

# The EEOC Mediation Program - The Ins And Outs Of How It Works And How You Can Benefit

Kelley Drye Seminar

Firm Event

April 8, 2009 from 12:00 pm to 1:30 pm (EDT)

Chicago

Chicago, IL

EEOC complaints are an unpleasant occurrence almost every company will face at some point. However, participating in the EEOC's mediation program may be an efficient way to resolve employment disputes and avoid the cost and time of litigation.

Attend this two-part seminar and hear from:

**Mary B. Manzo**, the ADR Coordinator at the EEOC, who will give a presentation on the EEOC's mediation program. She will also explain the benefits of mediation, how to prepare for and engage in a mediation conference, and what to expect at a conference. The EEOC mediation program is free, confidential, fast, voluntary, and effective. Approximately 75% of charges are successfully resolved in mediation.

**Patrick J. O'Connor**, Corporate Counsel at The Walsh Group, Ltd., who will share his experience working with the EEOC's mediation program and provide his insight into how you can successfully navigate the process.

**Matthew C. Luzadder**, Associate at Kelley Drye & Warren LLP, will moderate the panel discussion featuring Patrick J. O'Connor. Mr. Luzadder represents management in employment actions both in the federal courts and before the EEOC and various state agencies in response to charges of discrimination. His experience includes the preparation of position statements, investigating claims of discrimination and participation in alternative dispute resolution.

Regardless of whether your employee's issue has merit under Title VII or if it is draining resources and having a negative impact on productivity, getting the issue out on the table in mediation can be the smartest and most expeditious way of dealing with the problem. Mediation can also help employers understand employee complaints, which may prevent future EEOC complaints.

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