

NORTH CAROLINA ATTORNEY GENERAL'S OFFICE – CONSUMER PROTECTION PUBLIC HEALTH INITIATIVES

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WELCOME



Attorney General

Josh Stein

**Kelley
Drye**

QUESTION AND ANSWER

Q&A Round: Background and Policy

- How is the AG selected in your state?
- How is consumer protection organized in your office?
- How are consumer protection priorities set in your office?
- Do you participate in multistate consumer investigations?
- Do you receive consumer complaints?
- Do you perform any complaint resolution role?

Q&A Round: State-Specific UDAP Law

- What is your primary consumer protection statute?
- Are you able to conduct pre-suit investigations by statute?
- Can you request documents? Take statements? Send interrogatories?
- Are CIDs confidential? Are answers confidential?
- Does your law allow a party to object or set aside? If so, in what timeframe?
- How can you enforce compliance?
- Do you have a statute of limitations? If so, what is it?
- Do you have to provide pre-suit notice? If so, what timeframe?

Q&A Round: Remedies and Other Laws

- What types of settlements can you enter into?
- What is your civil penalty authority?
- Can you obtain restitution? Disgorgement?
- Are there times you don't get injunctive relief? Penalties/payment?
- How are IR terms enforced? What if they are in an AVC?
- Do you have specific laws and remedies for price gouging?
- Do you have specific laws and remedies for auto-renewals?
- Do you have a comprehensive state privacy law?

TOPICAL DISCUSSION

Consumer Protection Health Care Initiatives

- Opioids
- Vaping
- Children's Mental Health

THANK YOU



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Course Code:

3144

Upcoming Kelley Drye Webinars

- **Ohio Attorney General's Office - Topic to be Announced**

Thursday, March 23, 2023 at 3:00 pm ET

- **Connecticut Attorney General's Office – Privacy Enforcement and the Connecticut Data Privacy Act**

Tuesday, April 25, 2023 at 3:00 pm ET

Be on the lookout for an invite for our next State AG webinar, and visit www.kelleydrye.com/News-Events for information on all our events.

USE OUR LINKTREE

TO FIND ALL OF OUR UPDATES ON CONSUMER PROTECTION, ADVERTISING AND PRIVACY LAW TRENDS, ISSUES, AND DEVELOPMENTS

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