

Staff Training Guide

Procare Online

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OVERVIEW

This document is provided to train both afterschool and child care staff on how to use Procare's mobile app for sign in/out, daily activities, and parent messaging.

PARENT SIGN IN-OUT

Parents use a unique PIN to sign their children in and out. After logging into the kiosk, the list of children will display.

1. Click the Sign In-Out menu at the bottom of the app, then select Parent Kiosk. Click the keypad symbol in the upper right corner to allow parents to use their PIN or QR code



- 2. Once the parent enters their PIN, they will see their child's photo. They will click Sign-In or Sign-Out as appropriate
- 3. If enabled by your school, the parent or authorized pickup will sign the device







SIGN-IN GROUPS OF STUDENTS

Staff can sign students in and out without PINs

- 1. Click the Sign In-Out menu, then select Attendance
- 2. Select the students you are signing in



3. Click the More button to adjust the following:

| DATE | TIME | |
|------------------------|-------------------|----|
| Sep 28, 2020 | 11:12 | AM |
| Mark Student as Absent | | |
| SIGN-IN ROOM | | |
| Shark Room | | ~ |
| SIGN | I-IN BY: Jennifer | |

- a. Time
- b. Mark the student(s) as absent
- c. Room you are signing the students into





d. Change the name of the person signing the students in. Choose from the list or choose "Other" to manually enter a name

TRANSFER GROUPS OF STUDENTS

1. Navigate to the Attendance icon and select the Signed-In tab



2. Select the students from the list who are signed in and click Transfer

RECORD DAILY ACTIVITIES

1. Click Activity from the bottom of the screen







2. Select the item you wish to record, then select the student(s)



3. Fill out the relevant details and click Add Activity

| MEAL TYPE | | |
|---------------------|-------|-----|
| Lunch | | ~ |
| QUANTITY | | |
| All | | ~ |
| DATE | TIME | |
| Sep 28, 2020 | 11:30 | AM |
| DESCRIPTION | | |
| Type your message r | iere | × 0 |
| Staff only | | |

Please note: If it is an item that needs to be reviewed prior to sending to parents, check the Staff Only box. An approval from an admin will be required before the information is sent to parents





LIVE ROOM STATUS

The Live Room Status option allows you to a quick overview of teachers and students per classroom.

| ← Live Room Status | | | |
|--------------------|----------|-------|--|
| ROOM NAME | STUDENTS | STAFF | |
| Total | 9 | 1 | |
| Shark Room | 2 | 1 | |
| Athletics | 0 | 0 | |
| Sunday School | 1 | 0 | |
| Band | 0 | 0 | |
| Ladybugs | 0 | 0 | |
| Caterpillars | 0 | 0 | |
| Unassigned | 1 | 0 | |
| Test Room | 5 | 0 | |
| | | | |
| | | | |
| | | | |
| | | | |





LOOKING UP PARENT & AUTHORIZED PICKUP PINS

- 1. From the main screen of the app, select the child from the list
- 2. Click Profile in the upper right corner

| | Adelyn Miller Signed-In to Test Room | PROFIL |
|-----------|---|-----------|
| AC | D ACTIVITY | 6 BILLING |
| All activ | ities | 11 T |
| (Fri, Sep | SIGN-IN By Matt Miller to Test Room | 10:57 AM |
| STAFF | NOTE Test | 4:33 PM |
| ₽. | SIGN-IN By Matt Miller to Test Room | 4:21 PM |
| Ξ. | SIGN-OUT By Matt Miller to Test Room | 4:20 PM |
| | NOTE Had a great time playing with legos | 11:08 AM |

3. Select the parent you wish to view the PIN for

| | lyn Miller | | | |
|------------|------------|------------|----------|---|
| FIRST NAME | | | | |
| Adelyn | | | | |
| LAST NAME | | | | |
| Miller | | | | |
| ASSIGNED R | DOM | | | |
| Test Roor | n | | | ~ |
| PARENTS | | | | |
| Jessic | a Smith | | 6 | |
| 🕐 Matt N | 1iller | | | ¢ |
| | + | ADD PARENT | | |
| AUTHORIZED | PICK UP | | | |
| Paula | Smith | | 6 | |
| 🕐 Test Te | est | | | 6 |
| | + ADD | | CK UP | |
| SCHEDULE | | | | |
| Monday | Tuesday | Wednesday | Thursday | |
| Friday | Saturday | Sunday | | |
| | | | | |





4. The PIN will be displayed at the bottom of the screen

| ¢ SAV | |
|--|---|
| FIRST NAME | ٦ |
| Jessica | |
| LAST NAME | |
| Smith | |
| CONTACT INFO | |
| mattc+jessicasmith@kinderlime.com | |
| Add Mobile Phone | |
| You can invite with email or mobile phone. Procare will send welcome invite when you save. | |
| Is Emergency Contact? | |
| SIGN-IN PIN | |
| 5791 Parent or Carer can use this unique PIN to Sign In-Out their children from Klosk | |
| L | |
| Do you want to DELETE the parent? | |

POSTING MESSAGES TO PARENTS

WITHIN THE MOBILE APP

1. Click Messages from the main screen







2. Any new messages from parents will be displayed on this screen. Click a message to view



3. To message a parent, click the pencil icon



4. Choose the student(s) and click Next





5. Select from the Type drop-down

| PE | ~ |
|------------------------|---|
| UR MESSAGE | |
| Type your message here | |
| | |
| | |

- a. Message
- b. Alert alerts can also be sent as an SMS by selecting "Send also as SMS"
- 6. Enter your message and click Send. Parents will receive the message on their parent app

STAFF CLOCK IN/OUT

Staff clock in and out in the same kiosk the parents use to enter their PIN. Before a staff member can enter their PIN, ensure the app is signed in by an admin.

Please Note: Unless you are an admin, you are unable to sign in/out from your own device.





1. Enter your PIN



2. Verify the room/class you are working in

| \ | |
|--|---|
| Welcome Jennifer! LAST ACTIVITY Clocked-In on Sep 14, 2020 at 4:25 PM | |
| SELECT ROOM (OPTIONAL) | ~ |
| | |
| CLOCK-IN | |

3. Click Clock In





ADDING A CHILD'S PROFILE PICTURE

1. Click the student's name and select the profile option in the upper right corner



2. Click the camera icon, then select Camera or Gallery



- The Camera option allows you to take a picture of the child to add into the profile a.
- The Gallery option allows you to select a picture from the gallery on the device b.



