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NOBLE SYSTEMS

the **Global Leader** in Customer Contact Technologies

## About Noble Systems Corporation

Noble Systems Corporation is a global leader in the customer communications industry, offering the industry's most comprehensive and cost-effective technology solutions for Unified Communications, Business Process Management and Analytics. Noble's unified suite includes multi-channel inbound, outbound and blended contact processing, strategy planning, and resource management tools for companies of all sizes. Our CPE, CaaS and innovative premise/cloud hybrid platforms include ACD, predictive dialing, blended processing, recording and monitoring, IVR, messaging, interaction analytics and workforce management. Millions of customer calls are managed every day through our platform of unified call processing and multi-channel communications systems. 4,000+ client sites worldwide entrust their crucial daily contact center operations to Noble Systems, processing millions of contacts each day. Noble Systems was named as the #1 Outbound Dialing Market Leader in 2014 and 2013 by Frost & Sullivan, a leading industry analyst group.

Headquartered in Atlanta, Georgia, with regional offices in Austin, TX and Oklahoma City, OK and international offices in Australia, Brazil, France, India, Mexico, Philippines and the UK, Noble has more than 350 employees worldwide. Founded in 1989, Noble Systems offers companies the advantages of an award-winning contact center solution, extensive business experience and global reach, leading-edge technology, financial strength and stability, and a commitment to building client relationships.

## Noble® Contact Center Solutions

Noble Systems offers a range of contact center solutions to meet the needs of small, mid-size, and enterprise organizations. These powerful capabilities place Noble Systems in the leadership position of providing the industry's most comprehensive and affordable customer interaction management solutions. Whatever your business needs or size, Noble Systems can match you with the solution set that meets your functionality requirements and organizational goals, and offers the right-fit for your contact center to help you improve productivity, reduce costs, increase performance and grow your company.

> **Customization & Integration:** *Open Architecture for the Ultimate in System Flexibility* | Our integrated platforms feature open designs, providing extensive integration, data exchange options, and compatibility with existing systems. The solutions are built to meet or exceed all open standards and include ODBC (Open Database Connectivity) drivers, APIs and web services for a range of connectivity and development choices. Noble protects your infrastructure investment by working within your operating environment, rather than requiring you to change your business processes.

> **Scalable Solutions:** *Convenient, Affordable Upgrade Paths* | Solutions from Noble Systems are built around superior customization and scalability to fulfill your company's unique business needs. Noble Systems offers a number of configurations and options to meet the needs of large, mid-size, and small business environments. Our systems are designed to grow with you, allowing you to add seats or functionality without sacrificing your current technology investment.

> **Top-Quality Client Services:** *Consulting, Project Management, Implementation, Training & Support* | No product stands alone, and support is a critical requirement for mission critical enterprise applications like a call center solution. Our expert Client Services Team of consulting, implementation, training and technical professionals are dedicated to delivering first-class services to help you maximize the results of your investment in our solutions.

**"Communication is the engine that drives the global economy."**

**James K. Noble, Jr.**  
CEO & Founder