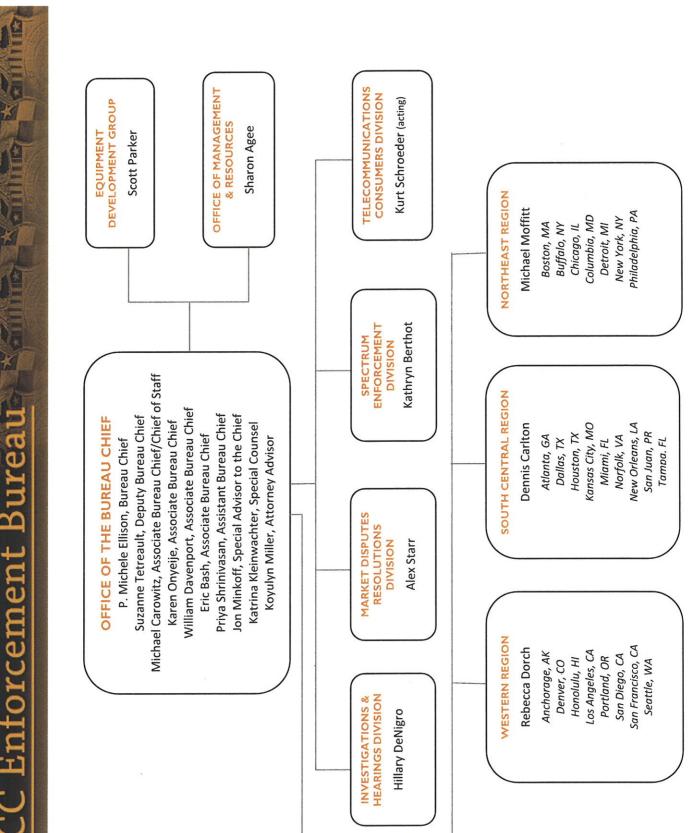
# FCC Enforcement Bureau



# FCC Enforcement Bureau

### **Enforcement Bureau Front Office and Regional Directors:**

Name	Title	Phone	E-mail
Michele Ellison	Bureau Chief	202-418-7450	Michele.Ellison@fcc.gov
Suzanne Tetreault	Deputy Bureau Chief	202-418-1769	Suzanne.Tetreault@fcc.gov
Michael Carowitz	Associate Bureau Chief/Chief of Staff	202-418-0026	Michael.Carowitz@fcc.gov
Bill Davenport	Associate Bureau Chief	202-418-1034	William.Davenport@fcc.gov
Karen Onyeije	Associate Bureau Chief	202-418-1757	Karen.Onyeije@fcc.gov
Eric Bash	Associate Bureau Chief	202-418-2057	Eric.Bash@fcc.gov
Priya Shrinivasan	Assistant Bureau Chief	202-418-7005	Priya.Shrinivasan@fcc.gov
Jon Minkoff	Special Advisor	202-418-2353	Jon.Minkoff@fcc.gov
Katrina Kleinwachter	Special Counsel	202-418-2179	Katrina.Kleinwachter@fcc.gov
Koy Miller	Attorney Advisor	202-418-1746	Koyulyn.Miller@fcc.gov
Denny Carlton	Regional Director, S. Central Region	816-316-1244	Denny.Carlton@fcc.gov
Mike Moffitt	Regional Director, NE Region	847-813-4661	Mike.Moffitt@fcc.gov
Rebecca Dorch	Regional Director, Western Region	303-407-8708	Rebecca.Dorch@fcc.gov

# **Market Disputes Resolution Division:**

Chief: Alex Starr (202-418-7284; Alex.Starr@fcc.gov)

**Description:** Resolves formal complaints by market participants, entities, or organizations against common carriers for alleged violations of the Communications Act. Also resolves Section 224 complaints filed by cable operators, telecommunications carriers, utilities, and other entities relating to the reasonableness of rates, terms, and conditions for pole attachments.

### **Investigations and Hearings Division:**

Chief: Hillary DeNigro (202-418-7334; Hillary.DeNigro@fcc.gov)

**Description:** Resolves complaints against broadcasters and other Title III licensees on non-technical matters such as indecency, auction collusion, enhanced underwriting, unauthorized transfers of control, and misrepresentation. Investigates non-consumer protection-related allegations of violations of the Communications Act by common carriers. Serves as trial staff in formal Commission hearings.

# **Spectrum Enforcement Division:**

Chief: Kathy Berthot (202-418-7454; Kathy.Berthot@fcc.gov)

**Description:** Resolves complaints involving public safety and technical issues, including equipment marketing, unauthorized operation, and operation at variance from the terms of a Commission authorization. Enforces rules governing certain public safety issues, such as wireless hearing aid compatibility, network outage reporting, and wireless and VoIP E911.

### **Telecommunications Consumers Division:**

Acting Chief: Kurt Schroeder (202-418-0966; Kurt.Schroeder@fcc.gov)

**Description:** Protects consumers from fraudulent, misleading, and other harmful practices involving telecommunications. Investigates companies engaged in various telecommunications-related activities, including common carriers, manufacturers of telecommunications equipment, telemarketers, and other companies utilizing telecommunications equipment for unsolicited advertisements. Resolves formal complaints brought by consumers, including those involving the accessibility of telecommunications services and equipment to persons with disabilities.