

Gift Card Terms and Conditions

General Terms

These Fiorella's Jack Stack Barbecue ("Jack Stack Barbecue") Gift Card Terms and Conditions ("Terms and Conditions") are applicable in addition to the [Privacy Policy](#) applicable to the JackStackBBQ.com website.

Nonreturnable; not for resale. Notwithstanding anything contained in these Terms and Conditions, Jack Stack Barbecue gift cards ("Gift Cards") are not returnable or refundable for cash except in states where required by law. Resale of Jack Stack Barbecue Gift Cards is strictly prohibited.

Liability. The balance on any Jack Stack Barbecue Gift Card is solely the liability of Jack Stack GiftCo, LLC, a Kansas limited liability company ("Jack Stack GiftCo").

Not for promotional use. Jack Stack Barbecue Gift Cards may be used as personal or business gifts, but may not be used in connection with any marketing, advertising or other promotional activities (including without limitation via websites, Internet advertisements, email, telemarketing, direct mail, newspaper and magazine advertisements, and radio and television broadcasts) unless you obtain Jack Stack GiftCo's prior written approval. Such approval may be conditioned on, among other things, execution of and compliance with Jack Stack GiftCo's standard Gift Card License Agreement. **If you are ordering more than \$2,000 of Jack Stack Barbecue Gift Cards or are interested in using the cards for any promotional purpose,** please email giftcards@JackStackbbq.com and an associate will contact you by the next business day, or call us at 1-877-419-7427, Monday-Friday, 7:00 AM – 7:00 PM (CST).

No affiliation with Jack Stack Barbecue. Use of Jack Stack, Jack Stack Barbecue, Fiorella's Jack Stack Barbecue, Jack Stack BBQ, or Jack Stack GiftCo's name, logo, trade dress (including any image/likeness of the cards) or trademarks (or those of any of its subsidiaries or affiliates) in connection with the purchase or use of Jack Stack Barbecue Gift Cards is strictly prohibited. Furthermore, the use of Jack Stack Barbecue Gift Cards in any manner that states or implies that any person, website, business, product or service is endorsed or sponsored by, or otherwise affiliated with, Jack Stack Barbecue or any of its subsidiaries or affiliates is prohibited.

Compliance with laws. By purchasing Jack Stack Barbecue Gift Cards, you are certifying and representing to Jack Stack GiftCo that the activities in connection with which the Jack Stack Barbecue Gift Cards will be used will comply with these Terms and Conditions and all applicable laws, rules and regulations, and that the Jack Stack Barbecue Gift Cards will not be used in any manner that is misleading, deceptive, unfair or otherwise harmful to consumers or Jack Stack Barbecue or Jack Stack GiftCo. In addition, you agree to defend and indemnify Jack Stack GiftCo, LLC and its subsidiaries and affiliates from and against any claims, expenses or liabilities made against or incurred by any of them in connection with your use of the Jack Stack Barbecue Gift Cards or violation of any of these Terms and Conditions.

Lost or Stolen Gift Card. If your Gift Card is lost or stolen, immediately call customer service at 1-877-419-7427. Your Gift Card will be cancelled and we will issue a new one with the remaining balance. Lost or stolen Gift Cards cannot be replaced without the original receipt.

Jack Stack Barbecue Gift Card Balance is an Estimate. The balance you see when viewing Jack Stack Barbecue Gift Card balances online or receive by calling 1-877-419-7427 is an estimate only. In most cases, the balance is adjusted immediately when you make a purchase online at www.JackStackBBQ.com or in any Jack Stack Barbecue Restaurant, but there may be occasions when the updated balance is delayed for a period of time.

Jack Stack Barbecue Gift Cards Do Not Expire. Jack Stack Barbecue Gift Cards never expire.

Governing Law. When you purchase, receive, or redeem a Jack Stack Barbecue Gift Card, you agree that the laws of the State of Kansas shall govern these Terms and Conditions, without regard to principles of conflict of laws.

Updates to Terms and Conditions. These Jack Stack Barbecue Gift Card Terms and Conditions were last updated on September 13, 2012. Jack Stack Barbecue or Ja-Del, Inc. may update these Terms and Conditions at any time. We recommend that you check these Terms and Conditions periodically for changes.