Age of Learning®

ABCmouse - Minimum Technical Requirements

Android Tablet/Phone

Android Version:	4.4

Minimum Processor:
Qualcomm Snapdragon 845, Samsung Exynos 9609, MediaTek Helio X30, HiSilicon Kirin 970

Memory (RAM):	3 GB
Storage:	16 GB

Google Play Store Certified

Chromebook

Minimum Device:
Web only product access
1 GHz 2-core from 2017 or after (e.g., Acer Chromebook 11 Series)

Amazon Kindle

Minimum Device:
Kindle Fire HD 2013 & Above

Apple iPad/iPhone

iOS Version:	9.0

Minimum Devices:
iPad Air 2, iPhone 6S

Memory (RAM):	2 GB
Storage:	16 GB

Desktop/Laptop

Operating System:	Windows 10, Apple Mojave 10.10
Minimum Processor:	Intel 3rd Gen Quad Cores, AMD FZ and Opteron Quad Cores, Mac Mid 2012 i5-3317U
Memory (RAM):	8 GB DDR3
Storage:	10 GB
Supported Browsers:	Latest versions of Google Chrome, Mozilla Firefox, Safari, or Edge

Connectivity

Minimum Bandwidth per Concurrent User

Download:	2 Mb/second
Upload:	100 Kb/second

Connection Qualtiy

Packet Loss:	0%
Jitter:	< 40 ms

Power Requirements

Mobile:	Consistent electricity for full recharging as needed
Desktop:	Consistent electricity required during school hours

Firewall/Filter/Whitelist Requirements

The following web and email domains should be added to your "whitelist" for firewalls, content filters, or any other filters that may prevent access to the product.

Domain and Email Whitelist: educate@aofl.com, educate@email.ageoflearning.com, @abcmouse.com, @aofl.com, @ageoflearning.com

App Whitelist: Whitelist ports 80 and 443 and these domains:
*.abcmouse.com, *.adjust.com, *.unity3d.com, *.crashlytics.com, *.fabric.io, aofl.zendesk.com, abcmouse.zendesk.com