



Synapse Digital

A CONNECTED INTELLIGENCE PLATFORM
Built for Home Health and Hospice.

**NOT HERE TO
REPLACE.
HERE TO ASSIST.**

Human expertise at the center.
We connect the information so
your team can focus on what
matters most.

HOW CONFIDENT ARE YOU IN YOUR AGENCY'S COMPLIANCE & REIMBURSEMENT READINESS?

ARE YOU EXPERIENCING ANY OF THESE CHALLENGES?



COMPLIANCE

- ✓ Outdated policies and procedures
- ✓ Non-compliance with Conditions of Participation
- ✓ Documentation gaps or missing information
- ✓ Missing signatures, certifications, or required documentation
- ✓ Difficulty staying survey-ready



CLINICAL

- ✓ OASIS or HOPE documentation concerns
- ✓ Inconsistencies across assessments, orders, plans of care and visit notes
- ✓ Care that may not be fully supported by the clinical record
- ✓ Coding and documentation alignment concerns
- ✓ Clinicians spending too much time documenting and searching for information



REIMBURSEMENT

- ✓ Claims submitted without a complete prebilling review
- ✓ Documentation that may not fully support services billed
- ✓ Eligibility, benefit period, or payer discrepancies
- ✓ Denials, ADRs, or additional documentation requests
- ✓ Difficulty gathering the right documentation when a claim is questioned
- ✓ Potential reimbursement being left on the table



OPERATIONS

- ✓ Information scattered across multiple systems, documents and departments
- ✓ Staff repeatedly searching for or re-entering the same information
- ✓ Compliance issues discovered too late in the process
- ✓ Leadership lacking visibility into where potential risks exist



SYNAPSE DIGITAL SHOWCASE

**TUESDAY,
SEPTEMBER 1**

3:50 PM – 4:10 PM

4:20 PM – 4:40 PM

4:50 PM – 5:10 PM



Stop by.
Bring your questions.
See how Synapse Digital
can assist your team.



IF YOU ANSWERED **YES** TO ANY OF THESE...
SEE HOW SYNAPSE DIGITAL CAN **ASSIST**.



**GET A SNEAK PEEK.
LISTEN TO SCOTTIE STRONG
ON AI IN HOME HEALTH.**

Scan the QR codes to listen to Scottie Strong's recent CAHSAH podcasts discussing how AI is assisting home health and hospice agencies today.

PODCAST PART 1
AI in Home Health



SCAN ME

PODCAST PART 2
AI in Home Health



SCAN ME



Synapse Digital

Strengthen Compliance.
Protect Reimbursement.
Support **Your People**.



synapsedigital.ai



(888) 447-7971