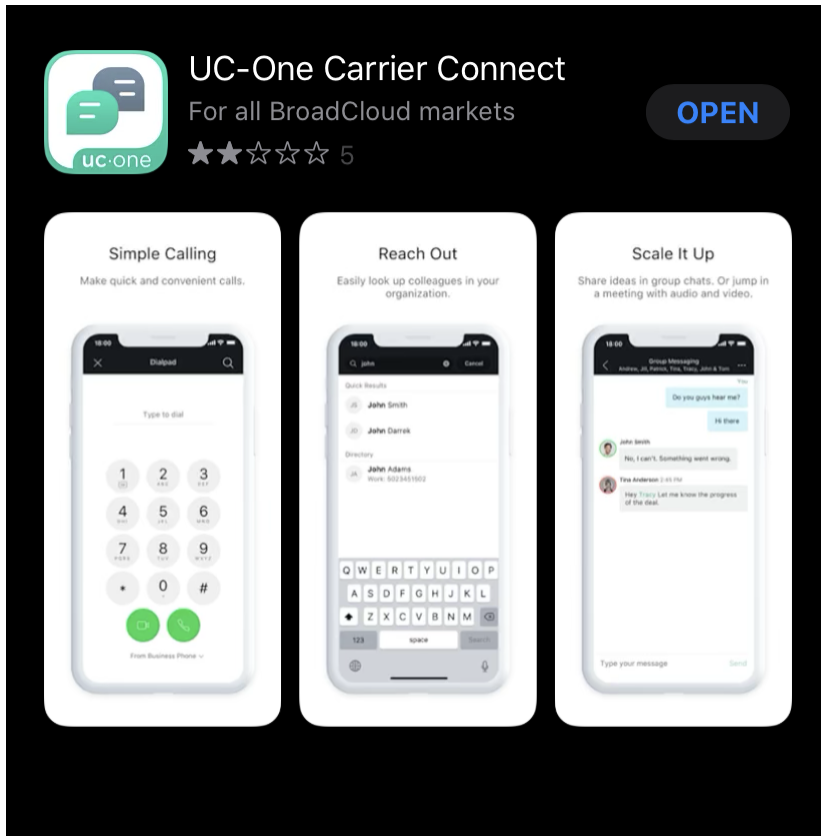


Sonictel UC-ONE Smartphone Application Upgrade Process Instructions

- 1) In the 'App Store' or the 'Google Play' store, search for "UC-One Carrier Connect"



- 2) Once the app has been opened you will be prompted with the UC-One Connect License Agreement [Fig 2a]. Please read and accept the terms on of the agreement by scrolling to the bottom of this page [Fig 2b]. A popup box will appear, select 'Accept' once more [Fig 2c]

Fig 2a

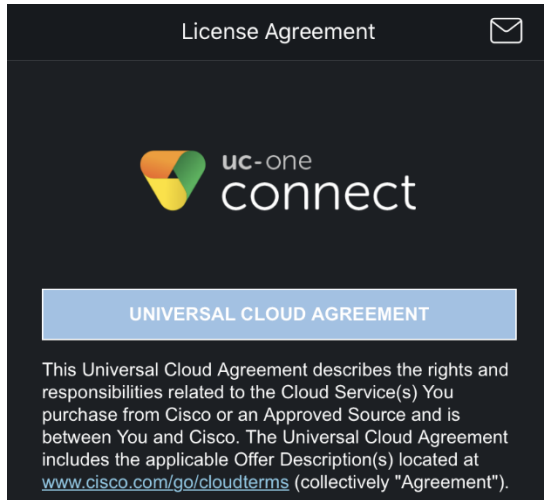


Fig 2b

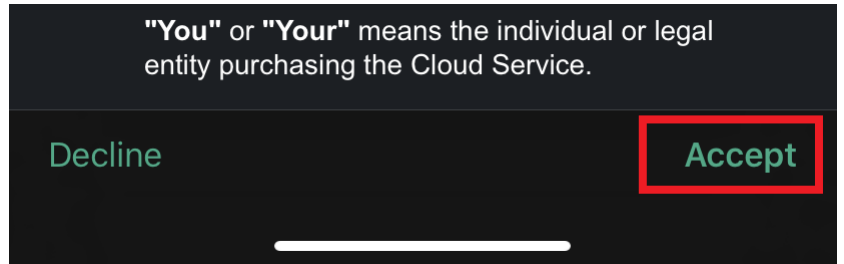
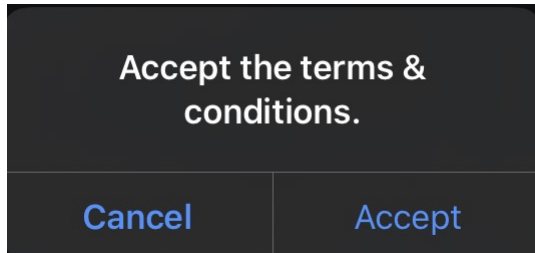
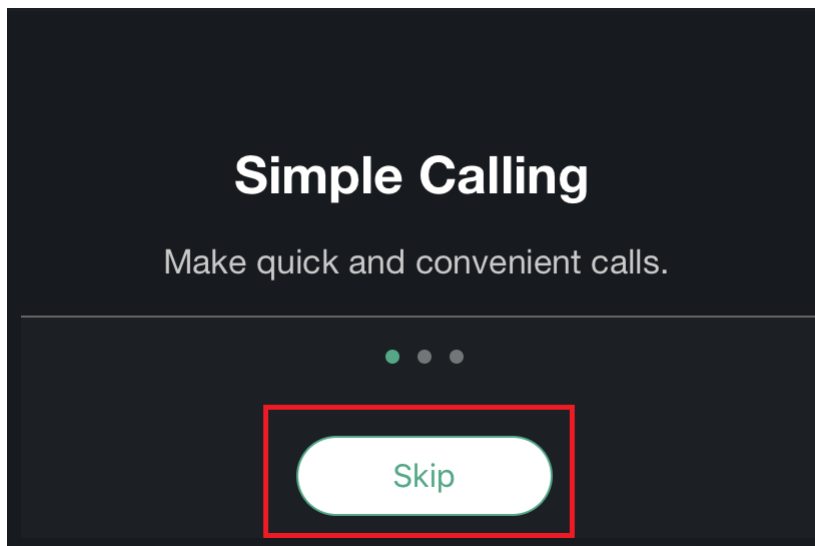


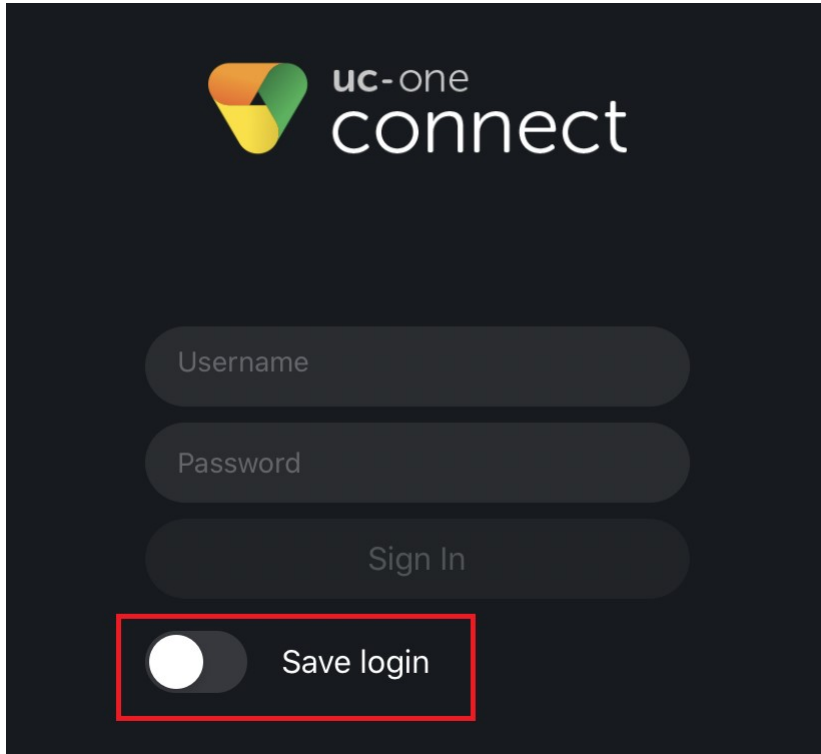
Fig 2c



- 3) A tutorial page will appear which can be skipped:

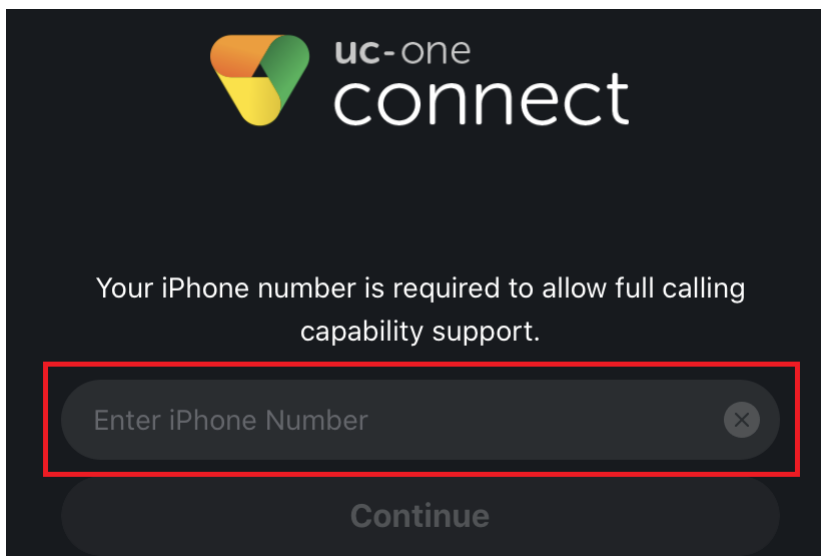


- 4) When prompted for your credentials, enter your username and password as provided to you from your administrator. Also select the 'Save Login' option:



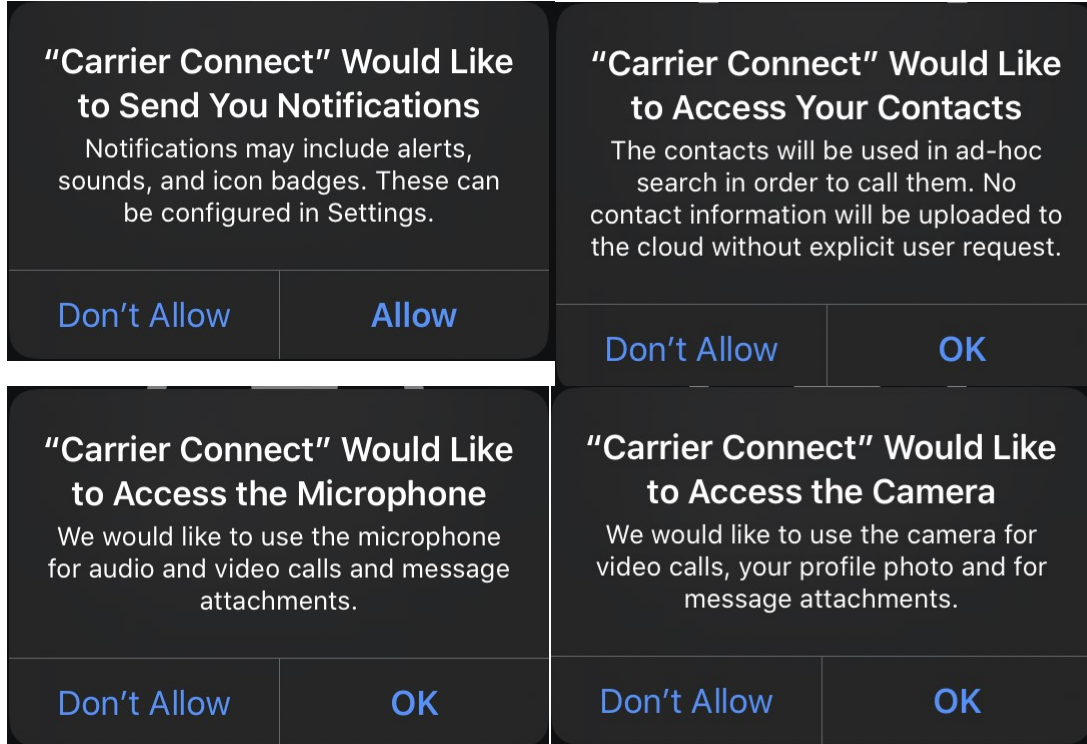
The image shows the login screen for 'uc-one connect'. It features a dark background with the logo at the top left. Below the logo are three input fields: 'Username', 'Password', and 'Sign In'. At the bottom, there is a toggle switch labeled 'Save login', which is currently turned off. A red rectangular box highlights the 'Save login' toggle.

- 5) When prompted, enter your cellphone number:



The image shows a prompt on the 'uc-one connect' app. It says 'Your iPhone number is required to allow full calling capability support.' Below this text is a text input field with the placeholder 'Enter iPhone Number' and a clear button (an 'x' in a circle). A red rectangular box highlights the input field. At the bottom, there is a 'Continue' button.

- 6) Four separate dialog boxes will appear requesting permission from your device. Select 'Allow' on each dialog box for full functionality of the app:



- 7) To access the keypad, click the 3 vertical lines in the top left corner and select the 'Dialpad' option:

