

## Agent Contracting & Commissions Department

**Commission Questions**  
(800) 437-7355, ext. 748

**General Questions**  
AgentCC@IllinoisMutual.com  
(800) 437-7355, ext. 753  
(309) 674-1475 (Fax)

## Claims Department

**DI Claims**  
Claims@IllinoisMutual.com  
(800) 437-7355, ext. 752  
(309) 673-8137 (Fax)

## Policy Service Department

**Policy Service Department DI Information**  
PSD@IllinoisMutual.com  
(800) 380-6688, ext. 758  
(309) 674-2217 (Fax)

## Supply Department

**DI Supplies**  
Supply@IllinoisMutual.com  
(800) 437-7355, ext. 504

## Underwriting Department



**Chris Connor, FLMI, FALU, CLU, ACS**  
Vice President, Underwriting  
caconnor@IllinoisMutual.com  
(800) 437-7355, ext. 297



**Lynn Rathbun, FLMI, ACS**  
Assistant Vice President,  
DI Underwriting  
lmrathbun@IllinoisMutual.com  
(800) 437-7355, ext. 231



**Western Region - Pam Scoles**  
Senior DI Underwriter  
plscoles@IllinoisMutual.com  
(800) 437-7355, ext. 277



**Central Region - Sandy Zuercher, ALMI**  
Senior DI Underwriter  
slzuercher@IllinoisMutual.com  
(800) 437-7355, ext. 260



**Eastern Region - Jo Glenn**  
Senior DI Underwriter  
mjglenn@IllinoisMutual.com  
(800) 437-7355, ext. 278

**DI Underwriting Case Status**  
Underwriting@IllinoisMutual.com  
(800) 437-7355, ext. 795  
(309) 674-2091 (Fax)



**DISales@IllinoisMutual.com**  
**(800) 437-7355, ext. 719**



# Illinois Mutual DI CONTACT LIST



# Disability Income Insurance Sales Department

## DI Sales Support Leadership



**Craig Parr, CLU, ChFC**  
Vice President, Sales  
caparr@IllinoisMutual.com  
(800) 437-7355, ext. 303



**Kevin Christensen, DIA, LUTCF**  
Assistant Vice President, DI Sales  
krchristensen@IllinoisMutual.com  
(800) 437-7355, ext. 337



**Brooke Ballance, DIA, ALMI**  
Internal Sales Manager  
baballance@IllinoisMutual.com  
(800) 437-7355, ext. 339

## Western Region Sales Team

Arizona, Colorado, Idaho, Iowa, Kansas, Montana, Nebraska, Nevada, New Mexico, North Dakota, Oklahoma, Oregon, South Dakota, Utah, Washington, Wyoming



**Brock Falconer**  
Regional Sales Manager  
bafalconer@illinoismutual.com  
(800) 437-7355, ext. 597



**Dana Allen, DIA**  
Internal Regional Sales Representative  
dtallen@IllinoisMutual.com  
(800) 437-7355, ext. 359

## Central Region Sales Team

Arkansas, Illinois, Indiana, Kentucky, Louisiana, Michigan, Minnesota, Missouri, Ohio, Texas, Wisconsin



**Andrea Schnarr, FLMI, ACS**  
Regional Sales Manager  
anschnarr@IllinoisMutual.com  
(800) 437-7355, ext. 324



**Carrie Mercer, ACS, DIA**  
Internal Regional Sales Representative  
cmercerc@IllinoisMutual.com  
(800) 437-7355, ext. 313

## Eastern Region Sales Team

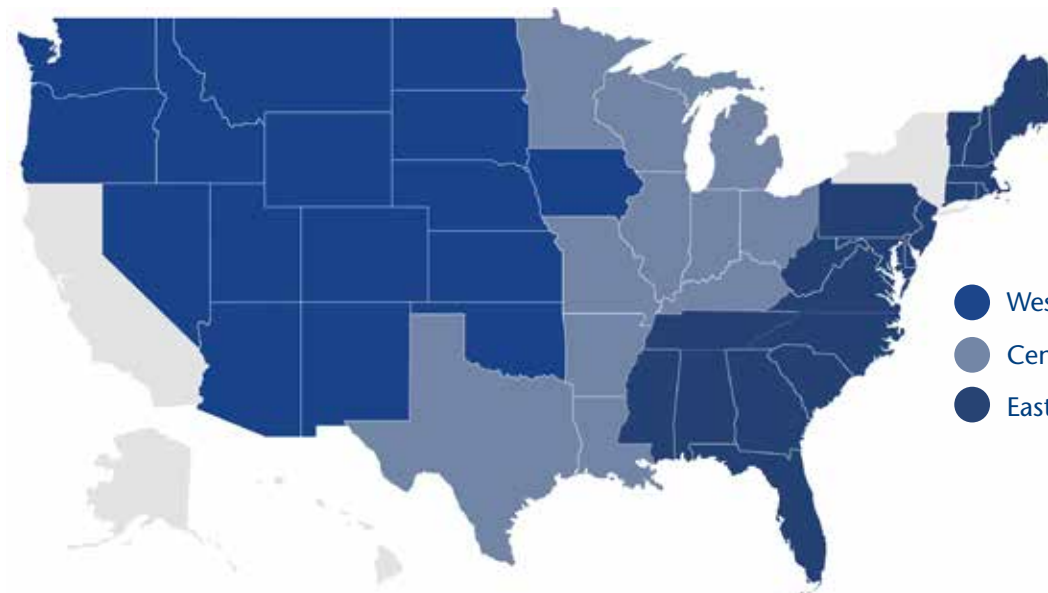
Alabama, Connecticut, Delaware, Florida, Georgia, Maine, Maryland, Massachusetts, Mississippi, New Hampshire, New Jersey, North Carolina, Pennsylvania, Rhode Island, South Carolina, Tennessee, Vermont, Virginia, West Virginia



**Jeff Wilson, CLU**  
Regional Sales Manager  
jswilson@IllinoisMutual.com  
(800) 437-7355, ext. 596



**Karen Luciano**  
Internal Regional Sales Representative  
keluciano@IllinoisMutual.com  
(800) 437-7355, ext. 372



- Western Region
- Central Region
- Eastern Region



*Illinois Mutual Disability Income products are not available in California, New York, Alaska and Hawaii.*

**DI Sales Support Team**  
[DISalesSupport@IllinoisMutual.com](mailto:DISalesSupport@IllinoisMutual.com)  
(800) 437-7355, ext. 719  
Fax (309) 674-7355

