Membership Terms & Conditions

1. Memberships are non-transferable and non-refundable.
2. All memberships begin on the date of purchase unless you are purchasing a gift voucher for the membership. Gift memberships begin on the date of redemption.
3. At least one adult listed member must be present during each visit to the Museum. The listed member must provide a valid form of photo ID such as a driver’s license each time they check in. The only exception to this rule is:
   - If member children (ages 2-18) are visiting with non-members, they will need to show the family membership card but will not need a listed adult member present.
4. Children listed on the membership must be of the same household.
5. The primary address listed on the membership will be the address used for all mailings.
6. Children under the age of 2 are admitted free and need not be covered by a membership.
7. Adult children of members over the age of 18 or other adults may not be substituted or listed as children.
8. Museum policy requires that children under the age of 18 must be accompanied by an adult at all times.
9. A member may allow the admission benefit to cover any adult up to the number of adults listed on the membership, provided term # 2 above is met.
10. Member guests beyond the total number of members listed on the membership may receive a guest rate. Guests must be included on the same admission transaction as a member to receive the Member Guest rate.
11. Caregivers listed on a membership must present photo ID when redeeming the membership benefits.
12. Adults listed on the membership (who are not the primary account holder) may be changed once throughout the term of the membership without charge. This does not apply to the primary account holder. After this change is made once during the term of the membership, additional adults may be added to the membership by paying the “Add a Caregiver” fee.
13. Due to additional programming and expenses related to field trips, membership benefits cannot be used for child group visits. However, adult members visiting the Museum as part of a field trip may be admitted using their member benefits.
14. Membership payment is tax deductible up to $75.

We reserve the right to change these policies at any time.
Please visit www.pittsburghkids.org for Museum hours and other information.
Questions or Concerns? Please contact our membership office at 412.322.5058 ext. 274 or e-mail members@pittsburghkids.org.