

With Enterprise Rx, you can now provide patients Rx notifications. This feature provides the patient with a link to a secure website that contains pharmacy details, drug name, strength and quantity, price transparency, and financial assistance.

Enterprise Rx: Rx Notifications

1

In the Send Rx window, a **Send Patient SMS text notification** will appear at the top of the window.

Send Rx (1) **Send Patient SMS text notifications: (512) 987-4339**

<input type="checkbox"/> Medication	Dose Form	Qty/Unit	Sig
<input type="checkbox"/> ibuprofen	100 mg oral tablet, chewable	30 Tablet	chew 2 tablets (200 mg) by oral route every 4 hours as needed

2

A cell phone number will appear in the box if the patient has cell phone entered in the demographics. If no cell phone, it will use the home telephone.

The home telephone will only appear if it is SMS-capable.

If no cell phone and no SMS-compatible home phone, then the field will appear blank.

Send Rx (1) **Send Patient SMS text notifications:**

<input type="checkbox"/> Medication	Dose Form	Qty/Unit	Sig
<input type="checkbox"/> Cipro	250 mg/5 mL oral Suspension,	30 Milliliter	take 10 milliliters (500 mg) by oral route 1 times per day

***By law this new feature is not available for patients under the age of 18.**

3


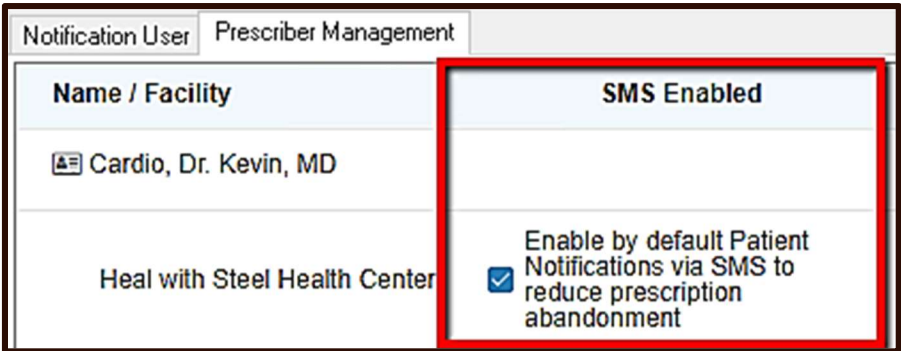
Clicking on the "Send Patient SMS text notifications" field will display a drop-down to clear the check box to cancel the text, or to manually enter an SMS-capable number.

Send Rx (1) **Send Patient SMS text notifications:**

Send Patient SMS text notifications: () - - - - -

<input type="checkbox"/> Medication	Dose Form	Qty/Unit	Sig
<input type="checkbox"/> Cipro	Suspension,		ers (500 mg) by nes per day

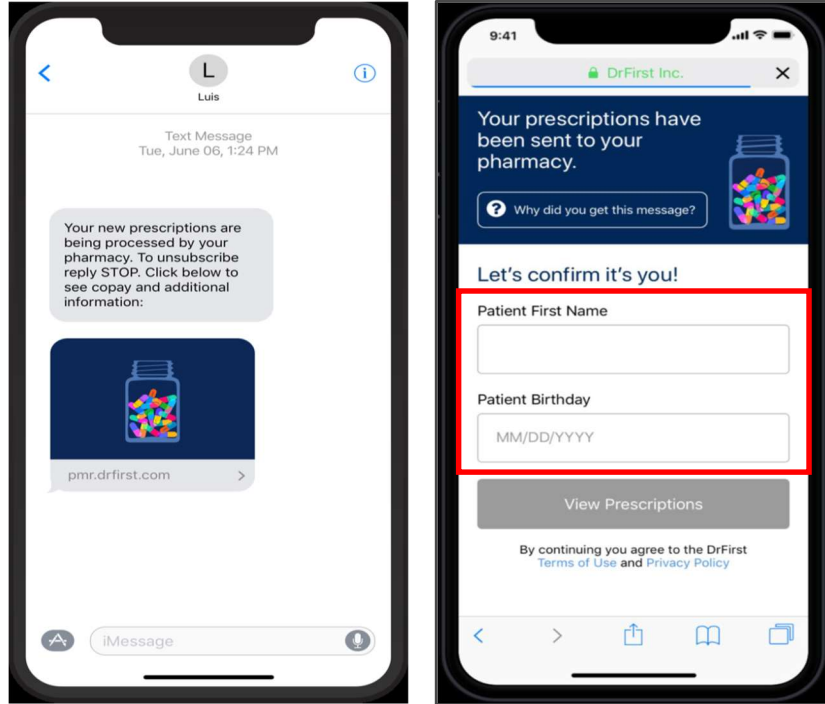
Any number typed into this field is only for this one instance, it will not save the number to the patient's chart.

<p>4</p>	<p>If the patient does not have an SMS-capable number, a red information icon will display with the following ToolTip, "This phone number cannot receive text messages. Please update."</p>  <p>The screenshot shows the 'Send Rx (1)' window. At the top, there is a radio button for 'Send Patient SMS text notification' and a phone number '(512) 555-5555'. A tooltip is displayed over the phone number, stating 'This phone number cannot receive text messages. Please update.' Below this, there is a table with columns for Medication, Dose Form, Qty/Unit, and Pharmacy. The first row shows 'Cipro' with a dose form of '250 mg/5 mL oral Suspension', a quantity of '30 Milliliter', and a frequency of 'take 10 milliliters (500 mg) by oral route 1 times per day'. The pharmacy is listed as 'Walgreens Specialty Pharm'.</p>
<p>5</p>	<p>When a prescription is sent from Enterprise Rx for a patient who is set up to receive text messages, the text will be sent 10 minutes after the prescription is sent electronically to the pharmacy.</p> <ol style="list-style-type: none"> 1. The patient will receive only one text message when being sent to single pharmacy. 2. If prescriptions are sent to multiple pharmacies, then the patient will get a text message for each pharmacy that scripts are sent to. 3. If the patient has more than one SMS-capable number in their demographics, it will be sent to the most recently updated number.
<p>6</p>	<p>Default Settings</p> <p>Default settings for sending SMS text notifications have been added to the Prescriber Management tab in Surescripts Administration.</p> <p>In this window you will see a new tab, SMS Enabled. When the "Enable by default Patient Notifications via SMS to reduce prescription abandonment" option is checked, the new Send Patient SMS text notification will automatically be selected in the Send Rx window.</p>  <p>The screenshot shows the 'Prescriber Management' window. It has two tabs: 'Notification User' and 'Prescriber Management'. The 'Prescriber Management' tab is active. It displays a table with columns for 'Name / Facility' and 'SMS Enabled'. The first row shows 'Cardio, Dr. Kevin, MD' with the 'SMS Enabled' checkbox checked. The second row shows 'Heal with Steel Health Center' with the 'SMS Enabled' checkbox checked. Below the table, there is a checkbox labeled 'Enable by default Patient Notifications via SMS to reduce prescription abandonment', which is also checked.</p>

7

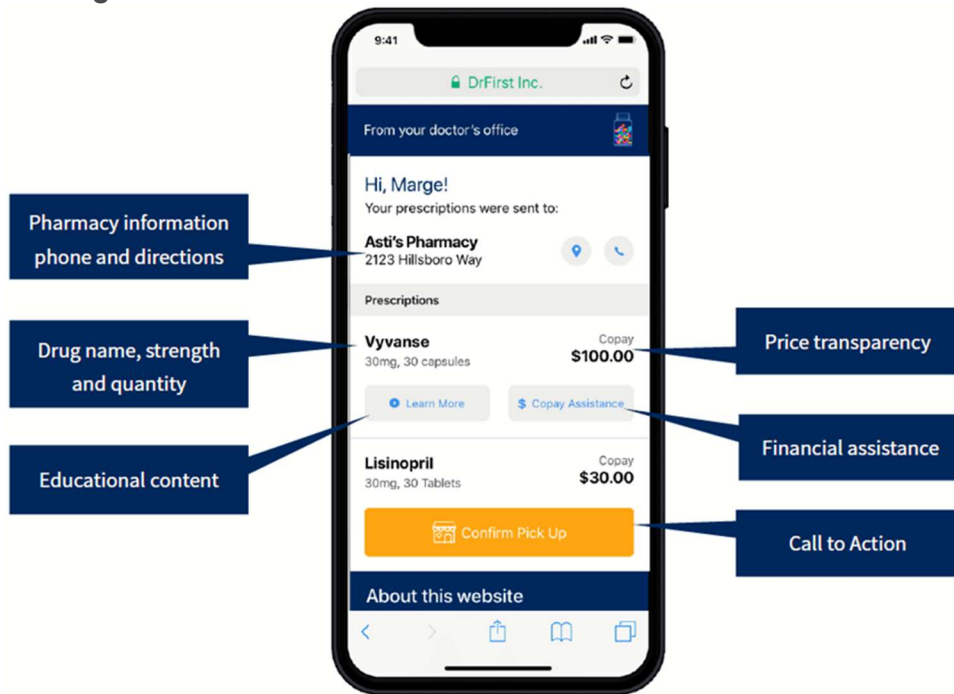
Images of SMS Message to Patients

The patient receives the text message with a link. The patient will be prompted to enter their **First Name** and **Birthday**.



8

Information Providing to Patient

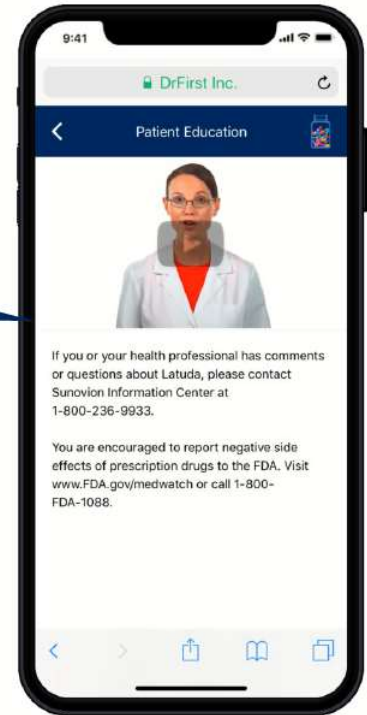


9

Educational Videos

Currently over 600 short 1-2-minute videos that provide clear instructions on how to take the medication, and tips to manage possible side effects or avoid drug interactions.

Educational video



10

Copay & Coupon Assistance

Copay Assistance

