



New BTI Report Identifies Kelley Drye as an Unparalleled Leader in Client Service

March 31, 2021

The recently released *BTI Client Service A-Team: Survey of Law Firm Client Service Performance 2021* recognized Kelley Drye as an unparalleled leader in client service.

As a result, BTI has included Kelley Drye in its *2021 BTI Client Service A-Team*. This distinction is limited solely to law firms considered by clients to deliver the absolute best levels of client service, and *is* the only law firm ranking based solely on *direct, unprompted* feedback from corporate counsel.

The in-depth interviews with 350 corporate counsel revealed that the firm's client service is noteworthy among law firms serving the world's largest companies.