

Job Title

Fulfillment Supervisor

Summary

The Fulfillment Supervisor is responsible to supervise all daily work activities on the Fulfillment floor for Wholesale and Ecommerce Teams, to communicate key information across shifts, and to train and coach the Fulfillment Employees to meet and exceed established metrics. The Fulfillment Supervisor must be capable of thoroughly understanding each role and its performance expectations and have the ability, skills and willingness to assist with processing orders when necessary. The Supervisor is expected to provide daily performance feedback and to present improvement opportunities to employees and management. This position advances business ideas and promotes department efficiencies in order to meet company and department objectives. The Supervisor is an effective communicator acting as the Floor Liaison for the Sales Team and responds promptly to resolve inquiries.

