



CONSUMER ALERT: FOLLOW THESE TIPS TO AVOID TIMESHARE EXIT SCAMS

IF YOU'RE CONTACTED BY OR IN COMMUNICATION WITH A TIMESHARE EXIT COMPANY, PROTECT YOURSELF AND AVOID SCAMS WITH THESE EXPERT TIPS:

01

Never pay upfront fees for exit or cancellation services. Only pay after the promised services have been performed and confirmed.

02

Always check with your timeshare company, HOA or management company first. Many have free exit programs or a nominal transfer fee.

03

Beware of any exit company telling you to stop paying your mortgage or HOA fees. You may face foreclosure and damaged credit. The exit company may even claim that the foreclosure is a successful exit and refuse to refund your money.

04

If you're asked to wire money for a service, tax, or any other requirement to complete a sale, don't do it – that is a scam. This does not include advertising fees that a legitimate reseller may ask an owner to pay up-front.

05

Always require a written contract with detailed terms, including a specific description of the services that the exit company is providing.

06

Check the ResponsibleExit.com website to find objective information about your timeshare exit and resale options. It's free, easy to navigate and will help you avoid exit and resale scams.

07

If you've been taken advantage of or defrauded, file a complaint with the Attorney General in your state and in the state where the business is located.* Also file a complaint with your local BBB office and your local law enforcement.

COALITION for
RESPONSIBLE EXIT



responsibleexit.com

*ConsumerResources.org is a hub for national consumer protection information and resources for attorney generals across the United States