



 **Duo Self-Service**

  

LAN ID:

  

Password:

### Frequently Asked Questions:

- What is Two-Factor Authentication? ▼
- How it works ▼
- How do I enroll / set it up? ▼
- Supported DUO Devices: ▼
- Authentication supported by device type: ▼
- Methods of Authentication: ▼
- Exchange applications supported with Duo: ▼
- What if I am in a place with no wifi or cell service? (e.g. an airplane) ▼
- Do I need a smart phone to use Duo? ▼
- What if my device is damaged? ▼
- What if I lost my device? ▼

I am getting a new phone, but keeping the same number. What do I do? ▼

I am getting a new phone, and a new number. What do I do? ▼

I do not have a data plan; can I still use Duo? ▼

Does it cost anything to use the Duo Application on my smartphone? ▼

Does Duo see my password? ▼

