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US

 NOBLE SYSTEMS

the **Global Leader** in Customer Contact Technologies



Noble Systems' mission is to deliver industry leading, best-in-class solutions that surpass client expectations. We strive to attract, retain and reward the best and brightest to meet our goals of providing superior customer service and achieving customer satisfaction. We succeed through our clients' success.

Noble Systems Corporation is a global leader in the customer communications industry, providing innovative solutions for Unified Communications, Business Process Management and Analytics. Noble Systems was named as the #1 Outbound Dialing Market Leader in 2014 and 2013 by Frost & Sullivan, a leading industry analyst group. Headquartered in Atlanta, Georgia, with regional offices in Austin, TX and Oklahoma City, OK and international offices in Australia, Brazil, France, India, Mexico, Philippines and the UK, Noble has more than 350 employees worldwide. Founded in 1989, Noble Systems offers companies the advantages of an award-winning contact center solution, extensive business experience and global reach, leading-edge technology, financial strength and stability, and a commitment to building client relationships.

We are a growing company, and have increased sales revenues each year. A satisfied client base is a part of our growth – the majority of our sales result from client referrals. With a variety of scalable solutions, we offer a 'building block' approach which allows companies to purchase only the technology they need to meet their current needs, and to add to their system as their business needs change. This enables us to maintain long-term relationships with our users. In fact, our very first customer from the 1980s continues to use the Noble solution to meet its contact center needs today.

Employee Benefits

- > Paid Vacation & Holidays
- > Health, Dental & Vision Insurance
- > Paid Sick/Personal Days
- > Life Insurance
- > 401K Savings Plan
- > Long & Short Term Disability Plans
- > Credit Union Membership
- > Tuition Reimbursement Programs
- > Free Parking/Transit Access

**Benefits may vary by office location.*

At Noble Systems, we succeed through our clients' success. Our client-centric focus is aimed at delivering best-of-breed solutions and responsive services to our clients to help them manage their contact center businesses. As a part of our team, each Noble employee plays a vital role in meeting our Vision Statement: "To continue developing contact center technology solutions that enrich the end-user experience, push the envelope in technology, build upon our proven product suite, deliver the best value for performance in the industry, and to continue to be the complete and complementary technology partner for our clients."

Learn more:

1.888.866.2538 | www.noblesystems.com

About Noble Systems Corporation

Noble Systems Corporation is a global leader in the customer communications industry, offering the industry's most comprehensive and cost-effective technology solutions for Unified Communications, Business Process Management and Analytics. Noble's unified suite includes multi-channel inbound, outbound and blended contact processing, strategy planning, and resource management tools for companies of all sizes. Our CPE, CaaS and innovative premise/cloud hybrid platforms include ACD, predictive dialing, blended processing, recording and monitoring, IVR, messaging, interaction analytics and workforce management.

Noble specializes in providing companies with flexible contact center software and hardware that is tailored to meet each client's unique business needs. Tens of thousands of agents around the world use Noble solutions to direct their contact activities. Millions of customer calls are managed every day through our platform of unified call processing and multi-channel communications systems. 4,000+ client sites worldwide entrust their crucial daily contact center operations to Noble Systems.

Noble® Contact Center Solutions

Noble Systems offers a range of contact center solutions to meet the needs of small, mid-size, and enterprise organizations. These powerful capabilities place Noble Systems in the leadership position of providing the industry's most comprehensive and affordable customer interaction management solutions. Whatever the business needs or size, Noble Systems can match companies with the solution sets that meet their functionality requirements and organizational goals, and offers the right-fit for their contact center to help improve productivity, reduce costs, increase performance and grow the company.

> **Customization & Integration: Open Architecture for the Ultimate in System Flexibility** | Our integrated platforms feature open designs and flexible deployment options, providing extensive integration and data exchange options, as well as compatibility with existing systems. The solutions are built to meet or exceed all open standards and include ODBC drivers and APIs for a range of connectivity and development choices. Noble protects your infrastructure investment by working within the current operating environment, rather than requiring users to change their business processes.

> **Scalable Solutions: Convenient, Affordable Upgrade Paths** | Noble's Solutions for CPE (customer premise equipment) and CaaS (communications as a service) environments are built around superior customization and scalability to fulfill each client's unique business needs. Noble Systems offers a number of configurations and options to meet the needs of large, mid-size, and small business environments. Our systems are designed to grow as the company grows, allowing users to add seats or functionality without sacrificing their current technology investment.

> **Top-Quality Client Services: Professional Service, Project Management, Implementation & Support** | No product stands alone, and support is a critical requirement for mission critical enterprise applications like a call center solution. Our expert Client Services Team of consulting, implementation, training and technical professionals are dedicated to delivering first-class services to help you maximize the results of your investment in our solutions.

“Communication is the engine that drives today's global economy.”

James K. Noble, Jr.
CEO & Founder

ABOUT NOBLE SYSTEMS CORPORATION

Noble Systems Corporation is a global leader in the customer communications industry, providing innovative solutions for Unified Communications, Business Process Management and Analytics. Tens of thousands of agents at 4,000+ client installations worldwide use Noble platforms to manage millions of customer contacts each day. Noble offers a unified suite of multi-channel inbound, outbound and blended contact processing, strategy planning, and resource management tools for companies of all sizes. Our CPE, CaaS and innovative premise/cloud hybrid platforms include ACD, predictive dialing, blended processing, recording and monitoring, IVR, messaging, interaction analytics and workforce management. Call 1.888.8.NOBLE.8 or visit www.noblesystems.com.

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 **NOBLE SYSTEMS**
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