



Administrator Program
Wednesday, November 19, 2025
9:30am-10:30am

**M2. CY2026 Home Health Final Rule:
What's Changing and How to Stay Ahead: Key
VBP Updates You Can't Afford to Miss**

Presented by:
Lisa Selman-Holman, JD, BSN, RN, HCS-D, COS-C,
Vice President of Clinical Services, McBee

Key VBP Updates You Can't Afford to Miss

This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.



1

Presenter



Lisa Selman-Holman
VP, Clinical Services

This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.



2

VBP Overview

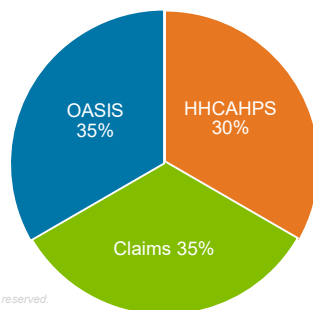
This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.



3

Performance Year 2024 Quality Measures HHVBP

OASIS-based Measures	Weight
TNC Self-Care	8.75%
TNC Mobility	8.75%
Oral Meds (M2020)	5.83%
Dyspnea (M1400)	5.83%
Discharge to Community (M2420)	5.83%
Total for OASIS-based Measures	35.00%



HHCAHPS Survey Measures	Weight
HHCAHPS Care of Patients	6.00%
HHCAHPS Communication	6.00%
HHCAHPS Specific Care Issues	6.00%
HHCAHPS Overall Rating	6.00%
HHCAHPS Willingness to Recommend	6.00%
Total for HHCAHPS Survey Measures	30.00%

Claims-based Measures	Weight
ACH	26.25%
ED Use	8.75%
Total for claims-based Measures	35.00%

Confidential. Copyright © Netsmart. All rights reserved.

4

4

Cohorts

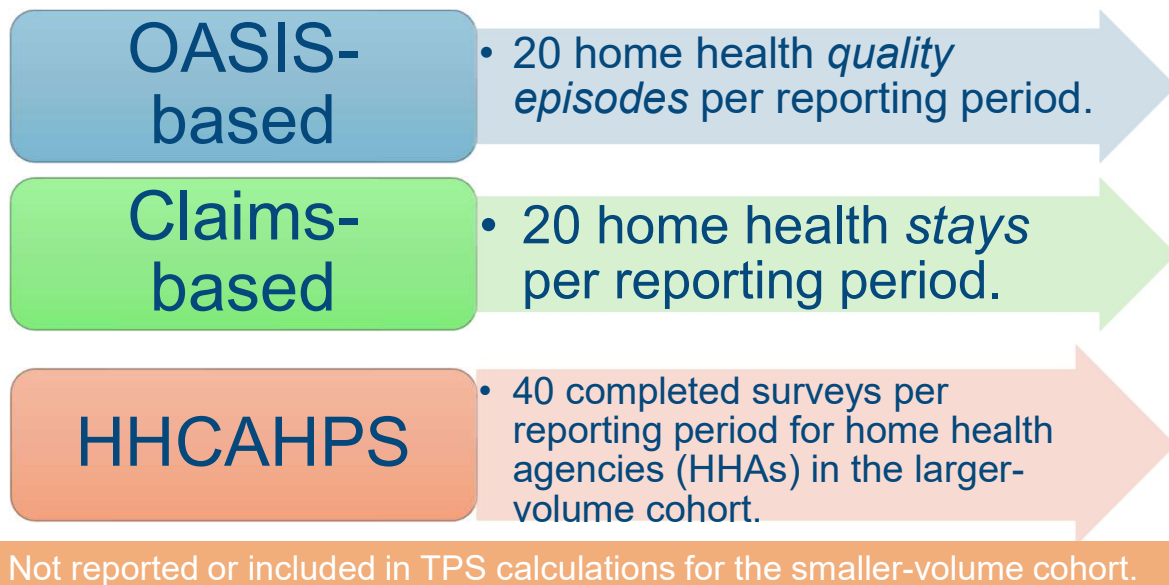
- Smaller-volume cohort: the group of competing HHAs that had fewer than 60 unique HHCAHPS Survey-eligible beneficiaries in the calendar year prior to the performance year.
- Larger-volume cohort: the group of competing HHAs that had 60 or more unique HHCAHPS Survey-eligible beneficiaries in the calendar year prior to the performance year.
- Interim Performance Reports (IPRs) include a home health agency's (HHA's) cohort assignment for the current performance year.
- Only active HHAs that were Medicare-certified in the calendar year prior to the performance year and meet the minimum threshold of data for at least one (1) quality measure in the quarterly reporting period for the performance year receive an IPR.
- Updated cohort assignments will be recalculated annually and made available in the July IPR.

Confidential. Copyright © Netsmart. All rights reserved.

5

5

Sufficient Data



Confidential. Copyright © Netsmart. All rights reserved.

6

6

APR Schedule

- CMS provides the **Preview** version of the Annual Performance Report (APR) in August of each applicable year.
- The **Preliminary** APR will be made available in September/October
- The **Final** APR was announced November 13.
- An HHA will receive an APR if they were Medicare-certified in the calendar year prior to the performance year and had sufficient data to allow calculation of at least five (5) measures to calculate scores in the **baseline year(s)** and **performance year(s)**.

Confidential. Copyright © Netsmart. All rights reserved.

7

7

Payers

Measure Category	Payer Data Used	Payer Payment Adjustment
OASIS-Based Measures	Medicare FFS Medicare Advantage Medicaid FFS Medicaid Managed Care	Medicare FFS
HHCAHPS Survey-Based Measures	Medicare FFS Medicare Advantage Medicaid FFS Medicaid Managed Care	Medicare FFS
Claims-Based Measures	Medicare FFS	Medicare FFS

Confidential. Copyright © Netsmart. All rights reserved.

8

8

New Baseline Year

Measure Category	Quality Measures	Data Period	Data Period Used for Model Baseline Year*	Data Period Used for Performance Year	Payment Year
OASIS-based Measures	Discharge Function Score	1-year	CY 2023	CY 2025	CY 2027
	Improvement in Dyspnea	1-year	CY 2023	CY 2025	CY 2027
	Improvement in Management of Oral Medications	1-year	CY 2023	CY 2025	CY 2027
Claims-based Measures	Potentially Preventable Hospitalization	1-year	CY 2023	CY 2025	CY 2027
	Discharge to Community—Post Acute Care	2-year	CY 2022/2023	CY 2024/2025	CY 2027
HHAHPS Survey-based Measures	Care of Patients	1-year	CY 2023	CY 2025	CY 2027
	Communication Between Providers and Patients	1-year	CY 2023	CY 2025	CY 2027
	Specific Care Issues	1-year	CY 2023	CY 2025	CY 2027
	Overall Rating of Home Health Care	1-year	CY 2023	CY 2025	CY 2027
	Willingness to Recommend the Agency	1-year	CY 2023	CY 2025	CY 2027

Confidential. Copyright © Netsmart. All rights reserved.

9

9

Report Timelines Coming Up

Performance Year	Report Type	OASIS-Based Measures	Claims-Based & HHAHPS
Performance Year 2025	October 2025 IPR	7/1/24 – 6/30/25	4/1/24 – 3/31/25
	January 2026 IPR	10/1/24 – 9/30/25	7/1/24 – 6/30/25
	April 2026 IPR	1/1/25 – 12/31/25	10/1/24 – 9/30/25
	July 2026 IPR	4/1/25 – 3/31/26	1/1/25 – 12/31/25
	APR For Performance Year 2025	1/1/25 – 12/31/25	1/1/25 – 12/31/25

Confidential. Copyright © Netsmart. All rights reserved.

10

10

Performance Year 2024 → Called CY2025 APR → Affects 2026 Reimbursement

This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.



11

Where Are My reports?

- Log into iQIES at <https://iqies.cms.gov/>.
- Select the My Reports option from the Reports menu.
- From the My Reports page, select the HHA Provider Preview Reports folder. The folders and reports on the My Reports page are listed in alphabetical order. Thus, users may need to utilize the “page forward” functionality at the bottom of the webpage to advance to the page where the HHA Provider Preview Reports folder is located. Alternatively, users may change the default number of rows that display on the webpage from 10 to a larger number to view the larger list of folders. Note: Files in the HHA Provider Preview Reports folder are listed in descending order (i.e., in the order of the newest reports to the oldest).
- Select the HHVBP report file, and the contents of the file will display.

Confidential. Copyright © Netsmart. All rights reserved.

12

12

Overview Tab

Home Health Value-Based Purchasing (HHVBP) Model

CY 2025 Annual
Performance Report

[Return to
TOC](#)
[Go to Model
Resources](#)

Your HHA

CCN 999999
HHA Name We Love Home Health
HHA Address 999 Home Health Ln, HH,
MD, 99999
Your HHA's Cohort Larger-volume

This Annual Performance Report

This Annual Performance Report (APR) provides your HHA's measure performance compared to home health agencies (HHAs) in your HHA's cohort using performance year data covering the following time periods:

OASIS-based Measures January 1, 2024 to December 31, 2024
Claims-based Measures January 1, 2024 to December 31, 2024
HHCAHPS Survey-based Measures January 1, 2024 to December 31, 2024

For this APR, your HHA's cohort is determined by your HHA's unique beneficiary count in CY 2023.

[Cohorts are determined based on each HHA's unique beneficiary count in the prior calendar year and updated once a year. Please refer to the Expanded HHVBP Model Guide at <https://innovation.cms.gov/innovation-models/expanded-home-health-value-based-purchasing-model> for additional information.](#)

**Your HHA's Final TPS-Adjusted Payment Percentage
Applied to Home Health Claim Payments in CY 2026:**

0.537%

- Agency info
- Cohort
- Interim Total Performance Score (TPS)
- Final TPS on APR
- Definition of HHVBP
- Time Periods for report
- Table of Contents, matches tabs at the bottom

Table of Contents (TOC)

Worksheet Tab

[Achievement](#)

Description

Your HHA's Achievement Points calculated using this formula:

$$10 \times \left(\frac{\text{HHA Performance Score} - \text{Achievement Threshold}}{\text{Benchmark} - \text{Achievement Threshold}} \right)$$

[Improvement](#)

Your HHA's Improvement Points calculated using this formula:

$$9 \times \left(\frac{\text{HHA Performance Score} - \text{HHA Improvement Threshold}}{\text{Benchmark} - \text{HHA Improvement Threshold}} \right)$$

[Care Points](#)

Your HHA's total points based on the higher of your HHA's Achievement or Improvement Points

[Measure Scorecard](#)

Scorecard demonstrating the calculation of your HHA's Total Performance Score (TPS) and how it compares to HHAs in your HHA's cohort

[TNC Change Reference](#)

Your HHA's performance on individual OASIS items composing the Total Normalized Composite (TNC) change measures

Confidential. Copyright © Netsmart. All rights reserved.

13

13

Achievement Tab & Points

			Median	Top Decile		
Measure	Performance Year Data Period [a] (12-Month End Date)	Your HHA's Performance Year Measure Value [b]	Your Cohort's Achievement Threshold [c]	Your Cohort's Benchmark [d]	Your HHA's Achievement Points [e]	Maximum Possible Achievement Points
OASIS-based Measures		You	Peers 2022	Top 10%		
Discharged to Community	12-31-2024	71.843	72.652	84.249	0.000	10.000
Improvement in Dyspnea	12-31-2024	91.274	86.305	98.512	4.071	10.000
Improvement in Management of Oral Medications	12-31-2024	86.885	80.990	97.899	3.486	10.000
Total Normalized Composite (TNC) Change in Mobility	12-31-2024	0.870	0.744	1.011	4.719	10.000
Total Normalized Composite (TNC) Change in Self-Care	12-31-2024	2.510	2.123	2.733	6.344	10.000
Claims-based Measures						
Acute Care Hospitalizations	12-31-2024	16.301	13.907	7.773	0.000	10.000
Emergency Department Use Without Hospitalization	12-31-2024	12.622	11.782	4.689	0.000	10.000
HHCAHPS Survey-based Measures						
Care of Patients	12-31-2024	90.824	89.254	94.448	3.023	10.000
Communications Between Providers and Patients	12-31-2024	88.645	86.626	93.036	3.150	10.000
Specific Care Issues	12-31-2024	85.544	82.048	91.198	3.821	10.000
Overall Rating of Home Health Care	12-31-2024	85.591	85.941	94.337	0.000	10.000
Willingness to Recommend the Agency	12-31-2024	82.585	79.986	91.202	2.217	10.000

$$\text{Achievement Points} = 10 \times \left(\frac{\text{HHA Performance Score} - \text{Achievement Threshold}}{\text{Benchmark} - \text{Achievement Threshold}} \right)$$

Confidential. Copyright © Netsmart. All rights reserved.

14

14

Improvement Tab & Points

2022

Top
Decile

Measure	Performance Year Data Period [a] (12-Month End Date)	Baseline Year Data Period [b] (12-Month End Date)	Your HHA's Performance Year Measure Value [c]	Your HHA's Improvement Threshold [d]	Your Cohort's Benchmark [e]	Your HHA's Improvement Points [f]	Maximum Possible Improvement Points
OASIS-based Measures			You	Your 2022	Top 10%		
Discharged to Community	12-31-2024	12-31-2022	71.843	75.413	84.249	0.000	9.000
Improvement in Dyspnea	12-31-2024	12-31-2022	91.274	90.332	98.512	1.036	9.000
Improvement in Management of Oral Medications	12-31-2024	12-31-2022	86.885	84.970	97.899	1.333	9.000
Total Normalized Composite (TNC) Change in Mobility [g]	12-31-2024	12-31-2022	0.870	0.777	1.011	3.577	9.000
Total Normalized Composite (TNC) Change in Self-Care [h]	12-31-2024	12-31-2022	2.510	2.172	2.733	5.422	9.000
Claims-based Measures							
Acute Care Hospitalizations	12-31-2024	12-31-2022	16.301	17.250	7.773	0.901	9.000
Emergency Department Use Without Hospitalization	12-31-2024	12-31-2022	12.622	11.856	4.689	0.000	9.000
HHCAHPS Survey-based Measures							
Care of Patients	12-31-2024	12-31-2022	90.824	92.557	94.448	0.000	9.000
Communications Between Providers and Patients	12-31-2024	12-31-2022	88.645	91.621	93.036	0.000	9.000
Specific Care Issues	12-31-2024	12-31-2022	85.544	85.620	91.198	0.000	9.000
Overall Rating of Home Health Care	12-31-2024	12-31-2022	85.591	90.930	94.337	0.000	9.000
Willingness to Recommend the Agency	12-31-2024	12-31-2022	82.585	86.419	91.202	0.000	9.000

$$\text{Improvement Points} = 9 \times \left(\frac{\text{HHA Performance Score} - \text{Improvement Threshold}}{\text{Benchmark} - \text{Improvement Threshold}} \right)$$

Confidential. Copyright © Netsmart. All rights reserved.

15

15

Care Points Tab

Achievement
PointsImprovement
Points

Measure	Sufficient Data for Measure Inclusion?	Your HHA's Achievement Points	Your HHA's Improvement Points	Your HHA's Care Points [a]	Your HHA's Percentile Ranking Within Your HHA's Cohort [b]
OASIS-based Measures		You Vs. Peers	You Vs. You	Higher of 2	
Discharged to Community	Yes	0.000	0.000	0.000	<25
Improvement in Dyspnea	Yes	4.071	1.036	4.071	25-49
Improvement in Management of Oral Medications	Yes	3.486	1.333	3.486	25-49
Total Normalized Composite (TNC) Change in Mobility	Yes	4.719	3.577	4.719	50-74
Total Normalized Composite (TNC) Change in Self-Care	Yes	6.344	5.422	6.344	50-74
Claims-based Measures					
Acute Care Hospitalizations	Yes	0.000	0.901	0.901	25-49
Emergency Department Use Without Hospitalization	Yes	0.000	0.000	0.000	<25
HHCAHPS Survey-based Measures					
Care of Patients	Yes	3.023	0.000	3.023	50-74
Communications Between Providers and Patients	Yes	3.150	0.000	3.150	50-74
Specific Care Issues	Yes	3.821	0.000	3.821	50-74
Overall Rating of Home Health Care	Yes	0.000	0.000	0.000	<25
Willingness to Recommend the Agency	Yes	2.317	0.000	2.317	50-74
Number of Measures Included	12		Summed Care Points:	31.832	25-49

Confidential. Copyright © Netsmart. All rights reserved.

16

16

Measure Scorecard Tab



Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	0.000	10.000	5.833	0.000
Improvement in Dyspnea	4.071	10.000	5.833	2.375
Improvement in Management of Oral Medications	3.486	10.000	5.833	2.034
Total Normalized Composite (TNC) Change in Mobility	4.719	10.000	8.750	4.129
Total Normalized Composite (TNC) Change in Self-Care	6.344	10.000	8.750	5.551
Sum of OASIS-based Measures	18.620	50.000	35.000	14.088
Claims-based Measures				
Acute Care Hospitalizations	0.901	10.000	26.250	2.365
Emergency Department Use Without Hospitalization	0.000	10.000	8.750	0.000
Sum of Claims-based Measures	0.901	20.000	35.000	2.365
HHCAHPS Survey-based Measures				
Care of Patients	3.023	10.000	6.000	1.814
Communications Between Providers and Patients	3.150	10.000	6.000	1.890
Specific Care Issues	3.821	10.000	6.000	2.293
Overall Rating of Home Health Care	0.000	10.000	6.000	0.000
Willingness to Recommend the Agency	2.317	10.000	6.000	1.390
Sum of HHCAHPS Survey-based Measures	12.311	50.000	30.000	7.387
Sum of All Measures	31.832	120.000	100.000	23.840

$$\text{HHA's Weighted Measure Points} = \text{Measure Weight} \times \left(\frac{\text{HHA's Care Points}}{\text{Maximum Possible Points}} \right)$$

Confidential. Copyright © NetSmart. All rights reserved.

17

17

Measure Scorecard Tab

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	0.000	10.000	5.833	0.000
Improvement in Dyspnea	4.071	10.000	5.833	2.375
Improvement in Management of Oral Medications	3.486	10.000	5.833	2.034
Total Normalized Composite (TNC) Change in Mobility	4.719	10.000	8.750	4.129
Total Normalized Composite (TNC) Change in Self-Care	6.344	10.000	8.750	5.551
Sum of OASIS-based Measures	18.620	50.000	35.000	14.088
Claims-based Measures				
Acute Care Hospitalizations	0.901	10.000	26.250	2.365
Emergency Department Use Without Hospitalization	0.000	10.000	8.750	0.000
Sum of Claims-based Measures	0.901	20.000	35.000	2.365
HHCAHPS Survey-based Measures				
Care of Patients	3.023	10.000	6.000	1.814
Communications Between Providers and Patients	3.150	10.000	6.000	1.890
Specific Care Issues	3.821	10.000	6.000	2.293
Overall Rating of Home Health Care	0.000	10.000	6.000	0.000
Willingness to Recommend the Agency	2.317	10.000	6.000	1.390
Sum of All Measures	31.832	120.000	100.000	23.840

Total Performance Score (TPS)	
Number of Measures Included	Sum of All Measures
Your HHA's Summed Care Points	31.832
Your HHA's TPS	23.840
Percentile Ranking within Your HHA's Cohort [c]	25-49

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,407
25th Percentile	23.620
50th Percentile	33.317
75th Percentile	43.548
99th Percentile	77.753

Confidential. Copyright © NetSmart. All rights reserved.

18

Overview Tab

Your HHA's Interim Total
Performance Score (TPS): 23.840

18

Percentile Ranking on APR

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,407
25th Percentile	23.620
50th Percentile	33.317
75th Percentile	43.548
99th Percentile	77.753

Confidential. Copyright © Netsmart. All rights reserved.

19

19

Annual Payment Adjustment Tab

Performance Year	CY 2024
Maximum Payment Adjustment Percentage	5.000%
Payment Adjustment Application Year	CY 2026
Your HHA's Final TPS-Adjusted Payment Percentage	-1.278%



Annual Payment Adjustment Calculation

	(C1)	Step 1 (C2)	Step 2 (C3)	Step 3 (C4)	Step 4 (C5)	Step 5 (C6)	Step 6 (C7)	Step 7 (C8)
	Total Performance Score (TPS)	Prior Year Payment	Unadjusted Payment Amount 5% x (C2)	TPS-Adjusted Payment Amount (C1/100) x (C3)	Linear Exchange Function (LEF) Ratio Total (C3)/Total (C4)	Final TPS- Adjusted Payment Amount (C4) x (C5)	TPS-Adjusted Payment Percentage (C6)/(C2)	Final TPS-Adjusted Payment Percentage (C7) - 5%
Your HHA:	23.840	\$3,279,014	\$163,951	\$39,086	3.123	\$122,051	3.722%	-1.278%
Your HHA's Cohort (all HHAs):	32.234	\$16,121,466,778	\$806,073,339	\$258,138,561	3.123	\$806,073,338	5.000%	-

Final TPS-Adjusted Payment Percentage Statistics For Your HHA's Cohort

Number of HHAs in Your HHA's Cohort:	6,407				
	Mean	25th Percentile	50th Percentile	75th Percentile	99th Percentile
Final TPS-Adjusted Payment Percentage	0.000%	-1.364%	-0.175%	1.124%	5.000%

Confidential. Copyright © Netsmart. All rights reserved.

20

20

TNC Change Reference Tab

Performance Summary for TNC Change Measures [b]

Your HHA's count of eligible quality episodes [c]	616					
OASIS Item [d]	Changes in OASIS Item Responses between SOC/ROC and EOC as a Percent of Eligible Quality Episodes [e]					
	YOUR HHA			AVERAGE FOR YOUR HHA'S COHORT [f]		
	% No Change	% Positive Change	% Negative Change	% No Change	% Positive Change	% Negative Change
Total Normalized Composite (TNC) Change in Mobility						
M1840 Toilet Transferring (0-4)	35%	62%	3%	28%	71%	1%
M1850 Transferring (0-5)	27%	71%	2%	21%	78%	1%
M1860 Ambulation/Locomotion (0-6)	34%	62%	4%	20%	79%	1%
Total Normalized Composite (TNC) Change in Self-Care						
M1800 Grooming (0-3)	32%	65%	2%	19%	80%	1%
M1810 Ability to Dress Upper Body (0-3)	29%	68%	4%	18%	81%	1%
M1820 Ability to Dress Lower Body (0-3)	29%	68%	3%	19%	80%	1%
M1830 Bathing (0-6)	25%	71%	4%	16%	83%	1%
M1845 Toileting Hygiene (0-3)	28%	69%	3%	19%	80%	1%
M1870 Feeding or Eating (0-5)	60%	36%	3%	43%	55%	2%

- ⦿ This tab will be going away.....But it gives you good insight into which OASIS items your team may be struggling with

Confidential. Copyright © Netsmart. All rights reserved.

21

21

Transition to Performance Year 2025 → Affecting 2027 Reimbursement

This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.

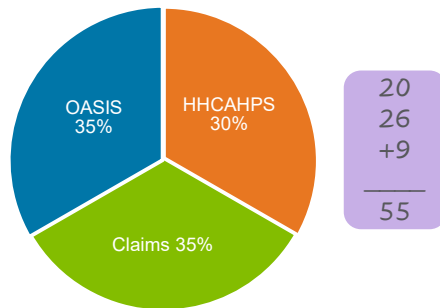
Netsmart

22

Performance Year 2025 Quality Measures HHVBP

OASIS-based Measures	Weight
Discharge Function Self-Care and Mobility (based on GG)	20%
Oral Meds (M2020)	9%
Dyspnea (M1400)	6%
Total for OASIS-based Measures	35.00%

HHCAHPS Survey Measures	Weight
HHCAHPS Care of Patients	6.00%
HHCAHPS Communication	6.00%
HHCAHPS Specific Care Issues	6.00%
HHCAHPS Overall Rating	6.00%
HHCAHPS Willingness to Recommend	6.00%
Total for HHCAHPS Survey Measures	30.00%



Claims-based Measures	Weight
PPH	26%
DTC	9%
Total for claims-based Measures	35.00%

23

23

Achievement Thresholds & Benchmarks for Performance Year 2025

LARGE Volume Cohort Achievement Thresholds and Benchmarks

Measure	Performance Year 2025 On IPR	New Baseline Data Period 2023	Achievement Threshold		Benchmark	
			Median		Top Decile	
			2023/2024 Performance Years	Preliminary 2025 Performance Year	2023/2024 Performance Years	Preliminary 2025 Performance Year
			Number to Beat		Goal = Full Points	
OASIS-based Measures						
Discharge Function (DC Function)		12-31-2023	NA	62.350	NA	83.179
Improvement in Dyspnea		12-31-2023	86.305	89.672	98.512	99.422
Improvement in Management of Oral Medications		12-31-2023	80.990	85.175	97.899	98.746
Claims-based Measures						
Discharge to Community – Post Acute Care (DTC-PAC)		12-31-2023	NA	85.161	NA	95.089
Potentially Preventable Hospitalizations (PPH)		12-31-2023	NA	10.003	NA	6.302
HHCAHPS Survey-based Measures						
Care of Patients		12-31-2023	89.254	89.507	94.448	94.585
Communications Between Providers and Patients		12-31-2023	86.626	86.821	93.036	93.192
Specific Care Issues		12-31-2023	82.048	82.373	91.198	91.297
Overall Rating of Home Health Care		12-31-2023	85.941	86.328	94.337	94.687
Willingness to Recommend the Agency		12-31-2023	79.986	80.226	91.202	91.391

Confidential. Copyright © Netsmart. All rights reserved.

24

24

July IPRs

CY 2025 Measure Set: Final Improvement Thresholds

Measure	Baseline Year Data Period [b]	Your HHA's Improvement Threshold	Your HHA's Percentile Ranking Within Your HHA's Cohort [c]	Your HHA's Cohort Statistics [d]				
				25th Percentile	50th Percentile	75th Percentile	Benchmark	
OASIS-based Measures								Thru 3/25
Your 2023		Peers 2023						
Discharge Function (DC Function)	12-31-2023	63.320	50-74	51.180	62.350	70.090	83.179	
Improvement in Dyspnea	12-31-2023	82.354	25-49	81.109	89.672	94.382	99.422	
Improvement in Management of Oral Medications	12-31-2023	79.150	25-49	75.179	85.175	91.280	98.746	84.449
Claims-based Measures								Thru 12/24
Discharge to Community – Post Acute Care (DTC-PAC)	12-31-2023	92.908	≥75	78.036	85.161	89.907	95.089	
Potentially Preventable Hospitalizations (PPH)	12-31-2023	9.108	50-74	11.997	10.003	8.356	6.302	
HHCAHPS Survey-based Measures								
Care of Patients	12-31-2023	90.458	50-74	87.076	89.507	91.524	94.585	
Communications Between Providers and Patients	12-31-2023	87.986	50-74	83.649	86.821	89.355	93.192	
Specific Care Issues	12-31-2023	84.345	50-74	77.812	82.373	86.020	91.297	
Overall Rating of Home Health Care	12-31-2023	90.404	≥75	82.336	86.328	89.659	94.687	
Willingness to Recommend the Agency	12-31-2023	84.641	50-74	74.880	80.226	84.714	91.391	

Confidential. Copyright © Netsmart. All rights reserved.

25

25

Missing Data

- If there is a dash – you do not have enough data
- What is % of MCR patients – this affects claims-based measures
- What is your return rate for HHCAHPS
- If OASIS-based are dashed – are you answering too many zeros at the SOC or ROC?
- Are your ANAs being imputed? Yes.
- Missing data – means reweighing will occur

Confidential. Copyright © Netsmart. All rights reserved.

26

26

Transition to Performance Year 2026 → Affecting 2028 Reimbursement

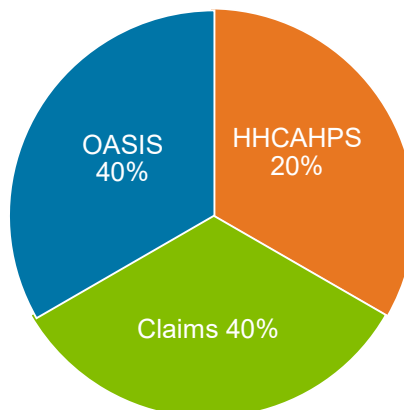
This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.



27

Updates to Individual Measure Weights and Category Weights Performance Year 2026

Measure	Wt
Improvement in Dyspnea	7
Improvement in Oral Med Management	11
DC Function	15
<i>Improvement in Bathing</i>	3.5
<i>Improvement in Dressing Upper Body</i>	1.75
<i>Improvement in Dressing Lower Body</i>	1.75



Measure	Wt
Willingness to Recommend	10
Overall Rating	10

Measure	Wt
PPH	15
DTC-PAC	15
MSPB	10

28

28

Comparison VBP 2025 and 2026 (OASIS Based)

2025 Performance

- Discharge Function 20%
- Improvement in Dyspnea 6%
- Improvement in Oral Med Management 9%

2026 Performance

- Discharge Function 15%
- Addition of:
 - M1810 1.75%
 - M1820 1.75%
 - M1830 3.5%
- Improvement in Dyspnea 7%
- Improvement in Oral Med Management 11%

Confidential. Copyright © Netsmart. All rights reserved.

29

Comparison VBP 2025 and 2026 (Claims Based)

2025 Performance

- Potentially Preventable Hospitalization 26%
- Discharged to Community 9%

2026 Performance

- Potentially Preventable Hospitalization 15%
- Discharged to Community 15%
- Medicare Spending Per Beneficiary 10%

Confidential. Copyright © Netsmart. All rights reserved.

30

Comparison VBP 2025 and 2026 (HHCAHPS Based)

2025 Performance

- HHCAHPS Care of Patients 6%
- HHCAHPS Communication 6%
- HHCAHPS Specific Care Issues 6%
- HHCAHPS Overall Rating 6%
- HHCAHPS Willingness to Recommend 6%

2026 Performance

- HHCAHPS Overall Rating 10%
- HHCAHPS Willingness to Recommend 10%

Confidential. Copyright © Netsmart. All rights reserved.

31

What is Medicare Spending Per Beneficiary?

- MSPB measures the average Medicare cost per beneficiary for an episode of care under a Home Health Agency (HHA), compared against the national median cost. Included are **Medicare Part A and B claims** during the home health episode—which starts with the start of care or resumption after inpatient stay—and continues **up to 30 days following discharge**.
- **Data Source: Claims-Based:** Part A and Part B treatments.
- **OASIS Integration:** Start and end of episodes identified via OASIS

Confidential. Copyright © Netsmart. All rights reserved.

32

What is Medicare Spending Per Beneficiary?

● National Normalization:

- Score > 1 → higher-than-average spending.
- Score $= 1$ → at the national average.
- Score < 1 → more cost-efficient care.

Example:

- Actual cost: \$1,000; Expected cost: \$900 → ratio = 1.11
- Average ratio across episodes = 1.10
- National average spending \$5,000 → agency's MSPB = \$5,500

Confidential. Copyright © Netsmart. All rights reserved.

33

What are the changes in HHCAHPS about?

- HHCAHPS Overall Rating 10%
- HHCAHPS Willingness to Recommend 10%
- A complete revision to the HHCAHPS portion

Confidential. Copyright © Netsmart. All rights reserved.

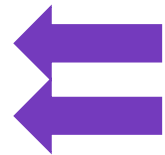
34

Proposed Changes to HHCAHPS

TABLE 31: CURRENT AND PROPOSED CHANGES TO HHCAHPS SURVEY MEASURES

Measure	Item(s) in Current Measure	Item(s) in Proposed Revised or New Measure
Care of Patients	In the last 2 months of care, how often did home health providers from this agency seem informed and up to date about all the care or treatment you got at home? (Q9)	In the last 2 months of care, how often did home health staff from this agency seem to be aware of all the care or treatment you were getting at home? (Q6)
	In the last 2 months of care, how often did home health providers from this agency treat you as gently as possible? (Q16)	In the last 2 months of care, how often did home health staff from this agency treat you with care – for example, when moving you around or changing a bandage? (Q7)
	In the last 2 months of care, how often did home health providers from this agency treat you with courtesy and respect? (Q19)	In the last 2 months of care, how often did home health staff from this agency treat you with courtesy and respect? (Q10)
	N/A (not on current survey)	In the last 2 months of care, how often did you feel that home health staff from the agency cared about you as a person? (Q11)
	N/A (not on current survey)	In the last 2 months of care, how often have the services you received from this agency helped you take care of your health? (Q13)
	In the last 2 months of care, did you have any problems with the care you got through this agency? (Q24)	N/A (removed from revised survey)

Treat with care



Confidential. Copyright © Netsmart. All rights reserved.

35

Proposed Changes to HHCAHPS

Communications between Providers and Patients	When you first started getting home health care from this agency, did someone from the agency tell you what care and services you would get? (Q2)	N/A (removed from revised survey)
	In the last 2 months of care, how often did home health providers from this agency keep you informed about when they would arrive at your home? (Q15)	In the last 2 months of care, how often did home health staff from this agency keep you informed about when they would arrive at your home? (Q5)
	In the last 2 months of care, how often did home health providers from this agency explain things in a way that was easy to understand? (Q17)	In the last 2 months of care, how often did home health staff from this agency explain things in a way that was easy to understand? (Q8)
	In the last 2 months of care, how often did home health providers from this agency listen carefully to you? (Q18)	In the last 2 months of care, how often did home health staff from this agency listen carefully to you? (Q9)
	N/A (not on current survey)	In the last 2 months of care, did home health staff from this agency provide your family or friends with information or instructions about your care as much as you wanted? (Q12)
	In the last 2 months of care, when you contacted this agency's office did you get the help or advice you needed? (Q22)	When you contacted this agency's office, did you get the help or advice you needed? (Q16)
	When you contacted this agency's office, how long did it take for you to get the help or advice you needed? (Q23)	N/A (removed from revised survey)

Confidential. Copyright © Netsmart. All rights reserved.

36

Proposed Changes to HHCAHPS

Specific care issues	When you first started getting home health care from this agency, did someone from the agency talk with you about how to set up your home so you can move around safely? (Q3)	- When you first started getting home health care from this agency, did someone from the agency talk about ways to help make your home safer? For example, they may have suggested adding grab bars in the shower or removing tripping hazards. (Q2) - Removed composite; reporting as standalone item
	When you started getting home health care from this agency, did someone from the agency talk with you about all the prescription and over-the-counter medicines you were taking? (Q4)	- Has someone from the agency ever reviewed the prescribed and over-the-counter medicines you were taking? For example, they might have asked you to show them your medicines and talked with you about how and when to take each one. (Q3) - Removing composite; reporting as standalone item - N/A (removed from revised survey)
	When you started getting home health care from this agency, did someone from the agency ask to see all the prescription and over-the-counter medicines you were taking? (Q5)	
	In the last 2 months of care, did home health providers from this agency talk with you about the side effects of these medicines? (Q14)	- In the last 2 months of care, did home health staff from this agency talk with you about any side effects of your medicines? (Q4) - Removing composite; reporting as standalone item - N/A (removed from revised survey)
	In the last 2 months of care, did you and a home health provider from this agency talk about pain? (Q10)	
	In the last 2 months of care, did home health providers from this agency talk with you about the purpose for taking your new or changed prescription medicines? (Q12)	N/A (removed from revised survey)
	In the last 2 months of care, did home health providers from this agency talk with you about when to take these medicines? (Q13)	N/A (removed from revised survey)

Confidential. Copyright © Netsmart. All rights reserved.

Added example

Added example

37

Proposed Changes to HHCAHPS

Overall rating	We want to know your rating of your care from this agency's home health providers. Using any number from 0 to 10, where 0 is the worst home health care possible and 10 is the best home health care possible, what number would you use to rate your care from this agency's home health providers? (Q20)	We want to know your rating of your care from this agency's home health staff. Using any number from 0 to 10, where 0 is the worst home health care possible and 10 is the best home health care possible, what number would you use to rate your care from this agency's home health staff? (Q14)
Willingness to recommend	Would you recommend this agency to your family or friends if they needed home health care? (Q25)	Would you recommend this agency to your family or friends if they needed home health care? (Q17)

Confidential. Copyright © Netsmart. All rights reserved.

38

PPH Claims-Based – 26%-15%

Unique Risk model

- Demographic covariates: Age, Sex, Enrollment status, FUNCTIONAL IMPAIRMENT LEVEL
- Care received during prior proximal hospitalization: coding and length of stay
- Other Care received w/i 1 year of stay: coding, # hosp stays, # of ED, SNF, IRF or LTCH visits

Very sick patients = better risk adjustment

Home Health Within-Stay Potentially Preventable Hospitalization Measure

Number of Within Stay Hospitalizations	Number of Eligible Stays	Observed Within Stay Hospitalization Rate	Risk-Standardized Within Stay Hospitalization Rate***	National Observed Rate
27	358	7.54%	7.04% (5.28%, 9.60%)	10.83%

Confidential. Copyright © Netsmart. All rights reserved.

39

39

DTC-PAC in Claims-Based – 9%-15%

2-year time frame

Similar risk adjustment

Be aware of exclusions:

- Under 18 years of age
- Discharged to a psychiatric hospital, disaster alternative care sites or federal hospitals, court/law enforcement, hospice, another HHA or **against medical advice**
- Patient was enrolled in hospice during the post-discharge observation window.
- Not continuously enrolled in Parts A and B FFS Medicare for the 12 months prior to the PAC admission date, and at least 31 days after post-acute discharge date, or are ever enrolled in Part C Medicare Advantage during this period.
- Experience a short-term acute care stay or psychiatric stay for non-surgical treatment of cancer in the 30 days prior to PAC admission.
- Baseline nursing facility residents that return to their nursing home as a place of residence
- Discharge to another HHA

Quality care = Keeping patients alive and out of the hospital!

Discharge To Community - Post Acute Care (PAC) Home Health Quality Reporting Program

Number of Discharges to Community	Number of Eligible Stays	Observed Discharge to Community Rate	Risk-Standardized Discharge to Community Rate**	National Observed Rate
555	649	85.52%	94.27% (91.11%, 96.47%)	77.71%

Confidential. Copyright © Netsmart. All rights reserved.

40

40

Discharge Function Score – 20%-15%

- Did you beat the expectation set by CMS for each patient?
- 10 GG items used
- ANA answers are being imputed
- Expectation is set by MANY of OASIS items
- What picture is being painted?



Confidential. Copyright © Netsmart. All rights reserved.

41

41

Strategy

This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.

 Netsmart

42

OASIS-Based Measures

- Education, Education, Education!
- Educate staff on GG scoring accuracy and avoid “activity not attempted” defaults, as well as other OASIS items, PDGM, Star rating and HHVBP
- Regularly audit OASIS documentation to identify trends and inconsistencies. Evaluate internal processes for SOC/ROC assessments, clinician training, and QA feedback loops
- Outsource to certified experts for OASIS & Coding Review to ensure compliance, maximize outcomes and reimbursement
- Use performance dashboards to track improvement and motivate staff.
- Clinical Consulting to help identify documentation gaps, streamline workflows, and align practice with outcomes.
- Agencies investing in staff education, clinical QA partnerships, and real-time data feedback see measurable improvements in scores—and in revenue.



Confidential. Copyright © Netsmart. All rights reserved.

43

43

Claims-Based Measures

- Avoiding unnecessary hospital stays can significantly boost outcomes and financial performance.
- Use predictive analytics to identify high-risk patients.
- Implement 7 Touches in 7 Days & Tuck-In Calls for early intervention.
- Provide patient & caregiver education on when to call the agency first.
- Track ER/Observation stays and address gaps in care planning.
- Conduct root cause analysis after hospitalizations to prevent recurrences.
- Embed risk assessments directly into care plans.
- Clinical Consulting to uncover root causes & optimize care management.
- Investing in proactive care planning and staff education leads to measurable gains in VBP performance, reduced hospitalization rates, and stronger patient outcomes.

Confidential. Copyright © Netsmart. All rights reserved.

44

44

HHCAHPS

- 🕒 Agencies can use HHCAHPS feedback to identify areas for improvement in care delivery and patient interactions.
- 🕒 Train staff empathetic communication and customer service training at least annually.
- 🕒 Use “Call Us First” campaigns to reinforce patient engagement.
- 🕒 Touchbase calls during and after discharge
- 🕒 Continuity of care
- 🕒 Copy of envelope in SOC packet
- 🕒 Look at return rates, consider increasing # surveys sent
- 🕒 Monitor composite scores and address low-performing domains.

Confidential. Copyright © Netsmart. All rights reserved.

45

45

Resources

- <https://www.govinfo.gov/content/pkg/FR-2023-04-10/pdf/2023-07137.pdf>
- <https://innovation.cms.gov/innovation-models/expanded-home-health-value-based-purchasing-model>
- <https://www.cms.gov/files/document/hh-discharge-function-score-measure-technical-report.pdf>
- Home Health CY2026 Proposed Rule on changes to the VBP

This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.

 Netsmart

46

Questions?

STAY CONNECTED



@Netsmart

@NetsmartCareers

This document contains confidential and proprietary information. It may not be reproduced or transmitted in any form without the express written consent of Netsmart Technologies, Inc.

