



PMA Companies Partners with Cadence Rx for Pharmacy Benefit Management

PMA Companies continues to invest in our Managed Care Program to deliver value to you. We are very pleased to announce that on April 1, 2024, PMA Companies will begin partnering with Cadence Rx, a leader in workers' compensation pharmacy benefits management.

Cadence Rx offers significant resources to help control pharmacy costs and meet the needs of injured workers, including exceptional clinical pharmacy expertise, as well as new strategies to better manage injured workers' prescription drug utilization. Your injured workers can leverage many beneficial resources from Cadence Rx, including:

- Pharmacy network with over 74,000 retail pharmacies
- Mail Order pharmacy program
- 24/7 contact center for your injured workers' pharmacy questions and concerns
- Streamlined prior authorization process

Transitioning to the New Pharmacy Benefits Program

For injuries reported on or after April 1:

Beginning April 1st, please provide workers who report an injury with the [attached Cadence Rx First Fill Card](#).

For your workers' currently receiving pharmacy benefits:

Cadence Rx will soon send a welcome letter to these injured workers ([see the attached sample](#)), along with a new prescription drug ID card.

- *As of April 1*, your injured workers should begin using the Cadence Rx ID card and no longer use the myMatrixx prescription card.

- With the Cadence Rx ID card, injured workers will not have to pay up-front for their work-related injury prescriptions for accepted/compensable claims at network pharmacies. The pharmacy will be paid directly by Cadence Rx.
- The card can be used at any participating pharmacy in the Cadence Rx workers' compensation network. See the on-line pharmacy locator at www.pmacompanies.com/support/injured-workers (*updated for Cadence Rx on April 1*) or call Cadence Rx workers' compensation dedicated customer service line toll free at 1-888-813-0023 for participating pharmacies.

If you have any questions, please contact your PMA representative. We are very excited by these enhancements as we work to aggressively control costs and ensure quality care for injured workers.

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