

Compliance Week Quotes Partner Christie Grymes Thompson on Adapting to CPSC Demands

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Partner [Christie Grymes Thompson](#) was quoted in the *Compliance Week* article "Compliance Concerns." With a broad reach that extends to manufacturers, distributors, and retailers, the Consumer Product Safety Commission (CPSC) is emerging as the toughest of all government agencies overseeing safety issues and recall notices. Ms. Thompson suggests that the key for compliance officers is to adapt the core demands the CPSC has detailed in civil litigation and settlements to company-specific risks and processes. "There is a natural desire to have a plug-and-play compliance program, but taking that approach can often lead to more problems than it solves," said Ms. Thompson. "The compliance program has to mirror the realities of the business. If you are the retailer, your program may look very different than what a manufacturer's will."