




1010DATA

MORE POWER TO YOU

1010data Online Community Guidelines

Version 1.1



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1010data, Inc.
750 Third Avenue, 4th Floor
New York, NY 10017
(212) 405-1010
www.1010data.com

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1010data Online Community

1010data's online community focuses on making our customers succeed with 1010data.

The community is designed to be a safe, dynamic, supportive, and trusted forum for customers, prospects and 1010data associates to answer questions, share best practices, work together, and collaborate on feature requests. Participation in the 1010data community is meant for business / professional use and is subject to the following Guidelines .


This guide is intended to define the principles and standards for participating in the 1010data online community and elevating desired behaviors to grow and evolve the community successfully.

Participation Guidelines

Be polite – Every post should make a positive contribution and be suitable for all users. The community content is open to all points of view on intended business-related topics. Mature, civil debate is encouraged – we will remove any post or reply that includes derogatory, abusive, offensive, obscene, violent, spam, promotional or inappropriate content of any kind. Always interact respectfully with other users as you would in any professional setting.

Be active – We encourage self-motivated participation from all segments of our population: post information, answer questions, support others and respond to polls. Don't keep good stuff secret - this community is intended to promote innovation and creativity.

Upvote – In the discussion forum, you will see an 'Upvote' option underneath each post. We encourage you to upvote posts you find thoughtful, interesting, helpful, or share commonality. This ensures that others will see quality posts and increase the



likelihood that important questions get addressed and answered.

Do not share confidential or personal information – While this community aims to be open and transparent, it is not an appropriate forum for sharing confidential or personal information, such as phone numbers and postal addresses, about yourself, your business or another user.

Stay on topic - Off-topic posts make it hard for others to find the information they need. Post in the most appropriate forum for your topic, and do not post the same thing in multiple forums. If asking a question, provide as much information as possible – what you’ve already considered, what you’ve already read, and any additional helpful context.


Review before you post – Before you post, please consider how it will be perceived. You are legally responsible for any of your posted content and may be subject to liability if your posts are found defamatory, harassing, in violation of any applicable law, or our 1010data Community Terms of Use. Ensure your posts are accurate and appropriate and conclude by inviting other learners to extend the discussion.

Report abuse – Please report any posts that infringe upon copyright or are abusive, offensive, or that otherwise violate 1010data’s Terms of Use. The 1010data community exists for the benefit and enjoyment of members like you.

Tips for success

Complete your profile – To get the most out of the community and build your network, take the time to complete your profile. Start by uploading your picture and adding your title and time zone.

Network with peers and 1010data associates – The community is full of interesting and dynamic people. Build your community network by checking out the different



forums, finding topics of interest, and collaborating with members.

Follow topics & specific forums - You can follow topics and specific forums to receive notifications when there is an update. This way, you can get answers quickly and respond instantly when others reply to your post or start a new topic in a forum. To follow, click on the star button above the title of the forum or topic.

Search – One of the most common ways to find great information is through the search bar, which is located at the top of the page anywhere in the community. Search results will include content from different areas of the community, accessible forums, and knowledge base articles.

Ask a question for unknown answers – Whether you have a quick reporting question or a tough query to build, the 1010data community is your place to collaborate. It works both ways, so don't forget to try your hand at answering a few questions if you gained a great nugget of wisdom that may help your fellow community members.

Suggest features – Have a great idea for 1010data? Our community is the place to collaborate on features and functionality. If you like an existing feature request, please upvote by clicking 'I like this idea.' Tags ("Planned," "In Progress," "Deferred," "Implemented" or "Not Taken") are used to provide updates on the requests.



Structure

The 1010data community is organized using a 3-level hierarchy:

Categories --> Forums --> Topics

Topics – discussion threads in the forums. Based on the type of forum, users can upvote feature requests, questions or problems inside a specific topic.

Forums – collections of similar topics, so members know exactly where to go to get a specific answer from the community.

Categories – collections of similar forums.