

OHIO ATTORNEY GENERAL'S OFFICE - ROBOCALLS AND VETERANS/MILITARY INITIATIVES

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WELCOME



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TOPICAL DISCUSSION

Robocalls

- Robocall Initiative
 - Litigation
 - Task Force Co-Lead
 - Unit
 - Complaints

NAAG Presidential Initiative

Serving Those Who Serve

Presidential Summit - Philadelphia, PA

April 19, 2023

QUESTION AND ANSWER

Q&A Round: Background and Policy

- How is the AG selected in your state?
- How is consumer protection organized in your office?
- How are consumer protection priorities set in your office?
- Do you participate in multistate consumer investigations?
- Do you receive consumer complaints?
- Do you perform any complaint resolution role?

Q&A Round: State-Specific UDAP Law

- What is your primary consumer protection statute?
- Are you able to conduct pre-suit investigations by statute?
- Can you request documents? Take statements? Send interrogatories?
- Are CIDs confidential? Are answers confidential?
- Does your law allow a party to object or set aside? If so, in what timeframe?
- How can you enforce compliance?
- Do you have a statute of limitations? If so, what is it?
- Do you have to provide pre-suit notice? If so, what timeframe?

Q&A Round: Remedies and Other Laws

- What types of settlements can you enter into?
- What is your civil penalty authority?
- Can you obtain restitution? Disgorgement?
- Are there times you don't get injunctive relief? Penalties/payment?
- How are IR terms enforced? What if they are in an AVC?
- Do you have specific laws and remedies for price gouging?
- Do you have specific laws and remedies for auto-renewals?
- Do you have a comprehensive state privacy law?

THANK YOU



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Course Code:

3152

Upcoming Kelley Drye Webinars

- **Connecticut Attorney General's Office – Privacy Enforcement and the Connecticut Data Privacy Act**

Tuesday, April 25, 2023 at 3:00 pm ET

Guest Speakers:

- Attorney General William Tong
- Michele Lucan, Deputy Associate Attorney General and Chief of the Privacy Section

Hear from the Connecticut Attorney General's Office about its state consumer protection laws, as well as an overview of Connecticut's recently enacted [Data Privacy Act](#) and how businesses can prepare for the law to go into effect on July 1. Attorney General Tong and Ms. Lucan will also provide an overview of Connecticut's leadership in national privacy and data breach enforcement matters.



Upcoming Kelley Drye Webinars

- **Nebraska Attorney General's Office - Topic to be Announced**
Thursday, May 4, 2023 at 4:00 pm ET

Guest Speakers:

- Attorney General Mike Hilgers
- Phil Carlson, Consumer Protection Division Chief

Be on the lookout for an invite for our next State AG webinar, and visit www.kelleydrye.com/News-Events for information on all our events.

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