

Load GeoAsset Data Error

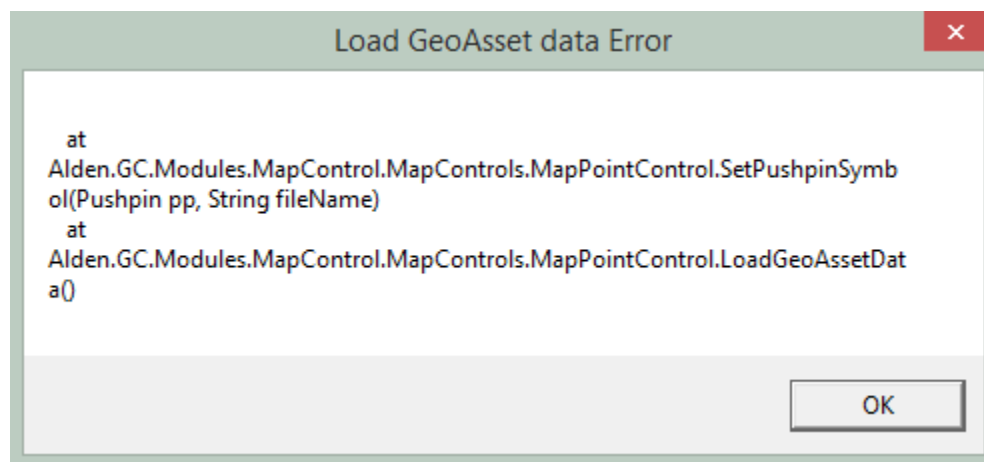
Platform

- Generic Collect

Summary

Load GeoAsset Data Error at

Alden.GC.Modules.MapControl.MapControls.MapPointControl.SetPushpinSymbol(Pushpin pp, String filename) at Alden.GC.Modules.MapControl.MapControls.MapPointControl.LoadGeoAssetData()



Description

- The above error is normally the result of failing to authenticate when performing a sync (username or password were entered incorrectly).

Troubleshooting

1. Verify that you have entered your username and password in correctly when trying to sync. Username and password may be case sensitive, so make sure caps lock is not on, etc.



2. If you still receive this error, please contact Alden Systems Support at support@aldensys.com