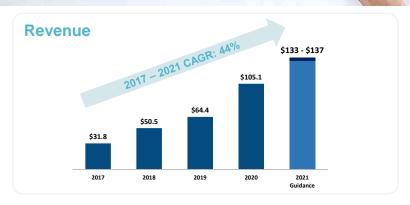
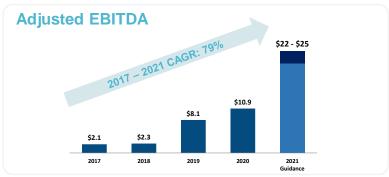


CareCloud is a healthcare information technology company that provides proprietary cloud-based solutions and business services to healthcare providers.





All \$ in millions.



## Organic Growth

Increased spending on marketing & sales, historically <4% of revenue

Focus on cross-selling and expanding share-of-wallet



Turn smaller competitors into customers

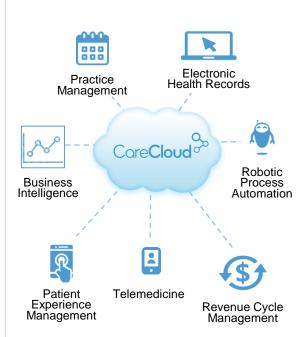
Leverage CareCloud's technology and/or offshore team

## Acquisitions

Acquire RCM companies and complementary businesses

Leverage efficiency and lower costs to grow adjusted EBITDA

- MTBC rebrands as CareCloud, taking on name of one of its largest acquisitions – doubles down on growth and innovation
- Cloud-based healthcare IT platform streamlines workflow, increases revenue and decreases expenses for customers
- Successful consolidator in fragmented industry
- Scalable operating cost structure
- 2020 revenue: \$105.1 million
- 2020 adjusted EBITDA: \$10.9 million
- 2021 revenue guidance: \$133-137 million
- 2021 adjusted EBITDA guidance: \$22-25 million





## **Competitive Advantages**

## **Technology Platform**





Gartner Digital Markets

\*Capterra \*\* GetApp Software Advice\*\*



#1 Cloud-Based EHR #1 Practice Management Software



### Global Team/Scalable Operating Model

- U.S.-based team with deep healthcare industry knowledge and expertise
- Significantly lower labor costs via ~3,100 Englishspeaking, college educated, employees in Pakistan and Sri Lanka
- Over 400 dedicated technology professionals

#### **Proven Market Consolidator**

- Scalable model with recurring revenue
- Completed 16 acquisitions since July 2014 IPO
- Track record of operating cost reduction, platform enhancement

## **Strong Capital Structure**

Highlights as of February 22, 2021:

## Common Stock (Nasdaq: MTBC)

- 14.4 M shares outstanding
- Current price: \$10.15
- Market cap: \$146 million
- Insiders own ~38% of common stock

## Series A Preferred Stock (Nasdaq: MTBCP)



- 5.5 M shares outstanding
- Current price: \$27.45
- Equity value: \$151 million
- Dividend: 11% of par value (\$25.00), paid monthly
- Non-convertible
- Optionally redeemable at CareCloud's option

# Total CareCloud Enterprise Value: \$277 M

This Fact Sheet does not constitute a solicitation of the purchase or sales of securities. It contains forward-looking statements within the meaning of the federal securities laws. These statements relate to anticipated future events, future results of operations or future financial performance. Our operations involve risks and uncertainties, many of which are outside our control, and any one of which, or a combination of which, could materially affect our results of operations and whether the forward-looking statements ultimately prove to be correct. Although we believe that the expectations reflected in the forward-looking statements contained in this Fact Sheet are reasonable, we cannot guarantee future results, levels of activity, performance, or achievements. The statements in this Fact Sheet are made as of the date of this Fact Sheet, and the Company does not assume any obligations to update the forward-looking statements provided to reflect events that occur or circumstances that exist after the date on which they were made.

### Leadership Team

#### Mahmud Haq - Executive Chairman

- Former CEO of Compass International Services (Nasdaq: CMPS) and VP of Global Risk Management, American Express
- B.S. in Aviation Management, Bridgewater State College. M.B.A. in Finance, Clark University

#### A. Hadi Chaudhry - President, Chief Executive Officer and Director

 Joined in 2002. Previously in various roles in banking & IT sectors, holds numerous information technology certifications

### Bill Korn - Chief Financial Officer

- Joined in 2013. 10 year IBM executive, part of the team that created IBM's successful services strategy in the 1990's.
- A.B. Economics, Harvard College. M.B.A. Harvard Business School

#### Stephen Snyder - Chief Strategy Officer and Director

- Joined in 2005. Attorney for 17 years with M&A and healthcare law experience.
- J.D. Rutgers School of Law

#### **Board of Directors**

#### **Anne Busquet**

- · Board member, Pitney Bowes, Intercontinental Hotels
- Former President, American Express Interactive Services

#### John Daly

Former EVP and Director of E.F. Hutton & Company

#### **Cameron Munter**

- Sr. Advisor, Agora Strategy Group (Berlin)
- Former U.S. Ambassador to Pakistan

#### Lawrence Sharnak

- Former EVP American Express Company
- Board of Advisors, Cinch Home Services
- Former Board member Teach for America New Jersey, A+ for Kids

#### **CareCloud Contacts:**

#### Bill Korn

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