

AI-Accelerated. Human Assured. Complete Intake

Complete Intake integrates with your EHR to automate everything it leaves behind, including referral intake, communication, documentation, and QA. The result is faster admissions, less manual work, and more confident billing with fewer missed reimbursement opportunities.



63%

More referrals processed with the same staff and no added overtime.*

1min

Average insurance eligibility verification time per referral.*

87%

First-pass OASIS accuracy, reducing denials.*

70%

Fewer inbound calls, with every patient call answered.*

One Connected Workflow

Complete Intake connects every step of the admission process—from referral review and communication to documentation and QA—so your team spends less time switching between systems and more time caring for patients.

Maggie AI™



- Referral Summaries
- Patient Data Extraction
- Clinical Alerts
- Insurance Verification
- Staffing Availability

Maggie QA™



- OASIS Validation
- PDGM Risk Detection
- ICD-10 Validation
- Documentation Gap Detection
- Reimbursement Readiness

Maggie Connect™



- Patient & Team Communication App
- Shared Conversations
- Intelligent Patient Outreach
- AI Voice & Text Alerts
- Ambient Scribe

➔ Home Health

➔ Hospice

➔ Physician Offices

➔ Assisted Living & Skilled Nursing Facilities

*Based on observed customer results. Individual results vary by agency and are not guaranteed.



COMPLETE INTAKE
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completeintake.com | 469.257.3153

Get Your Team's Time Back. Save 20 Minutes Per Referral with Maggie AI.*

Maggie AI turns referral packets into actionable intake intelligence, automatically summarizing documentation, extracting patient details, verifying insurance, and surfacing clinical and staffing considerations so teams can determine whether to accept or decline patients faster.



Make **Faster Admission** Decisions

Ask Maggie AI questions like, "What medications is this patient prescribed?" to instantly find answers from the referral.



Patient Data Extraction

Quickly identify diagnoses, medications, physician orders, insurance details, precautions, and recommended services.



Clinical & Staffing Alerts

Surface clinical concerns, missing documentation, psychiatric considerations, and staffing availability before admission.



Insurance Verification

Automatically verify insurance eligibility through P-Verify integration.



Referral Summaries

Create structured referral summaries without manually reviewing lengthy referral packets.

➔ Save \$18 Per Referral*

➔ Reduce Manual Referral Review

➔ Flag Organization-Defined Concerns

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See More Patients. Cut 80 Minutes of Documentation with **Maggie QA**.*

Maggie QA organizes referral documentation, pre-populates relevant OASIS fields, and identifies documentation, coding, and PDGM issues before final submission—creating a faster, more consistent QA process and improving billing accuracy.



Review Score

69%



PDGM Readiness

67%



Evidence Quality

62%

PDGM Sample Billing Analysis



AI-Powered OASIS & QA Review

Maggie QA helps healthcare teams review documentation faster, identify inconsistencies earlier, and create more consistent QA workflows.



Ensure OASIS Accuracy

Review documentation for OASIS compliance.



Surface Inconsistencies

Flag missing, conflicting, or unclear documentation before final submission.



Strengthen PDGM Review

Identify documentation that may impact PDGM reimbursement.



Validate ICD-10 Coding

Identify inconsistencies and support accurate ICD-10 selection.

 **OASIS Documentation Review**

 **PDGM & Coding Validation**

 **Recover up to 3% More Reimbursement***

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Reduce Patient Communication Workload by up to 70% with Maggie Connect.*

Maggie Connect brings patient and staff communication into one connected platform, using AI voice, text, reminders, and scribe services to automate conversations, coordinate care, and keep every interaction connected to the patient record.



One Platform for Patients & Staff

Maggie Connect unifies patient and staff communication with AI voice, text, reminders, and scribe services in one connected platform.



Inbound AI Answers

Answer patient calls and texts instantly, day or night.



AI Welcome Calls & Surveys

Automate patient outreach through AI welcome calls and surveys.



AI Scribe Services

Automatically document conversations and visit notes.



Staff Visit Reminders

Keep staff on schedule with visit and follow-up reminders.



Real-Time Visibility

View patient responses and follow-up needs in real time.

Secure Masked Communication

Protect staff privacy without sharing personal phone numbers.

Patient Linked History

Keep calls, texts, and scribe notes connected to the patient record.

Shared Team Workspace

Connect patients and staff in one shared communication workspace.

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