

AG Chronicles: August 2026

[Paul L. Singer](#), [Abigail Stempson](#), [Beth Bolen Chun](#), [Andrea deLorimier](#)

August 13, 2026

August 2026

AG Chronicles: *a monthly newsletter breaking down State Attorneys General consumer protection issues and highlighting news from the states.*

UPCOMING WEBINAR

Robocall Enforcement: What Businesses Need to Know

Wednesday, September 23, 2026 2:00 pm ET - 3:00 pm ET

Join Kelley Drye & Warren and members of the NAAG Robocall Task Force for a timely discussion of the latest developments in robocall enforcement and regulation. The program will explore recent state Attorneys General activity before the FCC, key takeaways from the recent Robocall Summit, and other developments shaping the robocall landscape.

[Register here.](#)

IN THE NEWS AND LATEST UPDATES

[Paul Singer Quoted in Gizmodo on Surveillance Pricing](#)

Partner and State Attorneys General practice chair [Paul Singer](#) was quoted by Gizmodo in their article, "What's the Difference Between Surveillance Pricing and Dynamic Pricing?" The article discusses the various types of pricing manipulation that companies use to change the price of goods based on customer data. Paul covers the differences between dynamic, surveillance, and personalized pricing, and how businesses can use data to set prices without deceiving customers.

[50 State Attorneys General Urge FCC to Adopt Robust Know-Your-Customer Rules to Curb Illegal Robocalls](#)

In late July, fifty State Attorneys General signed on to comments submitted to the Federal Communications Commission (FCC) in support of enhanced Know-Your-Customer (KYC) requirements for originating voice service providers. The filing responds to the FCC's Further Notice of Proposed Rulemaking (the "KYC Further Notice"), which proposes specific customer identification, verification, and monitoring obligations designed to prevent illegal robocalls from entering the voice network. The comments reflect broad consensus among the State AGs that curbing illegal robocalls remains a top priority, and they believe the existing regulatory framework has proven insufficient.

["Junk Fees" Summer 2026 Roundup Part 2 – State AG Enforcement on Fee Practices](#)

In this second installment of our Summer 2026 Roundup, we summarize recent enforcement efforts and announcements by State AGs pertaining to so-called “junk fees” and related affordability issues. These updates serve as another reminder of State AGs’ efforts to address pricing issues under existing state UDAP laws, even as new laws are taking hold in the states.

[“Junk Fees” Summer 2026 Roundup Part 1 – Illinois, NYC, and DC](#)

As we have discussed in prior posts, pricing and fee transparency continues to be an omnipresent topic for federal and state enforcers – both as a policy issue and enforcement priority. In this first installment in a two-part update on recent legislation and regulation on fee transparency, we summarize recently enacted laws and proposed rules in Illinois, NYC, and DC.

[Summer 2026 Autorenewal Roundup: NYC and Louisiana Enact New Regulatory Requirements](#)

This summer, the automatic renewal landscape continues to heat up as New York City and Louisiana both added to the growing patchwork of laws businesses need to consider when offering any subscription or other continuous service offer subject to state autorenewal laws.

NEWS FROM THE STATES

Connecticut

[Attorney General Tong Highlights New "Click to Cancel" Consumer Protections Now in Effect](#)

Delaware

[AG Jennings obtains court order protecting Delaware consumers against pest control company](#)

Massachusetts

[AG Campbell Secures \\$500,000 Settlement With Property Management Company For Charging Illegal Fees, Including Junk Fees Operating As "Lease Renewal Fees" and "Move-In Fees"](#)

New York

[Attorney General James Secures \\$375,000 from 1-800-Flowers for Deceiving Consumers About Automatic Subscription Renewals](#)

Texas

[Attorney General Ken Paxton Secures Historic Legal Victory Forcing Discord to Protect Texas Children from Online Predators](#)

Washington

[AG's office secures \\$1.6 million for Washington homeowners who were charged illegal fees by Hayden Homes](#)

[WA consumers to get refunds for unnecessary fees on hotel bookings through \\$750K settlement](#)

UPCOMING EVENTS

Members of our team will be attending these upcoming conferences, in addition to RAGA and DAGA events:

- [NAAG Robocall Summit](#) – August 19-20 in Asheville, NC
- [NAAG 2026 Eastern Region Meeting](#) – September 29-30 in Philadelphia, PA
- [2026 NAAG/NASCO Annual Charities Conference](#) – October 6-8 in Portland, OR
- [NAAG 2026 Fall Consumer Protection Conference](#) – October 27-29 in Washington, DC