



Texas Association for
Home Care & Hospice
Leading ★ Advancing ★ Advocating

Winter Conference

Wednesday, February 18, 2026

3:30pm-4:30pm

4c. Panel Session: Strengthening Training and Competency Practices

Presented by:

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Thank you to our Partners:



Texas Association of Home Care & Hospice Winter Conference 2026

Better Training and Competency Practices- How to Ensure Your Staff is Effectively Trained and Competent

Hire-to-Ongoing Compliance for Texas Home Health, Hospice, and PAS Agencies





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Objectives:

1. Understand the training requirements for Texas-licensed home health, hospice, and personal assistance agencies to ensure compliance with Texas HCSSA and CMS rules.
2. Develop or assess role-based training programs that include orientation, competency checks, retraining, and proper documentation for surveys.
3. Use survey results and performance data to address training risks and improve staff education, minimizing compliance issues.

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References

- **SLIDE21 – References (For Accreditor Review)**
- **Texas Administrative Code (TAC), Title 26, Chapter 558 – HCSSA** - §558.1 – Purpose and Scope - §558.210 – Agency Operating Hours - §558.246 – Agency Responsibilities - §558.247 – Personnel Qualifications and Training - §558.248 – Supervision of Services - §558.261 – Client Rights - 26 TAC §558.259 – Initial Educational Training in Administration of Agencies (24 hours) - 26 TAC §558.260 – Continuing Education in Administration of Agencies (12 hours annually)
- **CMS Home Health Conditions of Participation (42 CFR Part 484)** - §484.65 – Quality Assessment and Performance Improvement (QAPI) - §484.70 – Infection Prevention and Control - §484.75 – Skilled Professional Services - §484.80 – Home Health Aide Services - §484.105 – Organization and Administration of Services - §484.115 – Personnel Qualifications
- **CMS Hospice Conditions of Participation (42 CFR Part 418)** - §418.60 – Infection Control - §418.76 – Hospice Aide and Homemaker Services - §418.78 – Volunteers - §418.100(g) – Training - §418.114 – Personnel Qualifications

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