

WARRANTY AND GUARANTEES

The warranty covers:

- Any equipment or manufacturing defect observed by the DECATHLON workshop team, the replacement of defective parts with compliant parts for the same use, and labour.
- All "DECATHLON" branded products are guaranteed for 2 years unless otherwise indicated and in normal and recommended conditions of use.
- This DECATHLON guarantee presents no obstacle to the application of the legal guarantee against latent defects.

Application of the guarantee:

- No impact: The product must show no signs of damage due to abnormal conditions of use.
- The product must be used in accordance with its operating instructions and regularly serviced by our workshops.
- Original parts have not been replaced by compatible parts.

The guarantee does not cover:

- Damage engaging the liability of a third party or resulting from an intentional fault.
- Damage resulting from maintenance and use not in accordance with the manufacturer's recommendations or negligence.
- Wear parts (bulbs, cables and cable casings, brake pads, chainrings, chains, rims, jockey wheels, tyres, inner tubes, spokes guards, etc) and labour hours for replacing parts.
- Where the product is the subject of modifications performed outside our workshops. Original parts replaced with incompatible parts.
- Damage resulting from fire, lightning, storm, vandalism or unsecured transport.
- Theft

Duration of the guarantee:

- Lifetime warranty for metal frames and forks, stems and bars.
- 5 years for carbon frames.
- 2 years for non consumable parts and labour.

In order to qualify for the Limited Lifetime Warranty, the buyer must:

- have a DECATHLON Account and the details of the frame or bike purchased must be recorded on the buyer's DECATHLON Account at the store tills; or
- register the purchase by completing the warranty certificate available on the <https://www.decathlon.co.uk/register-your-bike.html>, within one month from the date of purchase. When registering, the buyer must provide at least the following information: the buyer's name, address, telephone number, email address, serial number of the bike and the date of purchase.

The term of this Limited Lifetime Warranty runs from the date of registration for the lifetime of the product. Any claim under this Limited Lifetime Warranty may only be made in the country where the DECATHLON bike was purchased. Only the original registered owner of the bike may benefit from this Limited Lifetime Warranty. This Limited Lifetime Warranty shall not extend to any Decathlon bike that is purchased second hand or that is purchased from anyone other than DECATHLON .



FRAME & FORKS*
*5 YEARS FOR CARBON FRAMES



PARTS



FREE SAFETY CHECK