



BTI Survey Names Kelley Drye as a “Client Service A-Team”

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BTI Consulting has released results from its 2022 client survey which recognizes firms for client service. The survey noted that:

- Clients recognize Kelley Drye as one of only 59 firms with the Most Improved client service over last year.
- Leading corporate counsel name Kelley Drye as a Standout in two of the [activities clients value most](#), consider most important, and have the most influence on hiring and rate decisions in driving superior client relationships. The two activities for which the firm was recognized are “Fielding the Best Team” and “Advising on Business Issues.”
- The client service performance of Kelley Drye earns it a coveted place in the BTI Client Service A-Team 2022.

You can read the full report [BTI Client Service A-Team 2022: Survey of Law Firm Client Service Performance](#). (May require a subscription)