Ridgeline Academy Use Case

Start Date of project: 3/14/18   End Date of project: : 3/20/18

Problem Statement/Definition:	Though Ridgeline Academy of Phoenix, AZ utilized CrisisGo's complementary program to put emergency plan checklists on staff devices, they found themselves needing a way to instantly notify faculty and staff of an emergency.
Proposed Solution & Architecture	To achieve their safety needs, Ridgeline Academy decided to upgrade from their free program to CrisisGo's full suite platform to grant them access to CrisisGo's Alert tool, which allows users to send audible Alert notifications to all devices and computers with the CrisisGo app.
Outcomes of Project & Success Metrics:	Keven Barker is the School Director at Ridgeline Academy, and he informed that when he started off using CrisisGo's complimentary Emergency Response Plan program, he was impressed with the additional tools and features CrisisGo offered. He was particularly interested in the CrisisGo Alert tool, Panic button, Reporting tool, and push notifications. From the first time Keven ran a drill using CrisisGo, he was thrilled with how easy the system worked. Ridgeline Academy currently uses every single feature in CrisisGo and has cut valuable minutes off of their reunification time.
Lessons Learned:	Not only did Keven and Ridgeline Academy learn about the value of expanding the safety resources at their disposal, they learned that transitioning from a complimentary program with CrisisGo to CrisisGo's full suite can be done in a very short period of time and with minimal stress. In less than a month, Ridgeline went from just having digital emergency plan checklists on their devices to being able to run a full crisis response scenario from identification of the incident to, if necessary, reunification.