## THE CHALLENGER'S PERSPECTIVE TO POLICING COMPETITORS' ADVERTISING CLAIMS

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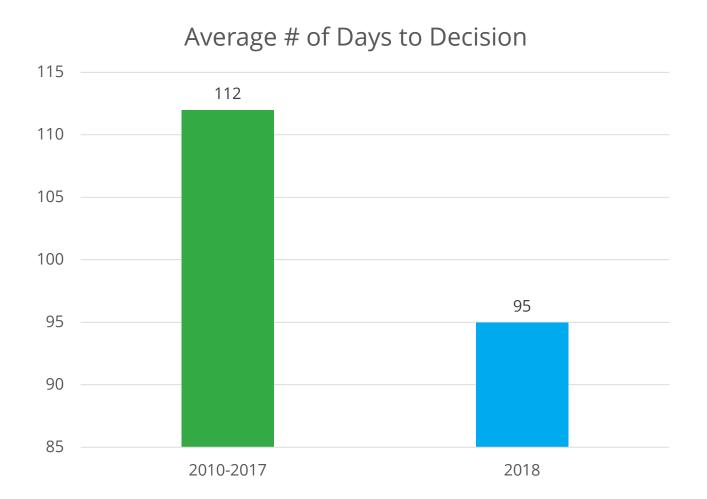


## *Q:* What are the principal considerations that inform the decision to file an NAD complaint?



## Q: How does timing to decision affect the decision to file an NAD complaint?







Q: As a challenger, how concerned are you that an advertiser will refuse to participate or comply?



#### 

### NAD Referrals to the FTC by Year and Reason





Q: How real is the risk that a company will be investigated by the FTC and subject to an order?









## *Q:* How relevant is the size and stature of a competitor to the decision to file a complaint?









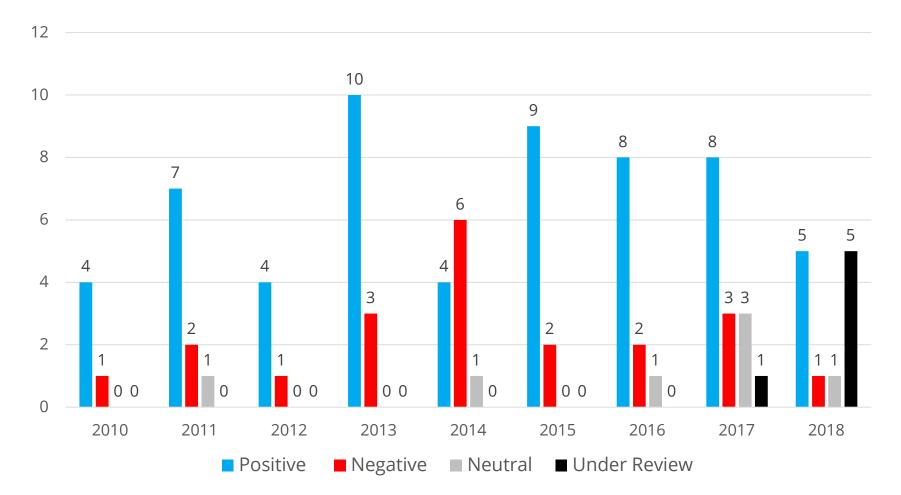
## verizon



# Q: What factors should be carefully weighed before refusing to participate or comply?



#### FTC Responses to Referrals

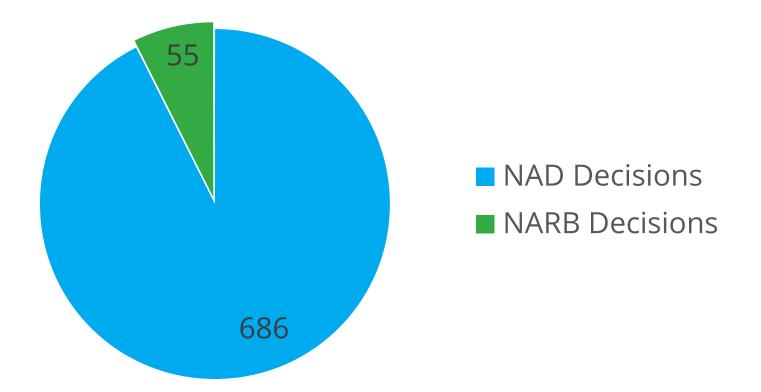




Q: What factors should be considered before deciding whether to pursue a NARB appeal?



### Decisions Since January 1, 2012





## Q: Have rule changes resulted in an increased number of appeals or different outcomes?



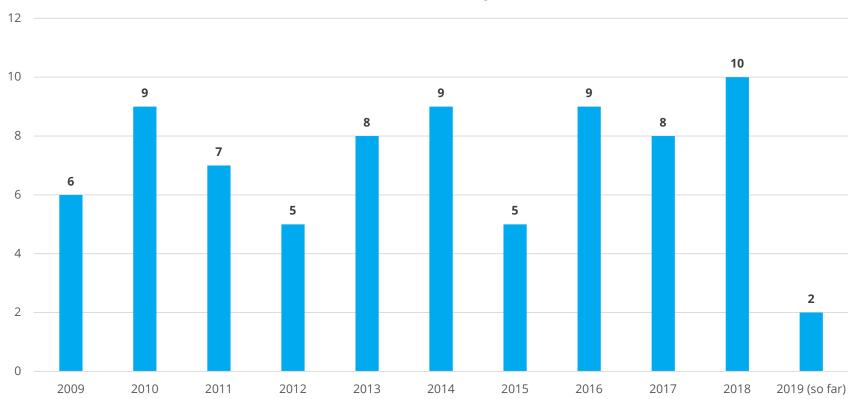
#### **<u>Revisions Following ABA Working Group Report (2015)</u>**

- Formal criteria for monitoring cases adopted.
- Joint case management conferences now held.
- Complaint limited to challenger's claims.
- Challenges can be settled and cases closed on consent of parties.
- Online archive functionality improved.
- Outside experts not consulted without knowledge of the parties.
- Advertiser's statements simplified.
- NAD no longer a party on appeal.
- Appeals allow new argument but not new evidence.
- New evidence can be considered after a case is closed.
- Claims withdrawn post-complaint not addressed substantively.
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## *Q:* Are more appeals being decided?





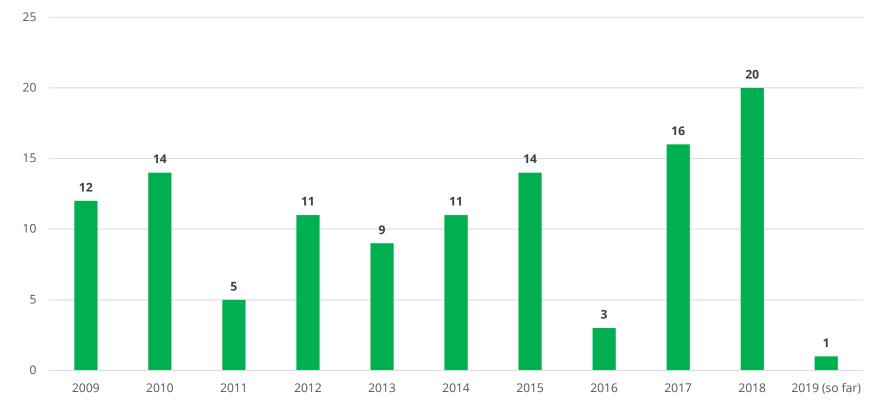
#### NARB Decisions by Year



### Q: Are more advertisers filing appeals?



#### NARB Appeals Filed by Year

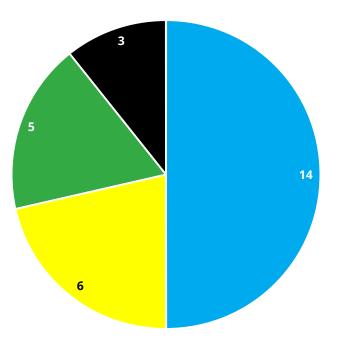




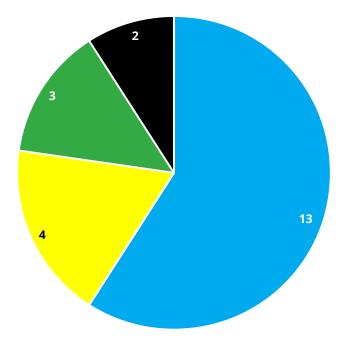
### *Q:* How likely is NARB to affirm the NAD Decision?



## NARB Decisions Post Rule Change (Sept. 2015)



NARB Decisions Pre Rule Change (Sept. 2015)



- Affirmed
- Affirmed with Minor Differences
- Affirmed with Some Differences
- Affirmed in part; different result in part

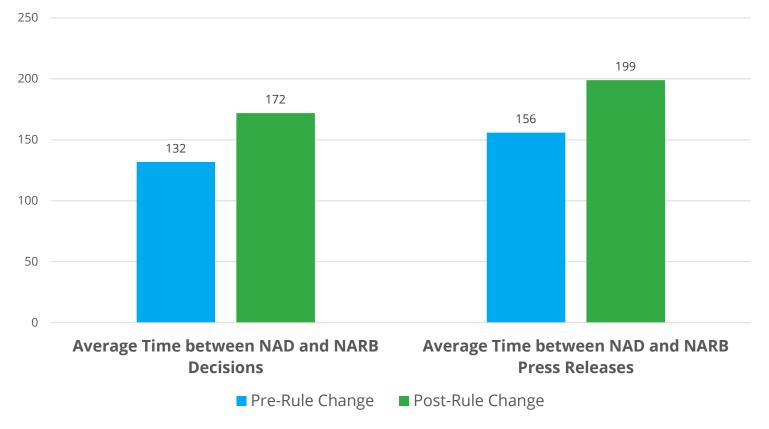
- Affirmed
- Affirmed with Minor Differences
- Affirmed with Some Differences
- Affirmed in part; different result in part



Q: How has timing to decision affected a challenger's decision to file an NARB Appeal?



### Days Between NAD and NARB Completed Proceedings





Q: Are there procedural reforms that are being considered that will further improve the process?





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#### ASRC Announces New Leadership for National Advertising Review Board

#### Kenneth A. Plevan will chair the appellate body

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