



Northern Suburban Special Education District Use Case

Start Date of project: : 2/3/17

End Date of project: : 8/8/17

Problem Statement/Definition:	The Northern Suburban Special Education District (NSSED) of Highland Park, Illinois needed a way to better communicate during an emergency.
Proposed Solution & Architecture	To address this vital safety issue, Northern Suburban Special Education District implemented CrisisGo's Full Safety Suite with a specific focus on two-way emergency communication and emergency Alerts. NSSED took this approach to ensure that all stakeholders would be aware of an emergency by receiving an audible Alert on their devices and remain included in the emergency communications throughout the process via CrisisGo's two-way message groups.
Outcomes of Project & Success Metrics:	Rodney Carbajal is the School Resource Officer for Northern Suburban Special Education District. He summed up the success they've had using CrisisGo by stating: "The Crisis Go app is an excellent tool that all Emergency Managers should consider. Providing immediate notification and having your emergency plans readily accessible will not only save time but lives. At Northern Suburban Special Education District, we hope we only have to use the app for our mandated drills, but we know that in a real emergency, it will help us be prepared."
Lessons Learned:	Though Northern Suburban Special Education District turned to CrisisGo to address their need for an emergency alerting and communication system, they soon discovered the value of having a comprehensive safety platform. Rodney noted the value of having multiple safety tools and features that work fluidly together, so whether the situation is a safety drill or an emergency, your response process with flow smoothly from start to finish.