Tuition Express

**Encrypted Payments**
Using banking industry standard 256-bit encryption, Tuition Express secures both your account information and the individual transactions for each family, securely processing millions of transactions each year.

**PCI Certified**
Tuition Express undergoes comprehensive annual testing by an independent auditing firm to maintain its status as a [PCI Level-1](#) service provider, the payment card industry’s highest standard.

Procare Cloud

**Multi-Level Security**
- Encrypted TLS connection—ensures data integrity and privacy between your computer(s) and Procare Cloud servers
- Computer access control—Install the Procare “client” on authorized computers only
- User access control—unique login credentials with group permissions
- Event log—track user login activity
- Audit trail—complete audit trail of ledger cards and time cards

**Backups**
Cloud data is automatically backed up nightly using backup-to-disc technology.

**Server Farm**
Data is hosted in an off-site, state-of-the-art server center using Windows Server 2012, Microsoft SQL Server 2016 and accompanying suites behind layers of hardware and software security measures.

- Failover server clusters—automatically offload tasks to standby servers, minimizing service interruptions
- Speed and performance—using a 16G FC SSD Storage Area Network (SAN) with Fibre Channel technology and solid-state drives enhances performance and protects data

**Power Supply**
Cloud servers have triple power supplies, backed up by battery power and a 600 AMP Caterpillar diesel generator.

**Bandwidth**
Our server facility offers top-level connections through Qwest, Sprint, Spectrum Business Networks in addition to two regional fiber rings.

**Facility Specifications**
- Secure, climate-controlled Level 1 connected data facility
- Floor Load: +500 lbs/sq. ft.
- Scalable Internet connectivity options
- 110, 208 and 220 dedicated electrical circuits
- 600 Amp diesel Caterpillar TM generator
- (4) 7-ton redundant HVAC environmental cooling systems
- Seismically braced racks
- OC-12 redundant fiber optic connections to Internet backbone
- Fiber: (2) Fiber entry points with (2) 3" conduits
- Constant temperature and humidity monitoring
- 24 x 7 x 365 network monitoring
- Smoke, heat & movement alarm monitoring
- Video surveillance and monitoring

**Cyber Security Insurance**
Procare carries a million-dollar cyber liability policy.

**MyProcare**

**Security, Access & Reporting**
- Secure connections—using an https connection ensures all communication between your browser and the MyProcare website is secure.
- Confirmation codes—first-time login requires entry of a one-time confirmation code
- Family access control—unique login credentials for parents with permissions you control
- Login reports—track most recent login activity for each family