

Returns Application Form

Complete this form in full and email to returns@ariens.com or fax to 01844 631663 **within 30 days** of the original invoice date of the goods. Your application will be reviewed. If successful you will be issued with a returns number.

Return of goods will only be accepted if accompanied by a completed returns application form with an authorised returns number. Please see the Countax returns policy for full terms and conditions.

Dealer Code: Dealership name:

Form completed by (full name): Date:

Invoice No: Contact Phone No:

Product Code	Serial No	Description	Qty	Reason*	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
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<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>

Description of fault:

* Please note this is a mandatory field.

Use one of the following reason codes: **F** = Faulty, **D** = Damaged, **NO** = Not Ordered, **NR** = Not Required, **DO** = Duplicated Order, **PE** = Picking Error, **SE** = Supersession Error, **WP** = Wrong Part on Parts List

To be completed by Countax

Authorised Date Returns number 15% handling charge**

Reason for rejection

Carriage to be arranged by: Dealer (see return addresses below) Countax Sales Manager

Return Addresses:

Damaged or faulty goods/Countax/Westwood: Countax Ltd, Great Haseley, Oxford, OX44 7PF.

Spares/ECHO/Shindaiwa/Ariens/Gravelly: Unit 3, Thame 40, Jane Morbey Road, Thame, Oxfordshire, OX9 3RR

Terms and Conditions

(For full terms and conditions please see the Countax returns policy)

Returns will only be accepted if requested within 30 days of the original invoice date of the goods.

Returns will only be accepted if a returns number has been issued for them.

Returns must be accompanied by this returns note.

Carriage for goods not required will be the dealer's responsibility.

**A 15% handling charge is applicable for all goods ordered in error, and will be deducted from the credit note.

Goods to be collected by Countax must be ready for collection from the date the return is authorised.

Goods must be returned within 7 days from the date the return is authorised.

Goods Received by: Date of Return:

Credit Note Number: Unauthorised Returns No.: