TO ORDER:

BY MAIL
532 Baltimore Blvd, Ste 409
Westminster, MD 21157

BY PHONE
1.888.294.9660
Mon-Fri 9am-9pm,
Sat 9am-5pm ET

ONLINE
serrv.org

serrv

FOR INTERNAL USE
CK # _____
AMT _____
BATCH # _____

This form is for personal orders.

BILLING ADDRESS

Name _____

Billing Address _____

City _____ State _____ Zip _____

Email _____ Phone _____

Customer # _____ Source Code _____

(Customer # and Source Code are found on the back of your catalog.)

SHIPPING ADDRESS *Complete only if different from Billing Address.*

Name _____

Address _____

City _____ State _____ Zip _____

❑ **THIS IS A GIFT.** Gift Recipient Name _____

Gift Message (optional) _____

_____

From _____

ITEM #	QTY	ITEM DESCRIPTION	PRICE EACH	TOTAL
44004		Gift card in any amount (minimum $10), nontaxable		

METHOD OF PAYMENT *No cash payments.*

❑ **Check or money order enclosed.** *Make payable to SERRV. (If items are not available please allow 3 weeks for a refund check to be processed.)*

❑ **Credit Card.** ❑ VISA ❑ MASTERCARD ❑ DISCOVER

Card Number: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Exp. Date: ☐☐ / ☐☐ CID (on back of card): ☐☐☐

Authorized Signature (required): _____

❑ **Gift Card.** Code: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Gift Card Amount: $_____

SUBTOTAL 1	
If order will ship to MD, add 6% sales tax to Subtotal 1	
Ground Shipping Charge	
SUBTOTAL 2	
If order will ship to WI, add 5.5% sales tax to Subtotal 2, unless your rates are higher or lower (see below)*	
Add a tax-deductible contribution to support our development work**	
TOTAL ENCLOSED	

Do you wish to back order out-of-stock items? ❑ Yes ❑ No
($10.00 minimum value per item or multiples of the same item.)

❑ We share customer names with other catalogs to help us find new customers in order to increase sales for the artisans we represent. If you do not wish to have your name shared, please check here or call 1.800.422.5915.

OUR GUARANTEE We guarantee all handcrafted items are authentic and individually made. As a result, many items will differ slightly in color and/or size. If for any reason you are not completely satisfied with your handcraft purchase, you may return it within 30 days of receipt. Our handmade, fair trade products have limited quantities.

SHIPPING/DELIVERY INFORMATION Please call or visit our website for upgraded shipping rates. Canadian and U.S. Territory orders ship via USPS only. We ship to the U.S., U.S. Territories, and Canada only. Serrv cannot be held responsible for delays caused by FedEx, USPS, incorrect addresses, customs, or weather. If you do not receive your order within 14 business days please contact Customer Care at 1.800.422.5915 or orders@serrv.org

RETURNS AND REPLACEMENTS Nonfood items can be returned within 30 days of receipt if you are not completely satisfied. Please contact us by phone or email before sending your return. Refer to the Return & Exchange Form that comes with your order for details. We are happy to replace any damaged or mis-shipped handcraft or food item at no charge, including shipping. If you prefer, we will issue a refund check or credit your account. We will pay shipping to you for exchanges.

* For Milwaukee, Ozaukee and Washington Counties, rate is 5.6%. For Racine and Waukesha County, rate is 5.1%, For Manitowoc, Menominee, Outagamee, Winnebago rate is 5%.
If your state has recently enacted legistlation to collect sales tax on out-of-state purchases, your order may require the addition of state and local tax.
**Visit serrv.org/donate for financial and charitable registration information.

SHIPPING CHART

Order Value	Ground
$0-$24.99	$7.95
$25.00-$49.99	$8.95
$50-$99.99	$9.95
$100-$149.99	$11.95
$150.00-$249.99	$14.95
$250-$349.99	$17.95
$350-$499.99	$23.95
$500-$749.99	$31.95
$750-$999.99	$39.95
$1000+	$44.95

Thank you for shopping with Serrv and supporting disadvantaged artisans and farmers around the world!

Questions? Customer Care is here to help!
1.888.294.9660 • orders@serrv.org