

Demystifying What Conversational Payments Are

Payments Management Conference 2021

Speaking Engagement

May 11, 2021 from 1:00 pm to 2:00 pm (EDT) Chicago

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We once associated talking to the computer with shows like Star Trek. Visions of Captain Picard requesting ship diagnostics or even his famous "tea, earl grey, hot" line come to mind. But the technology of conversational AI has become a reality in our society. We are able to communicate with devices like Alexa, Google, Siri, and others and have our requests answered and potentially even acted upon. This is where conversational payments enter the stage and start to take shape. How does this technology work? What should an FI be asking when considering implementing this technology? And what concerns arise when we begin to give ancillary devices access to sensitive financial information? Join partner Matt Luzadder for this informative session where we will delve into how we can take the mystery out of conversational payments.

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