

# To View This Content, Please Install Silverlight

## Platform

Notify

## Summary

“To view this content, please install Silverlight. Click now to install.”



## Description

The above error can occur when trying to access Notify.

## Troubleshooting

1. Install Silverlight if you have not installed it already.
2. If you have installed Silverlight and continue to receive the error, try using a different web browser (Internet Explorer instead of Google Chrome, for example)
3. If the problem persists, contact Alden Support at [support@aldensys.com](mailto:support@aldensys.com)