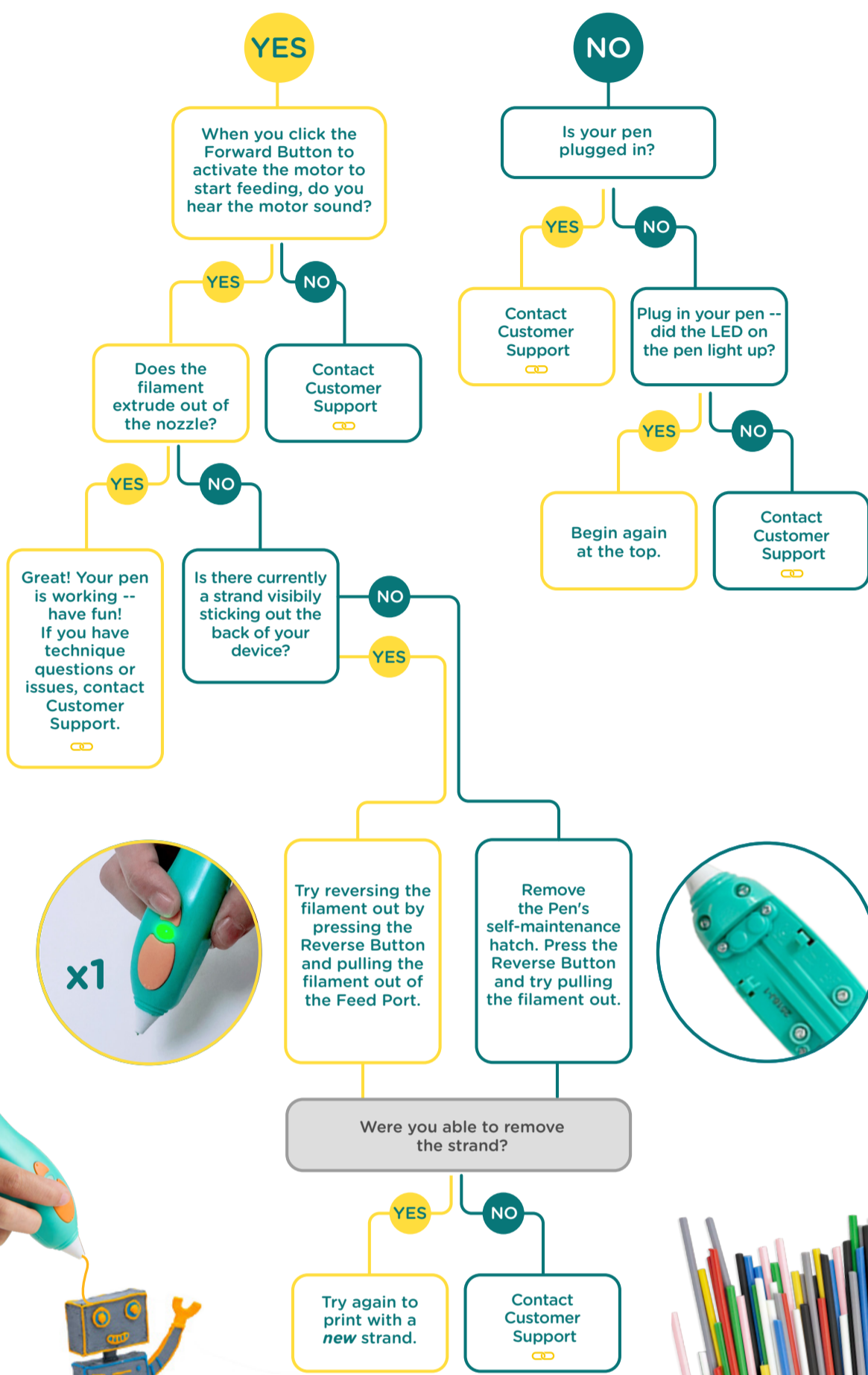


# 3Doodler start+

## Troubleshooting Guide



### DOES THE LED TURN ON?



x1



### Don't forget!

Trim those ends: After reversing, trim off the melted end before reinserting the filament.

Note that we never recommend inserting foreign objects or disassembling your device beyond removing the Maintenance Hatch — unauthorized maintenance will void any active warranty

### Still having issues?

Please have your serial number ready for us. The serial number is placed underneath the hatch.



✉ [help@the3Doodler.com](mailto:help@the3Doodler.com)  
📞 (US) 718.618.9904

### Helpful Links

[Getting Started Guide](#)

[Video Resources](#)

### LED Guide:

LED COLOR	<b>ORANGE</b> <i>Switched OFF and Plugged In</i>	<b>RED</b> <i>Switched ON</i>	<b>GREEN</b> <i>Switched ON and Unplugged</i>	<b>BLUE</b> <i>Switched ON and Plugged In</i>
<b>SOLID</b>	Pen is Fully Charged	Pen is Warming Up	Pen is Ready to Use	Pen is Ready to Use
<b>SLOWLY FLASHING</b>	Pen Charging	Please Contact Customer Service	Pen is Extruding	Pen is Extruding
<b>QUICKLY FLASHING</b>		Please Contact Customer Service	Pen is Reversing	Pen is Reversing
<b>ALTERNATING LED COLOR</b>	<b>ORANGE + RED</b> Please Contact Customer Service		<b>GREEN + ORANGE</b> Pen is Low on Battery	<b>BLUE + RED</b> Please Contact Customer Service