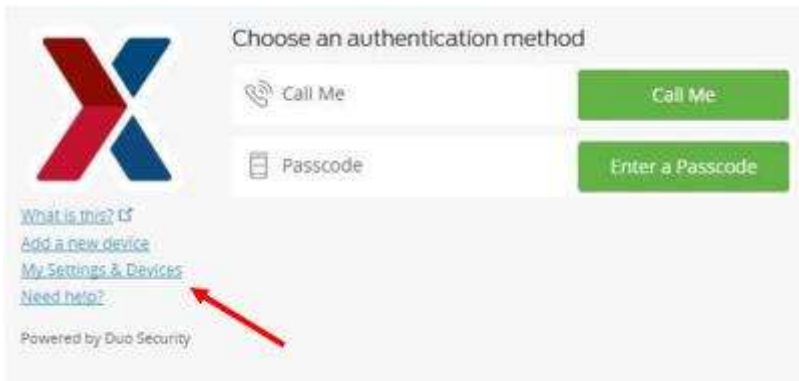


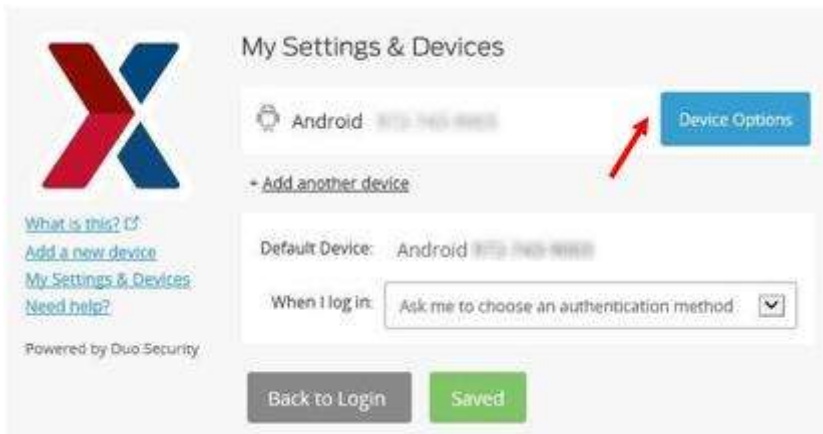
## Activate DUO Mobile App

◆ If an end user wants to use the mobile app, their phone must be passcode protected. To get the QR code to activate the app, the user needs to follow these instructions.

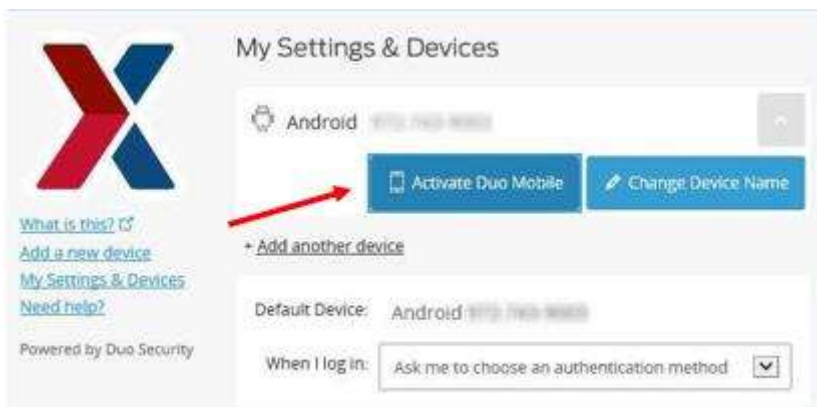
- Navigate to <https://duo.aafes.com>
- Click on *My Settings & Devices*
- Authenticate with either a phone call or passcode



- Click on *Device Options*



- Click on *Activate DUO Mobile*



- Choose the device and click *Continue*



- Click *I have DUO Mobile Installed*



- Follow steps below



- Activation of the mobile app is now complete.