4440 Muhlhauser Rd
Suite 300
West Chester, OH 45011-9767
877-509-3457

Thank you for choosing Roots & Harvest.
Please check this order carefully. It is your responsibility to notify Roots & Harvest within 7 days if this order has been shipped incorrectly or if items are missing from the box. After 7 business days it is assumed that all products are delivered in good condition and all items listed on this pick ticket were received. If there were items on backorder at the time this order was shipped those items may be delivered at a later date.

Warranty and Warranty Duration: Please refer to your owner's manual for specific details on warranty.

Return Policy: If you are not satisfied with the product for any reason you can return the product to the above address within the first 30 days. Roots & Harvest has a 30 day money back guarantee, after this time period a refund will not be issued. Items returned outside of the 30 day money back guarantee will receive a credit on account that must be used within one year or will be forfeited. Returned product must be in like new condition with original packaging. To receive a refund or exchange fill out the bottom portion of this form and return it with the product. Roots & Harvest highly recommends using a form of delivery which offers tracking. Once the items are received by Roots & Harvest, the return will be processed within two weeks. Per your instruction a refund or exchange will be given. If an exchange is requested an additional $5 shipping fee*and any oversized & additional shipping charges** will still apply and be added to the charge for the exchange item (please include payment or an additional payment will be charged to the credit card which was originally used for this order.) Shipping fees are nonrefundable and return shipping charges must be paid by the customer. Any item, **except food items and videos**, which has been deemed unsatisfactory by the customer may be returned within 30 days of the purchase. The item must have been purchased directly through Roots & Harvest to qualify for a return.

EXCHANGE/REQUEST A REFUND:

RMA # _____

Item being returned: _____

Reason for return: _____

I would like a refund: ☐ (For a refund, returns must be received within 30 days of purchase)

I would like to exchange for the items listed below:

Item #	Description	Price	
		$	
		$	
		Additional shipping *	+$5.00
		Item Additional Shipping **	+
		OH tax	+
		Refund	-
		Total due	

Charge to: MasterCard, Visa, Discover, American Express

Expiration Date: | | |

X_____

Phone number to call in case we need to contact you regarding your refund or exchange: _____