

Reporting period: February 2, 2021 - February 15, 2021
 The Shield of California
 Reported to California residents

Q30: How has the COVID-19 pandemic affected the quality of healthcare you receive personally? by BANNER (1 of 2)

	Race					Gender			Age			Employment		Marital Status	
	Total	Hispanic	White	Black or African American	Asian	Male	Female	Other	18-34	35-54	55+	Employed (FT, PT or Self)	All Other (Unemployed, Retired, Student, Homemaker, etc.)	Never married	Married/Living with partner
Column %	1000	176	633	121	175	467	523	10	261	243	496	466	534	280	550
Row %	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Overall	5%	6%	6%	6%	3%	5%	5%	0%*	7%	5%	2%	7%	2%	2%	7%
Much better quality	50	11	37	6	5	34	16	0	17	21	12	37	13	5	42
Some better quality	-	-	-	-	-	-	-	-	10	10	10	10	10	10	10
Not much better quality	8%	9%	9%	12%	6%	9%	6%	16%*	12%	11%	2%	12%	3%	9%	8%
Some worse quality	87	20	57	13	10	49	36	2	38	39	10	62	25	27	54
Much worse quality	-	-	-	-	-	-	-	-	19%	17%	4%	19%	5%	11%	15%
NET	13%	15%	15%	18%	9%	14%	11%	16%*	19%	17%	4%	19%	5%	11%	15%
Count	137	31	94	19	15	83	52	2	55	60	22	99	38	32	96
Effect	61%	53%	61%	53%	73%	61%	61%	56%*	45%	55%	79%	54%	69%	59%	61%
Count	613	91	382	71	128	278	330	5	121	125	367	249	364	171	325
Worse quality (NET)	26%	32%	24%	29%	18%	25%	28%	28%*	35%	28%	18%	27%	26%	30%	23%
Count	250	54	157	31	32	106	141	3	85	58	107	118	132	77	129
Not worse quality	20%	25%	18%	24%	16%	19%	21%	19%*	28%	17%	16%	20%	20%	22%	19%
Count	200	43	126	25	27	80	118	2	66	39	95	92	108	60	107
Much worse quality	6%	8%	7%	5%	2%	6%	7%	9%*	7%	11%	2%	7%	6%	8%	4%
Count	50	11	31	6	5	26	23	1	19	19	12	26	24	17	22

n = 1000
 Sample size < 30
 Comparisons: Gender: F/G/H, Age: I/J/K, Employment: L/M, Marital Status: N/O/P, Household Income: Q/R/S, Children in HH: T/U, Not in span: A/B/C/D/E

Reporting period: February 2, 2021 - February 15, 2021
 The Shield of California
 Reported to California residents

Q30: How has the COVID-19 pandemic affected the quality of healthcare you receive personally? by BANNER (2 of 2)

	Marital Status	Household Income			Children in HH	
	Divorced/ Separate...	Less than \$50k	\$50k to \$100k	\$100,000 or more	No children	No children in HH
Column %	170	332	334	334	296	704
Count	P	Q	R	S	T	U
Overall	2%	3%	4%	6%	9%	2%
Much better quality	3	8	11	31	34	16
					U	
Somewhat better quality	3%	11%	3%	9%	12%	6%
	6	34	14	39	50	37
		r	r	r	u	
Same quality (NET)	5%	13%	7%	15%	20%	8%
	9	42	25	70	84	53
					U	
Worse quality	65%	56%	72%	57%	47%	69%
	117	201	230	182	127	486
			q s			T
Much worse quality	30%	31%	21%	27%	32%	23%
	44	89	79	82	85	165
					u	
Somewhat worse quality	19%	23%	16%	20%	21%	20%
	33	66	69	65	59	141
Much worse quality	11%	8%	4%	7%	12%	3%
	11	23	10	17	26	24
					u	

n = from 176 to 1000

Sample size < 30

Comparisons: Gender: F/G/H, Age: I/J/K, Employment: L/M, Marital Status: N/O/P, Household Income: Q/R/S, Children in HH: T/U, Not in span: A/B/C/D/E