tier Two / Nivel Dos: 4,000 - 15,000 gallons	\$5.97 per 1,000 gallons	\$5.75 per 1,000 gallons
	Tier Three / Nivel Tres: 16,000 - 29,000 gallons	\$7.41 per 1,000 gallons	\$7.15 per 1,000 gallons
	Tier Four / Nivel Cuatro: 30,000 - 49,000 gallons	\$8.68 per 1,000 gallons	\$8.37 per 1,000 gallons
	Tier Five / Nivel Cinco: 50,000 - above gallons	\$11.26 per 1,000 gallons	\$10.87 per 1,000 gallons

Water and sewer rates for customers located inside city limits of Acworth, Austell, Kennesaw, Powder Springs, Marietta, and Smyrna are slightly lower because the Water System does not provide stormwater services to these customers. Customers within the city of Mableton receive stormwater services from Cobb County and are charged unincorporated water and sewer rates.

Las tarifas de agua y alcantarillado para los clientes ubicados dentro de los límites de las ciudades de Acworth, Austell, Kennesaw, Powder Springs, Marietta y Smyrna son ligeramente más bajas porque el sistema de agua no proporciona servicios de aguas pluviales a estos clientes. Los clientes de la ciudad de Mableton reciben servicios de aguas pluviales del condado de Cobb y se les aplican tarifas de agua y alcantarillado no incorporadas.

WATER RATES:

Conservación de Agua:

Water conservation services, materials, and resources are available to all of our customers through our Water Efficiency Program. For more information, visit www.cobbcounty.org/WE or call 770-419-6200.

Los servicios, materiales y recursos para la conservación del agua están disponibles para todos nuestros clientes a través del Programa para el Uso Eficaz del Agua (Water Efficiency Program). Para más información, visite www.cobbcounty.org/WE o llame al 770-419-6200.

SEWER RATE / Tarifa de Alcantarillado: \$7.53 per 1,000 gallons (Unincorporated Cobb); \$7.26 per 1,000 gallons (Inside City Limits)

IRRIGATION / Irrigación: \$11.26 per 1,000 gallons (Unincorporated Cobb); \$10.87 per 1,000 gallons (Inside City Limits)

BASE CHARGE / Cargo Básico: A monthly fee based on an account's meter size that provides for costs incurred regardless of consumption such as meter reading, depreciation, billing and other services.

El cargo básico mensual es basado al tamaño del medidor que proporciona para el costo contraído sin tener en cuenta el consumo como es la lectura, la depreciación, la factura y otros servicios.

LATE FEE:

Recargo:

\$10.00 (assessed 10 days after Due Date)
\$10.00 (aplicado 10 días después de fecha de vencimiento)

SERVICE RESTORATION:

Restauración de servicio:

Service will be restored: 7:30 a.m. - 6:00 p.m. - Monday-Friday
El servicio se restablecerá: 7:30 a.m. - 5:00 p.m., Lunes-Viernes

PROCESSING FEE:

Cargo de procesamiento:

\$50.00 (assessed when delinquent account disconnection work order is created).
\$50.00 (se cobra cuando se crea la orden de trabajo para la desconexión).

CUSTOMER SERVICE:

Servicio al cliente:

660 South Cobb Drive, Marietta, 30060-3105 (S. Cobb Drive & Atlanta Road)
Office Hours/Horario de oficina: 8:00 a.m. - 5:00 p.m.

Telephone Call Center: 8:00 a.m. - 5:00 p.m. - Monday-Friday 770-419-6200 Fax: 770-419-6224

Centro de atención telefónico: 8:00 a.m. - 5:00 p.m. - Lunes-Viernes 770-419-6200 Fax: 770-419-6224
Las llamadas pueden ser monitoreadas para propósito de entrenamiento y calidad.

Drive-in Window Service: 7:30 a.m. - 5:00 p.m. - Monday-Friday

Servicio de Ventanilla: 7:30 a.m. - 5:00 p.m. - Lunes-Viernes

Night Deposit at Drive-in Window: Anytime after regular hours.

Caja Para Depósitos de Noche: En cualquier momento después de horas regulares.

24-HOUR EMERGENCY SERVICE: 770-419-6201 (Solo en Inglés)

Servicio de Emergencia las 24 Horas:

STREET LIGHT MAINTENANCE:

For repairs please contact your power company at one of the numbers listed below. For other inquiries, please contact the Cobb County Department of Transportation at 770-528-1690 or 770-528-1691.

Cobb EMC	770-429-2100	Marietta Power	770-794-5160
Georgia Power	1-888-660-5890	Greystone Power	770-942-6576

Mantenimiento de Luces de la Calle:

Para reparaciones, favor de contactar a su compañía de luz a uno de los números indicados arriba. Para otras preguntas, por favor contacte al Departamento de Transportación al 770-528-1690 o 770-528-1691.