



BroadCloud Support Endpoints

IP Phones*	IP DECT*	Expansion Modules	ATAs*
FED - TAA Devices	Hospitality	Local Survivability	PacketSmart
UC-One Clients	Browsers	SIPT eSBC	SIPT IP-PBXs
SIPT IADs			

*Localization Notice

The following IP Phones and ATAs have been localized for all BroadCloud serviced Countries

Cisco / Polycom / Yealink

Updates:

- 1-11-2018 - Added Audiocodes devices to Local Survivability tab
- 2-14-2018 - Added Audiocodes 405 / 405HD to Supported IP Phone Tab
- 2-26-2018 - Updated Communicator Mobile and Tablet versions to 22.4 on UC-One Clients Tab
- 3-28-2018 - Added Cisco 6841 and 6851 IP Phones
- 4-18-2018 - Changed availability of Cisco SPA8000 to NAMER & EMEA only - NO AUS SUP
- 4-20-2018 - Added note that Cisco, Polycom, and Yealink IP Phones and ATAs have been localized for all BroadCloud served Countries
- 5-8-2018 - Corrected UC-One Connect client version from 3.1.1 to 3.2.2 | Added note that UC-One Meeting Client is a "Discontinued Product" | Removed hyperlinks on this cover page
- 5-15-2018 - Added New IP DECT Tab
- 5-15-2018 - Added New Gigaset DECT Bases and Handsets on IP DECT Tab
- 5-22-2018 - Added Cisco MPP phones to FED-TAA Device list
- 6-11-2018 - Added specification that Gigaset DECT devices are only available for EMEA and AUS
- 6-19-2018 - Added Cisco 8845 and 8865 MPP Video Phones to IP Phones and FED Tabs
- 6-21-2018 - Added disclaimer to Cisco MPP phones regarding SCCP phone versions that will not work on BroadCloud
- 6-22-2018 - Added disclaimer to Cisco MPP phones - Add how to tell supported models by looking at Part# (See Description field)
- 7-19-2018 - Added the following new Yealink devices to IP Phones (T58V,CP960,CP920) and new IP DECT (W60P)
- 8-2-2018 - Added EdgeMarc 2900 to SIP Trunking eSBC Tab - Removed
- 8-6-2018 - Moving EdgeMarc 2900 to SIP Trunking IAD Tab
- 8-15-2018 - Added Audiocodes MP-204 to ATAs Tab
- 8-15-2018 - Added Polycom Trio 8500 / 8800 to IP Phones and FED-TAA Devices Tabs
- 8-16-2018 - Updated UC-One Clients tab with new version of the Communicator Desktop client for (Win/S4B)
- 8-29-2018 - Add Cisco 6800 amd 8800 Series Key Expansion Modules (KEM) to Expansion Modules tab. Also known as sidecars.
- 8-30-2018 - Updated Audiocodes URL for Resource Center on Local Survivability tab

8-30-2018 - Added Patton e-SBC/IAD to SIPT-IAD tab
9-19-2018 - Added Gigaset Maxwell Basic / 2 / 3 to IP Phone tab
9-20-2018 - Removing Gigaset Maxwell Basic / 2 / 3 to IP Phone tab as they have not finished certification
9-25-2018 - Added Audiocodes Mediant 500L and MP-112 ATA to FED Tab.
10-1-2018 - Added Audiocodes MP-1288 ATA to FED Tab.
10-12-2018 - Added Obihai ATAs to the ATA Tab
10-26-2018 - Updated Local Survivability anticipated delivery timing to 2H2019 on the Local Survivability Tab
10-30-2018 - Updated the SIPT-IP-PBXs tab to show the Avaya and Mitel IP-PBXs as certified
01-18-2019 - Added Patton ATAs to ATAs Tab
01-22-2019 - Added Cisco ATA 191 / 192 to ATAs Tab
01-22-2019 - Updated the latest certified version of the UC-One Clients (This information is updated to help branding SPs know what versions are supported for BroadCloud. It does NOT represent the latest BroadCloud reference clients currently deployed to the App Stores. We are working to post these latest versions.)
01-28-2019 - Added Obihai 504 to ATAs Tab

BroadCloud Supported IP Phones		
IP Phones	Supported Models For BroadCloud	Description
Aastra IP Phones USA - ONLY	6731i, 6755i, 6757i	Enterprise-grade portfolio featuring a global design and expansion module options to increase call and feature capability.
Aastra / Mitel IP Phones ALL MARKETS	6863i, 6865i, 6867i, 6869i	All phones in the 6800 series have a sleek and modern industrial design, remarkable HD wideband audio, an enhanced speakerphone, and superior audio processing to achieve richer and clearer hands-free conversations. Additionally, all models feature a highly compact desktop footprint and cutting-edge eco-friendly features, and support an extensive array of accessories, including a wall mount kit, expansion modules, and detachable keyboards.
Audiocodes IP Phones	405, 405HD, 420HD, 430HD, 440HD	The Audiocodes 400HD series of IP Phones includes a range of easy-to-use, feature-rich products for the service provider hosted services, enterprise IP telephony and contact center markets.
Cisco IP Phones	SPA502G, 504G, 508G, 509G 6841, 6851 7811, 7821, 7841, 7861, 8811, 8841, 8845 , 8851, 8861, 8865 SPECIAL NOTICE - PLEASE BE AWARE THAT CUSTOMERS WITH PHONES THAT ARE CURRENTLY BEING USED WITH CISCO CALL MANAGER / CALL MANAGER EXPRESS WILL NOT WORK WITH THE BROADCLOUD SERVICE. PLEASE CONTACT YOUR BROADCLOUD ACCOUNT TEAM FOR SUPPORT OPTIONS. - SEE DESCRIPTION SECTION FOR DETAILS	MPP VERSUS SCCP (ENTERPRISE) MODELS: The easiest way to distinguish on the physical device itself is by looking at the label on the back of the phone. There will be a field "PID VID:" that has the part number. If the PN has "3PCC" or "3PW" after the model number then it is an MPP phone. If it doesn't then it has enterprise load (SCCP). Phones with "3PW" in the part number shipped with a Power Supply in the packaging. Other than that they are identical to the "3PCC" variant.
Cisco IP Conference Phones	7832	The Cisco IP Conference Phone 7832 is an entry-level, cost-effective conference endpoint that provides superior HD audio performance for executive offices and small meeting rooms with up to six participants.
Panasonic IP Phones ALL MARKETS	KX-HDV130, KX-HDV230, KX-HDV330, KX-HDV430	Advanced SIP phones are enabling more businesses of all sizes to communicate and collaborate in ways that enhance productivity and deliver results. Designed to suit business buyers who demand the right features, functionality and value their businesses require, the KX-HDV series phones feature high-definition audio, wideband full duplex speakerphone, dual LAN ports and support for Power over Ethernet (PoE).
Polycom Soundpoint IP Phones	321, 331, 335, 450, 550, 560, 650, 670	The Polycom SoundPoint IP Series is an enterprise-grade family of IP desktop phones designed to make voice communications effective and productive. The SoundPoint IP family features the most comprehensive, best-sounding, most interoperable, high-quality IP phone solutions for businesses and enterprises of all sizes.
Polycom SoundStation Phones	5000, 6000, 7000	Polycom conference phones deliver superb voice quality, expansive microphone pickup, advanced audio processing.
Polycom Duo Conference Phone	Duo	With the Polycom SoundStation Duo conference phone, Polycom has taken the concepts of group productivity tool and standard office workhorse to a new level for small to midsize rooms, delivering the ultimate in deployment flexibility, ease of use, and audio quality.
Polycom Trio Conference Phone	Trio 8500, 8800	Polycom RealPresence Trio is the conference phone reimaged. Marrying our legendary voice quality with the additional capabilities of personal content sharing and business-class videoconferencing, Trio can be flexibly deployed anywhere, from huddle rooms to boardrooms.
Polycom VVX Phones	NEW MODELS 101, 201, 301, 311, 401, 411, 501, 601,1500 End-of-Sale Models (6/1/2017) Available as "Add Ported Devices" only 300, 310, 400, 410, 500, 600	Polycom VVX Business Media Phones provide a unified voice and video communication experience for executives, knowledge workers and call attendants in organizations of all sizes. These Business Media Phones improve productivity by simplifying communication processes and business workflows.
snom Efficient IP Phones Europe Only	300, 320, 370	The snom 300 Efficient Series phones fulfil the most important requirements of VoIP telephony and additionally offer numerous functions that are indispensable in the business world. For effective everyday work, the snom 300 Efficient Series phones provide all relevant office functions such as choice of trunk line, status display, group lines, the engaged option or picking up calls.
snom Advanced IP Phones Europe Only	D305, D315, D345, D375 D710, D715, D725, D745, D765	The snom 300 & 700 Series Advanced phones address office users that require excellent audio, PBX-style keys, and rich visual information. They combine a state-of-the-art hardware with the proven snom SIP software. The snom 700 Series Advanced phones not only provide you with comprehensive IP telephone functionality, but also a whole range of extra features which really put them in a class of their own compared to similar products.

BroadCloud Supported IP Phones		
IP Phones	Supported Models For BroadCloud	Description
Yealink IP Phones	T4xP Series - SIP-T40P, SIP-T41P T2xG Series - SIP-T29G T4xG Series - SIP-T40G , SIP-T46G, SIP-T48G T4xs Series – T41S, T42S, T46S, T48S, EXP40 T5xV Series - T58V (Video Phone) CPxxx Series - CP860, CP920, CP960 (Conference Phones)	The Yealink T4 series is intended for discerning users with very high expectations of IP phones. The T4 series is not only pleasurable and practical to use but also offers extra-large display screens that make pen and paper redundant in the busy office environment. In fact, the T4 series represents the cutting-edge of contemporary VoIP technology in action. Advanced features include support for gigabit networks, plus USB Bluetooth support for easy Bluetooth earphone use. Enhanced sound quality is delivered by the Optima HD Voice system which meets TIA 920 certification standards.

BroadCloud Supported IP DECT		
IP Phones	Supported Models For BroadCloud	Description
Gigaset DECT and Handsets Europe and Asia Pacific Markets ONLY	Base Units: N510 N720 Handsets: R650H S650H SL750H	Gigaset DECT Base - N510 IP PRO Manual Reconfiguration Procedure - https://xchange.broadsoft.com/node/1029992 Gigaset DECT Base - N720 IP PRO Manual Reconfiguration Procedure - https://xchange.broadsoft.com/node/1029994 Gigaset DECT Base - N510 IP PRO Registering a Handset to Base Station - https://xchange.broadsoft.com/node/1029993 Gigaset DECT Handset - R650H PRO User Guide - https://xchange.broadsoft.com/node/1029995 Gigaset DECT Handset - S650H PRO User Guide - https://xchange.broadsoft.com/node/1029996 Gigaset DECT Handset - SL750H PRO User Guide - https://xchange.broadsoft.com/node/1029997
Mitel DECT OMM and Handsets	SIP DECT OMM 512 DECT 612d, 622d, 632d, 142d Handsets	Mitel SIP-DECT offers businesses of all sizes a comprehensive solution for cordless telephony on IP-based networks by combining Session Initiation Protocol (SIP) innovation with DECT, the leading technology for building multi-cellular radio networks for voice communication. Mitel SIP-DECT uses Radio Fixed Part (RFP) base stations in conjunction with Mitel DECT phones to provide a seamless radio network for voice and data mobility. All Mitel SIP-DECT components are DECT security certified to confirm compliance with the latest DECT standard security requirements.
Panasonic DECT Phones ALL MARKETS	KX-TGP600, KX-TPA60, KX-TPA65	Easy to install and manage, Panasonic's new KX-TGP600 SIP cordless phone system is the ideal solution for businesses looking to reap the benefits of cloud communications. Included with the KX-TGP600 is the KX-TPA60 standard cordless phone, and the system is expandable with any combination of up to a total of eight Panasonic cordless phones.
Panasonic MULTI-CELL DECT Base & Handsets AUS AND EMEA ONLY	KX-UDS124, KX-UDT111, KX-UDT121, KX-UDT131	Multi-cell DECT Base & Handsets
Yealink IP Phones	W5xP DECT Series - W52P, W56P W6xP DECT Series - W60P	Yealink DECT

BroadCloud Supported IP Phone Expansion Modules		
Expansion Modules	Supported Models For BroadCloud	Description
Cisco SPA Expansion Module	Model#: Cisco SPA500S Supports Cisco SPA 5XX Series	The Cisco SPA500S Expansion Module is designed for use with the Cisco SPA500 Series IP Phones <ul style="list-style-type: none"> • Exclusively for the Cisco® SPA 500 Series IP Phones • 32 programmable buttons simplify dialing and call transfers • Multicolored LEDs monitor the status of Lamp Field (BLF) • Two attendant consoles can be linked, for a total of 64 buttons
Cisco MPP Expansion Modules Please note - the Cisco MPP 7800 Series phones do not support KEMS. The Cisco MPP 7861 model has a built-in KEM.	Cisco MPP 6800 Series KEM Cisco MPP 8800 Series KEM	The Cisco IP Phone 6800 Key Expansion Module (KEM) extends the capabilities of the Cisco IP Phone 6851 with additional buttons. This module adds 14 physical keys along with access to 14 additional keys via the page keys, for a total of 28 additional keys. The 6851 IP phone supports one KEM only. The primary function of the 8800 KEM is to provide additional keys for directory numbers, speed dial, or programmable feature keys to the IP Phone 8851, 8861, and 8865 models. These keys are illuminated, and when configured as directory numbers or shared-line keys they allow for easy identification of line status. The 8800 KEM is an ideal call-coverage tool. It provides features that are similar, but not intended to be directly comparable to those of traditional direct station selection/busy lamp field (DSS/BLF) modules; therefore, it is neither an operator nor an attendant console. The two illuminated page buttons below the Cisco IP Phone 8800 KEM display allow you to shift between the first and second page of 18 buttons, providing access to all 36 keys.
Polycom Color VVX Expansion Module	Model#: 2200-46350-025 Compatible VVX phone models <ul style="list-style-type: none"> • Polycom VVX 300/310 • Polycom VVX 400/410 • Polycom VVX 500 • Polycom VVX 600 	The Polycom VVX Color Expansion Module <ul style="list-style-type: none"> • 4.3" TFT (480 x 272) LCD screen • 28 illuminated bi-color programmable line keys • 3 Page View soft keys to access additional contacts
Polycom VVX Expansion Module	Model#: 2200-46300-025 Compatible VVX phone models <ul style="list-style-type: none"> • Polycom VVX 300/310 • Polycom VVX 400/410 • Polycom VVX 500 • Polycom VVX 600 	The Polycom VVX Expansion Module <ul style="list-style-type: none"> • 40 multifunctional line keys configurable as line registration, call appearance, speed dial, DSS, or BLF • Dual-color (red or green) illuminated LEDs for line status information
Polycom SoundPoint Expansion Module	Model#s: <ul style="list-style-type: none"> • 2200-12750-025 Backlit • 2200-12770-025 Color Compatible VVX phone models <ul style="list-style-type: none"> • Polycom SoundPoint 650 / 670 	Polycom SoundPoint Expansion Modules <ul style="list-style-type: none"> • 14 illuminated keys configurable as a line key, or a speed dial with BLF • 160 x 320 pixel greyscale/color graphical LCD with backlight • Plug-and-play, hot-swappable • Cord-free, no AC adapter required - power and signaling are provided by the host phone • Matches elegantly with the SoundPoint IP 650/670 look and feel

BroadCloud Supported Analog Telephone Adapters (ATA)		
Analog Telephone Adapters	Supported Models For BroadCloud	Description
Audiocodes ATAs	MP-112D, MP-114D, MP-118D and MP-124E, MP-202D, MP-202R, MP-204, MP-204R, MP-1288 FXS Only Models	Analog Enterprise Gateway: <ul style="list-style-type: none"> • 2 , 4, 8, 24, 72-288 FXS Port models • IP enables Key Systems and Analog Phones MP-202R includes PacketSmart embedded
Cisco ATA (2 Port)	SPA122, ATA191, ATA192	Analog Telephone Adapter: <ul style="list-style-type: none"> • 2 FXS Ports • IP enables Fax Machines and Alarm lines
Cisco ATA (8 Port) - NAMER / EMEA ONLY	SPA8000, SPA2102	Enterprise Analog Telephone Adapter: <ul style="list-style-type: none"> • 8 FXS Ports • IP enables Key Systems and Analog Phones
Mediatrix ATAs	Mediatrix 4102, C710, C711, 4116, 4124 ATAs (4104/4108 Add Ported ONLY)	The Mediatrix VoIP adaptors are high-quality, cost efficient VoIP gateways connecting small to large branch offices and multi-tenant buildings to an IP network, while preserving existing investments in analog telephones and faxes.
Obihai ATAs	302, 504, 508	2, 4, and 8-port ATAs (FXS)
Patton ATAs	SN200 Series 2, 4, 8 Port Models SN4141 Series 2, 4, 8 Port Models	The SmartNode ATA series supports up to eight FXS telephone connections. Connect PSTN Lines, PBXs, and standard phones for voice and fax over any IP network. Now the corporate, small, or remote office can access Internet telephony services, eliminate toll charges and route calls to and from the PSTN, Internet, or LAN.

BroadCloud Hospitality Devices – Not available for Purchase or Fulfillment - NORTH AMERICA MARKET ONLY - (Add Ported Device Only)

Hospitality IP Phones	Supported Models For BroadCloud	Description
VTech Hospitality Phones	2210,2211,2220,2221,2411,2421,S2310,S2320,S241,S241P,S242	VTech SIP hotel phones are designed with form and function in mind, merging contemporary style with a user-friendly interface. The SIP phones help leading hoteliers deliver seamless service continuity, control costs and make administration duties hassle free.

BroadCloud Local Survivability Devices – PreRelease Announcement		
Local Survivability Devices	Supported Models For BroadCloud	Description
Adtran TA9xx/9xxE Series (PENDING RLTO DEVELOPMENT – 2H2019)	TA9xx/9xxE Series	The Total Access 900/900e Series of IP Business Gateways combine the functionality of ADTRAN's industry-leading integrated access devices with a SIP and analog gateway to offer carriers and network service providers a cost-effective IP network strategy for VoIP deployment, with support for legacy equipment. The Total Access 900 and 900e Series allow carriers to deliver SIP trunks, hosted PBX, and other integrated voice and data services such as Dedicated Internet Access (DIA) to small and medium businesses, quickly and cost-effectively.
Audiocodes Mediants (PENDING RLTO DEVELOPMENT – 2H2019)	Mediant 500, Mediant 500L, Mediant 800 and Mediant 2600	AudioCodes' devices have been fully tested for interoperability with BroadCloud. This page provides useful links for resources relating to the following unmanaged devices for BroadCloud Hosted UC: http://www.audiocodes.com/broadcloud-hosted-uc-resource-center
EdgeWater EdgeMarcs (PENDING RLTO DEVELOPMENT – 2H2019)	4700 & 4750 – Embedded Packetsmart 4800, 4806,4808	As enterprises of all sizes make the transition from legacy technologies to IP-based solutions such as SIP Trunking and Hosted Unified Communications, they require flexibility to cost effectively support this transition. Edgewater Networks EdgeMarc 4806* and EdgeMarc 4808* Multi-Service Gateways provides the interfaces and functions that allows service providers to deliver a single edge device that adapts to an end user's changing needs.

BroadCloud Supported Network Assessment Devices		
Network Preparation, Analysis, & Monitoring	Supported Models For BroadCloud	Description
PacketSmart Devices	PacketSmart - 150, V500 (Virtual) Audiocodes - MP-202R, MP-204R OneAccess - One525	Network Monitoring Device. LAN/WAN Assessment & Alarming PacketSmart is a device used to monitor quality of service on a customer LAN by collecting VOIP and other critical network traffic data. This data is then used to generate performance reports, trigger notifications based on network thresholds and troubleshoot real-time issues.

BroadCloud TAA Certified Devices (FED)		
TAA Compliant IP Phones	Supported Models For BroadCloud	Description
AudioCodes (TLS 1.2 / SRTP) - ATA	MP-112, MP-1288	Analog Enterprise Gateway - 2 port and 288 port
AudioCodes (TLS 1.2 / SRTP) - SIP Trunking	Mediant 500L BRI (1-4 BRI)	Compact, high performance VoIP connectivity device for small enterprises and branch offices - https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12393%20Mediant%20BRI%20or%20PRI%20Gateway%20for%20BroadCloud%20SIP%20Trunk%20Quick%20Set....pdf
Cisco IP Phones	6841, 6851, 7811, 7821, 7841, 7861, 8811, 8841, 8845 , 8851, 8861, 8865	MPP VERSUS SCCP (ENTERPRISE) MODELS: The easiest way to distinguish on the physical device itself is by looking at the label on the back of the phone. There will be a field "PID VID:" that has the part number. If the PN has "3PCC" or "3PW" after the model number then it is an MPP phone. If it doesn't then it has enterprise load (SCCP). Phones with "3PW" in the part number shipped with a Power Supply in the packaging. Other than that they are identical to the "3PCC" variant.
Polycom TAA VVX Phones	TAA MODELS 101, 201, 301, 311, 401, 411, 501, 601	Polycom VVX Business Media Phones provide a unified voice and video communication experience for executives, knowledge workers and call attendants in organizations of all sizes. By combining Polycom's superior audio and video technology with innovative industrial designs and user interfaces, these Business Media Phones improve productivity by simplifying communication processes and business workflows.
Polycom TAA Duo Conference Phone	TAA Duo	With the Polycom SoundStation Duo conference phone, Polycom has taken the concepts of group productivity tool and standard office workhorse to a new level for small to midsize rooms, delivering the ultimate in deployment flexibility, ease of use, and audio quality.
Polycom TAA Trio Conference Phone	Trio 8500, 8800	Polycom RealPresence Trio is the conference phone reimagined. Marrying our legendary voice quality with the additional capabilities of personal content sharing and business-class videoconferencing, Trio can be flexibly deployed anywhere, from huddle rooms to boardrooms.

BroadCloud Supported UC-One Applications		
BroadCloud UC-One Apps	Supported Operating Systems For BroadCloud	Description
<p>Communicator (Desktop)</p> <p>Windows and S4B client version Version 22.6.2 USA / EMEA / AUS</p> <p>MAC client version Version 22.6.2 USA / EMEA / AUS</p> <p>Outlook Addin now part of Communicator Client (Windows Only) Supports Outlook Versions: 2007, 2010, 2016 (32 and 64-bit), 2013 (32 and 64-bit)</p> <p>BroadCloud FED – 22.6.2 FED</p> <ul style="list-style-type: none"> - PIV Support - No Guest Client Support - Distributed via Manual Process – no MyPhone downloads. 	<p>System requirements for native desktop are as follows:</p> <ul style="list-style-type: none"> - Operating system (OS): Mac OS 10.10 Yosemite, Mac OS 10.11 El Capitan, Mac OS 10.12 Sierra, Windows 7, Windows 8/8.1, or Windows 10 (Classical view only). - The installation footprint is approximately 125 megabytes (MB) on OS X and 215 MB on Windows. - For voice calls, a sound card, speakers, and a microphone or a headset are required. - For video calls, a web cam is required. <p>Minimum system requirements for respective operating systems must be fulfilled, with the following additions:</p> <ul style="list-style-type: none"> - A minimum of 4 GB random access memory (RAM) is required. In S4B integration, 6 GB is recommended. - A minimum 1.5 GHz CPU is recommended. Dual-core CPU is recommended for video calls at a minimum. In S4B integration, at least 2.0 GHz i7CPU or better is recommended. - Open Graphics Library (OpenGL) 1.5 or higher is recommended. <p>For HD video, the following is recommended:</p> <ul style="list-style-type: none"> - HD camera - HD resolution support in display - Quad Core x86 or equivalent at a minimum <p>Virtual Desktop Infrastructure (VDI) environments are not fully supported. For information about VDI-related branding options for encryption of the credentials_encrypted.db file, see the Communicator for Desktop Branding Guide.</p>	<p>BroadCloud Communicator (Desktop) is a native Windows and Macintosh soft client for Unified Communication, providing the following communication features.</p> <ul style="list-style-type: none"> • Voice Calling (VoIP) • Voice Calling (Desk phone) • Call Settings • Instant Message and Presence • Video Calling • Desktop and Participant Sharing • Audio and Video Conferencing • Guest Client Support • Customizable Web Button
<p>Communicator (Mobile) iPhone App Version 22.6.7– USA / EMEA / AUS</p> <p>Communicator (Mobile) Android App Version 22.6.7 – USA / EMEA /AUS</p>	<p>For System Requirements:</p> <p>COMMUNICATOR (MOBILE AND TABLET-R22.4.1) PRODUCT GUIDE</p> <p>https://xchange.broadsoft.com/node/1026098</p>	<p>By adding the BroadCloud Communicator (Mobile) client to an Android / iOS platform, users can leverage a convenient and intuitive interface for mobile calling services. The UC- Mobile client is a Session Initiation Protocol (SIP) User Agent (UA) client for iOS, connected to the Internet. It also integrates and manages various features with the BroadCloud server platform. From this single device, the end users can easily initiate phone calls. With access to the Enterprise directory, the client is ideal for improving mobile and fixed voice communication, encouraging users to have smarter and more frequent communication.</p> <p>The client has been developed with both the end user and simplicity in mind and has a proven user-friendly design, which iOS users can easily recognize.</p>
<p>Communicator (Tablet) iPad App Version 22.6.7 – USA / EMEA / AUS</p> <p>Communicator (Tablet) Android App Version 22.6.7 – USA / EMEA / AUS</p>	<p>For System Requirements:</p> <p>COMMUNICATOR (MOBILE AND TABLET-R22.4.1) PRODUCT GUIDE</p> <p>https://xchange.broadsoft.com/node/1026098</p>	<p>By adding the BroadCloud Communicator (Tablet) client to an Android / iOS platform, users can leverage a convenient and intuitive interface for mobile calling services. The UC-Tablet client is a Session Initiation Protocol (SIP) User Agent (UA) client for iOS, connected to the Internet. It also integrates and manages various features with the BroadCloud server platform. From this single device, the end users can easily initiate phone calls. With access to the Enterprise directory, the client is ideal for improving mobile and fixed voice communication, encouraging users to have smarter and more frequent communication.</p>
<p>BroadCloud Connect iOS / Android Version 3.5.6 – USA / EMEA / AUS</p> <p>Single Client for ALL Markets – Uses new Region pulldown menu on login screen</p>	<p>Apple: Release for iOS supports devices with iOS 7, iOS 8, iOS 9, iOS 10 running on the ARMv7 chipset.</p> <p>Android: Release for Android supports devices with Android 4.2 OS or later. Media capabilities (voice and video) require Android devices with ARMv7 processor architecture</p>	<p>BroadCloud Connect is a business messaging app that enables users to have business chat conversations and make calls using the native dialer or VoIP calling with their business identity. Users can also search corporate directories, manage basic call settings, view call history, and one-tap dial into My Room.</p>

<p>BroadCloud Meet iOS / Android Version 2.1.2 – USA / EMEA / AUS</p> <p>DISCONTINUED PRODUCT FOR ALL MARKETS</p>	<p><u>Apple:</u> Release 2.1.2 for iOS supports devices with iOS 7, iOS 8, iOS 9, iOS 10 running on the ARMv7 chipset.</p> <p><u>Android:</u> Release 2.1.2 for Android supports devices with Android 4.2 OS or later. Media capabilities (voice and video) require Android devices with ARMv7 processor architecture</p>	<p>BroadCloud Meet is a business app that enables users to call into their business meetings using the native dialer and their business identity with just one tap. Meetings scheduled to use My Room or third-party audio conference bridges are automatically identified and can be called. Additionally, users can initiate an e-mail to the meeting organizer or to all invitees. If UC-One Connect is also installed, users can initiate a chat message to the meeting organizer.</p>
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<p>BroadSoft Hub - Latest GA Version USA / EMEA / AUS</p>	<p><u>Communicator (Desktop)</u> <u>BroadCloud Connect</u></p>	<p>BroadSoft Hub provides users with a single unified experience, bringing together UC-One and cloud apps with contextual information, such as recent files, email, social media engagements, tasks and IM sessions, without opening or searching through additional applications.</p>
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BroadCloud Supported Clients – CRM Connect

BroadCloud Clients	Supported Application Versions For BroadCloud R21	Description
<p>CRM Connect</p>	<p><u>PC Client Hardware Requirements</u></p> <ul style="list-style-type: none"> •1.8 GHz Pentium-class •2GB Memory •1GB free hard drive space •SVGA display •Keyboard and mouse •Network adapter connected to a TCP/IP network <p><u>PC Client Supported Operating Systems</u></p> <ul style="list-style-type: none"> •Windows 7 Professional •Windows 8 (Desktop mode) •32 bit and 64 bit versions <p><u>Web Dialing Supported Browsers</u></p> <ul style="list-style-type: none"> •Internet Explorer (PC) 11.0 * •Google Chrome (PC) 47.0 •Mozilla Firefox (PC) 38.5.and 43.0 	<p>CRM Connect is a BroadCloud Application for a desktop computer that integrates leading CRM Applications into BroadCloud's service. CRM Connect works in conjunction with a User's phone and CRM software to provide a productivity enhancing integrated service. The User Guide below provide details on system requirements, supported CRM systems, and how to install the client.</p> <p><u>For details on integrating with the supported CRM systems go to the CRM Connect Integration Guides page</u></p>

BroadCloud Supported Clients – Receptionist Attendant Console

BroadCloud Clients	Supported Application Versions For BroadCloud R21	Description
<p>Receptionist Attendant Console</p>	<p><u>See Table 1</u></p>	<p>Receptionist is a result of evolution from a traditional desktop-based application to a Rich Internet Application (RIA)-based, hosted, Software as a Service (SaaS) application. Receptionist delivers the following real benefits to users:</p> <ul style="list-style-type: none"> • An elegant design that is aesthetically pleasing • An ergonomic design that follows the natural work “flow” of a call from the left to the right of the screen • Improved business processes as only “valid” options are presented to the attendant • Professional call handling as critical information is available in “real time” • Accurate delivery of messages through a one-step process when people are unavailable • Web-based interface, accessible from a web browser. See Appendix C for a detailed list of requirements to run Receptionist.

BroadCloud Supported Clients – Call Center Agent / Supervisor Console

BroadCloud Clients	Supported Application Versions For BroadCloud R21	Description
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Call Center Agent Console Call Center Supervisor Console	See Table 1	Hunt Groups allow a defined group of users to handle incoming calls received by an assigned Hunt Group's phone number. Call Centers add another dimension by providing an automated "answer" for all calls, with customizable greetings, comfort messages, and hold music for the caller to hear while held in a network based queue until an agent (assigned user) is available to pick up the call. To complement the network based call queuing functionality, the BroadCloud Call Center service provides additional functionality which may meet the requirements better for Call Centers that need more routing functionality, more detailed reporting and web-based tools.
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Table 1: Multi-Platform Browser Support for BroadCloud Clients

System/Software	Version	Supportability
Chrome	32	Yes
Microsoft Windows	Vista, 7, 8, 10	Yes (current service packs recommended)
Mac OS X	10.5 (Leopard), 10.6 (Snow Leopard)	Yes (current updates recommended)
Internet Explorer	7, 8, 10 & 11	Yes (IE installations on Windows only)
Firefox	27	Yes (Windows and Mac installations only)
Safari	4, 5	Yes (Mac installations only)
Microsoft Outlook	2003, 2007, 2010, 2013, 2016	Yes (Windows installations only)
Java	1.6.45	Yes (Windows and Mac)
Citrix XenApp	4, 5	Yes (Windows installation only)
Lync (S4B)	2000, 2013, 2016	Yes (Windows Onl

AudioCodes Mediant 500L/500/800/2600 eSBC	Toshiba Strata CIX	AudioCodes Mediant eSBC paired with Toshiba Strata CIX. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP connectivity solutions for small enterprises/branch office locations up to large corporate environments.	https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IP-PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf
AudioCodes Mediant 500L/500/800/2600 eSBC	Unify Hipath 3000	AudioCodes Mediant eSBC paired with Unify Hipath 3000. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP connectivity solutions for small enterprises/branch office locations up to large corporate environments.	https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IP-PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf
AudioCodes Mediant 500L/500/800/2600 eSBC	Unify OpenScape Office	AudioCodes Mediant eSBC paired with Unify OpenScape Office. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP connectivity solutions for small enterprises/branch office locations up to large corporate environments.	https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IP-PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf
AudioCodes Mediant 500L/500/800/2600 eSBC	Unify OpenScape Business	AudioCodes Mediant eSBC paired with Unify OpenScape Business. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP connectivity solutions for small enterprises/branch office locations up to large corporate environments.	https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IP-PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf
Cisco CUBE	Cisco CUCM 10	Cisco Unified Border Element (CUBE) paired with a Cisco Call Communications Manager (CUCM). CUBE is a unified communications border element that bridges voice and video connectivity between two separate VoIP networks. The CUBE connects VoIP networks to other VoIP networks and is often used to connect enterprise networks to Internet telephony service providers (ITSPs).	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_SIP%20Trunking_Registration%20Guide_Configuration%20Guide-CUCM%2011%200...pdf

BroadCloud SIPT IAD Certified Solutions			
IAD/Gateway	Voice Handoff	Description	Config Guide
Adtran TA904	FXS/T1/PRI	Carrier-class, cost-effective IP Business Gateway for integrated services such as VoIP. Supports up to 4 analog FXS interfaces for legacy equipment	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_ADTRAN_Analog_Config_Guide_v3.pdf
Adtran TA908	FXS/T1/PRI	Carrier-class, cost-effective IP Business Gateway for integrated services such as VoIP. Supports up to 8 analog FXS interfaces for legacy equipment	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_ADTRAN_Analog_Config_Guide_v3.pdf
Adtran TA912	FXS/T1/PRI	Carrier-class, cost-effective IP Business Gateway for integrated services such as VoIP. Supports up to 12 analog FXS interfaces for legacy equipment	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_ADTRAN_Analog_Config_Guide_v3.pdf
Adtran TA916	FXS/T1/PRI	Carrier-class, cost-effective IP Business Gateway for integrated services such as VoIP. Supports up to 16 analog FXS interfaces for legacy equipment	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_ADTRAN_Analog_Config_Guide_v3.pdf
Adtran TA924	FXS/T1/PRI	Carrier-class, cost-effective IP Business Gateway for integrated services such as VoIP. Supports up to 24 analog FXS interfaces for legacy equipment	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_ADTRAN_Analog_Config_Guide_v3.pdf
Adtran TA908e	FXS/T1/PRI	Carrier-class, cost-effective IP Business Gateway for integrated services such as VoIP. Supports up to 8 analog FXS interfaces for legacy equipment. Provides ethernet and multi-T1 for Wan access.	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_ADTRAN_Analog_Config_Guide_v3.pdf
Adtran TA916e	FXS/T1/PRI	Carrier-class, cost-effective IP Business Gateway for integrated services such as VoIP. Supports up to 16 analog FXS interfaces for legacy equipment. Provides ethernet and multi-T1 for Wan access.	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_ADTRAN_Analog_Config_Guide_v3.pdf
Adtran TA924e	FXS/T1/PRI	Carrier-class, cost-effective IP Business Gateway for integrated services such as VoIP. Supports up to 24 analog FXS interfaces for legacy equipment. Provides ethernet and multi-T1 for Wan access.	http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_ADTRAN_Analog_Config_Guide_v3.pdf
AudioCodes Mediant 500L BRI	1-4 BRI	Compact, high performance VoIP connectivity device for small enterprises and branch offices	https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12393%20Mediant%20BRI%20or%20PRI%20Gateway%20for%20BroadCloud%20SIP%20Trunk%20Quick%20Set....pdf
AudioCodes Mediant 500 T1/PRI	Single E1/T1	Compact, high performance VoIP connectivity device for small enterprises and branch offices	https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12393%20Mediant%20BRI%20or%20PRI%20Gateway%20for%20BroadCloud%20SIP%20Trunk%20Quick%20Set....pdf
AudioCodes Mediant 800 T1/PRI	4/8/12 FXS, up to 2 E1/T1	Hybrid SBC and Media Gateway platform lowers CAPEX and reduces space and power footprints with modular support for analog (FXS) and digital (PRI, BRI) interfaces.	https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12393%20Mediant%20BRI%20or%20PRI%20Gateway%20for%20BroadCloud%20SIP%20Trunk%20Quick%20Set....pdf
EdgeWater EdgeMarc 2900	FXS/T1/PRI	EdgeMarc 2900 eSBC for SIP Trunking	https://xchange.broadsoft.com/node/1031164
Patton SmartNode eSBC / IAD	FXS/PRI/BRI	Patton SmartNode eSBC / IAD SN49XX/SN53XX/SN54XX/SN55XX Series	https://xchange.broadsoft.com/node/912