

Handy Hints

We've put together these helpful tips to assist you to ensure you have a hassle free holiday, especially if motorhome travel is new to you.

If at any stage of your travels you require help, please call our On Road Care team who know our vehicles inside and out!



Toll-free 0800 555 696

Daily Checklist:



Tyres



No vehicle damage



Headlights



Oil and coolant levels

Drop Off Checklist:



Full fuel tank



Empty toilet cassette



Full LPG bottle



Empty waste water tank



Remove all rubbish



Pack personal belongings



Clean and tidy interior



Drop off on time



Safety



Keep to the left

Always drive on the left side of the road. If you drive on the right side of the road in your own country, please remember to keep left when pulling out onto the road – it's easy to forget where you are!



Speed limits

On most of New Zealand's rural roads, the speed limit is 100km per hour unless otherwise sign posted. The speed limit is also generally 100km per hour on motorways. Please note, if you are driving a 4 or 6 berth campervan, the speed limit is 90km per hour in these areas. In urban areas, the speed limit is generally 50km per hour unless otherwise sign posted.



Windscreen damage

In your line of sight:

Please pull over and stop as soon as you can do so safely and call our On Road Care team who will arrange a repair or replacement.

NOT in your line of sight:

Please contact our On Road Care team to report this incident. You are fine to carry on with your holiday and your windscreen is not at risk of shattering. If you find the stone chip starts to spread, please call our On Road Care team.



Waste Water



Waste pipes

Please be aware that the waste pipes in your vehicle are narrow. Therefore any waste material (e.g. food like rice, coffee grounds, cooking fat etc) could block the pipe. Please dispose of such material in the bin located in your vehicle.



Emptying

We recommend doing this every two days to avoid blockages and leaks.



Refitting cap

Secure this to avoid waste water leaking out and not being disposed of at an authorised dump station.



Caution

To avoid damage, attention should be paid to the ground clearance of your vehicle when encountering objects such as speed humps.



Freedom camping

You may only freedom camp if your vehicle has a blue self-containment sticker on the windscreen. Please visit an i-SITE if you are unsure where you can camp. To reduce your environmental impact whilst travelling, please dispose of your toilet and waste water at a designated dump station.



Fresh Water



Refilling

As a general guideline, top up your fresh water tank every second day to ensure you have enough water for your shower and kitchen (this will depend on your level of water use).



Fuel



Petrol or diesel

Please take care to ensure you are selecting the correct fuel for your vehicle when filling up your tank.



Please note

Depending on your rental inclusions, you may be required to pay road user charges upon completion of your hire.



Toilet



Open flap

Make sure the flap is open before use and closed after use. If not, there may be some leakage.



Emptying

We recommend doing this once every 2-3 days at a designated dump station.



Add chemicals

After you have disposed of contents and the toilet cassette is empty. You can purchase further supplies at most major holiday parks.



Refilling

Refill the toilet flush tank with fresh water (refer to Quick Reference Guide). Add fresh water until flush gauge reads full.



Please note

The toilet flush tank is completely separate to the fresh water tank. Please do not store belongings such as bags or clothes on the bathroom floor as this is a wet area.



Electrical



Isolator switch Most campervans have one of these - please refer to your Quick Reference Vehicle User Guide for its location in your particular vehicle. It must be on for the entire duration of your holiday.



House battery (12V) Enables the water pump, fridge, screen/DVD and cabin lights to work. We recommend you plug into 240V at a campground on your first night. Please keep an eye on the battery state indicator. If it drops below 12V, plug into power at a campground to fully recharge the battery. When your battery is fully charged, typically this means that you will be able to have 1 to 3 nights power without being connected to a 240V power source at a campground - this is very dependent on how much you use the above appliances.



240V Power This enables the microwave, power points and electric heater to work. You need to be connected to a 240V power source in a campground. To unplug the power cord at a campground, only pull on the male socket from the power connector. Do not pull on the lead as this may damage it and cause it to fail. Ensure that you unplug and store your 240V power cord in the appropriate locker before starting your engine and driving off.



Heating



Electric You will need to be connected to 240V power at a campground.



LPG (gas) Make sure your gas tank is full and turned on.



Diesel You need to ensure your fuel tank is more than 1/4 full.



More info Please refer to your Quick Reference Vehicle User Guide for more information on your vehicle's heating system.



Warning Lights



Red light Indicates that something needs to be attended to with your vehicle. Please stop as soon as you can do so safely and call our On Road Care team on 0800 555 696



Orange light Indicates there is something that possibly needs attending to with your vehicle. Please call our On Road Care team on 0800 555 696 so we can advise you what to do. There is no need to panic or stop immediately, but please call us at your next convenience.