

New York Attorney General

January 2024

PAUL SINGER

Partner
Co-Chair, State Attorneys General

BETH BOLEN CHUN

Senior Associate
Advertising, State Attorneys General

ABIGAIL STEMPSON

Special Counsel
Advertising, State Attorneys General

JANE AZIA

Chief, Consumer Frauds and Protection Bureau
Office of New York Attorney General

LETITIA JAMES

Attorney General
Office of New York Attorney General

JARRET HOVA

Senior Advisor, Executive Division
Office of New York Attorney General



Consumer Protection Q&A

Q&A Round: Background and Policy

- How is the AG selected in your state?
- How is consumer protection organized in your office?
- How are consumer protection priorities set in your office?
- Do you participate in multistate consumer investigations?
- Do you receive consumer complaints?
- Do you perform any complaint resolution role?

Q&A Round: State-Specific UDAP Law

- What is your primary consumer protection statute?
- Are you able to conduct pre-suit investigations by statute?
- Can you request documents? Take statements? Send interrogatories?
- Are CIDs confidential? Are answers confidential?
- Does your law allow a party to object or set aside? If so, in what timeframe?
- How can you enforce compliance?
- Do you have a statute of limitations? If so, what is it?
- Do you have to provide pre-suit notice? If so, what timeframe?

Q&A Round: Remedies and Other Laws

- What types of settlements can you enter into?
- What is your civil penalty authority?
- Can you obtain restitution? Disgorgement?
- Are there times you don't get injunctive relief? Penalties/payment?
- How are IR terms enforced? What if they are in an AVC?
- Do you have specific laws and remedies for price gouging?
- Do you have specific laws and remedies for auto-renewals?
- Do you have a state privacy law?

Potential Legislative Reforms

Heading

QUESTIONS?

THANK YOU!



PAUL SINGER

Partner
psinger@kelleydrye.com
(202) 342-8672



ABIGAIL STEMPSON

Special Counsel
astempson@kelleydrye.com
(202) 342-8678



BETH BOLEN CHUN

Senior Associate
bchun@kelleydrye.com
(202) 342-8671



USE OUR LINKTREE

TO FIND ALL OF OUR UPDATES ON CONSUMER PROTECTION,
ADVERTISING AND PRIVACY LAW TRENDS, ISSUES, AND
DEVELOPMENTS

[LINKTR.EE/KELLEYDRYEADLAW](https://linktr.ee/kelleydryeadlaw)

